

# Information Technology Security and Data Protection

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**15.7.2024**

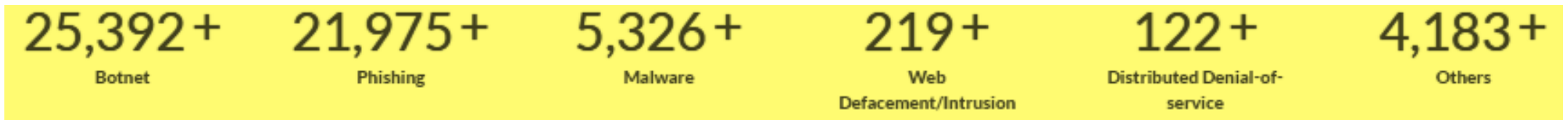
# Security Threat Landscape

## News on security incidents

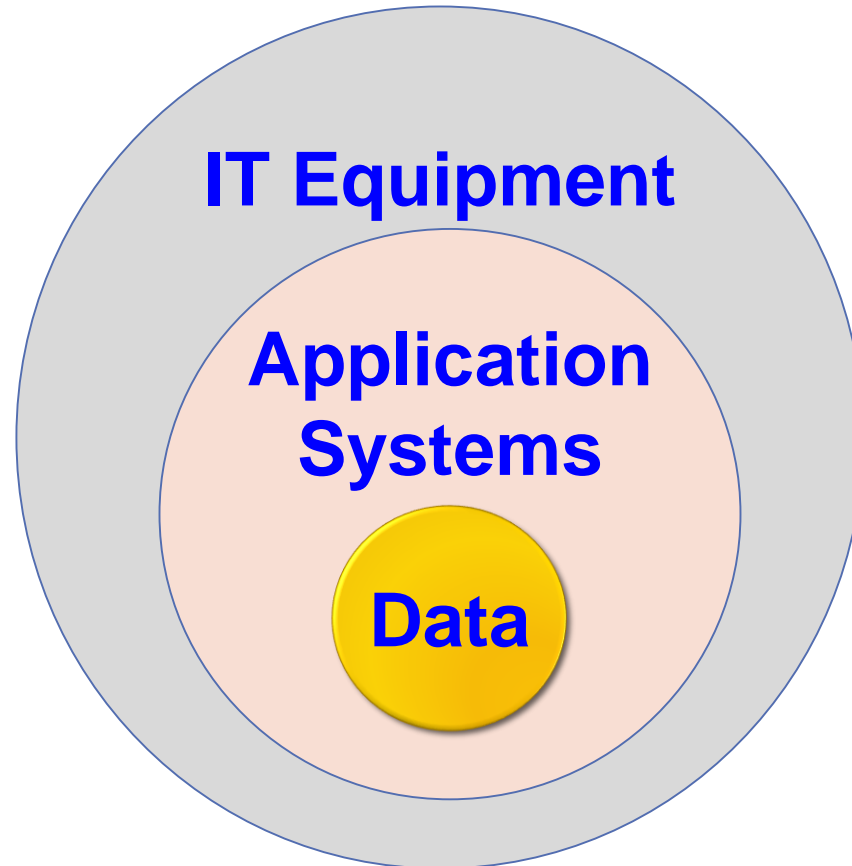
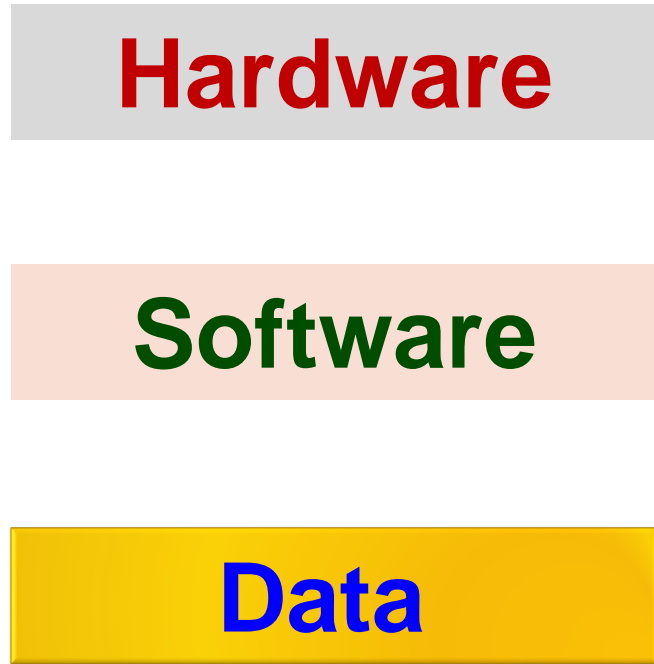
- \* Ransomware
- \* Data leakage
- \* DDoS attack
- \* Website defacement

**HKCERT**  
Hong Kong Computer  
Emergency Response  
Team Coordination Centre

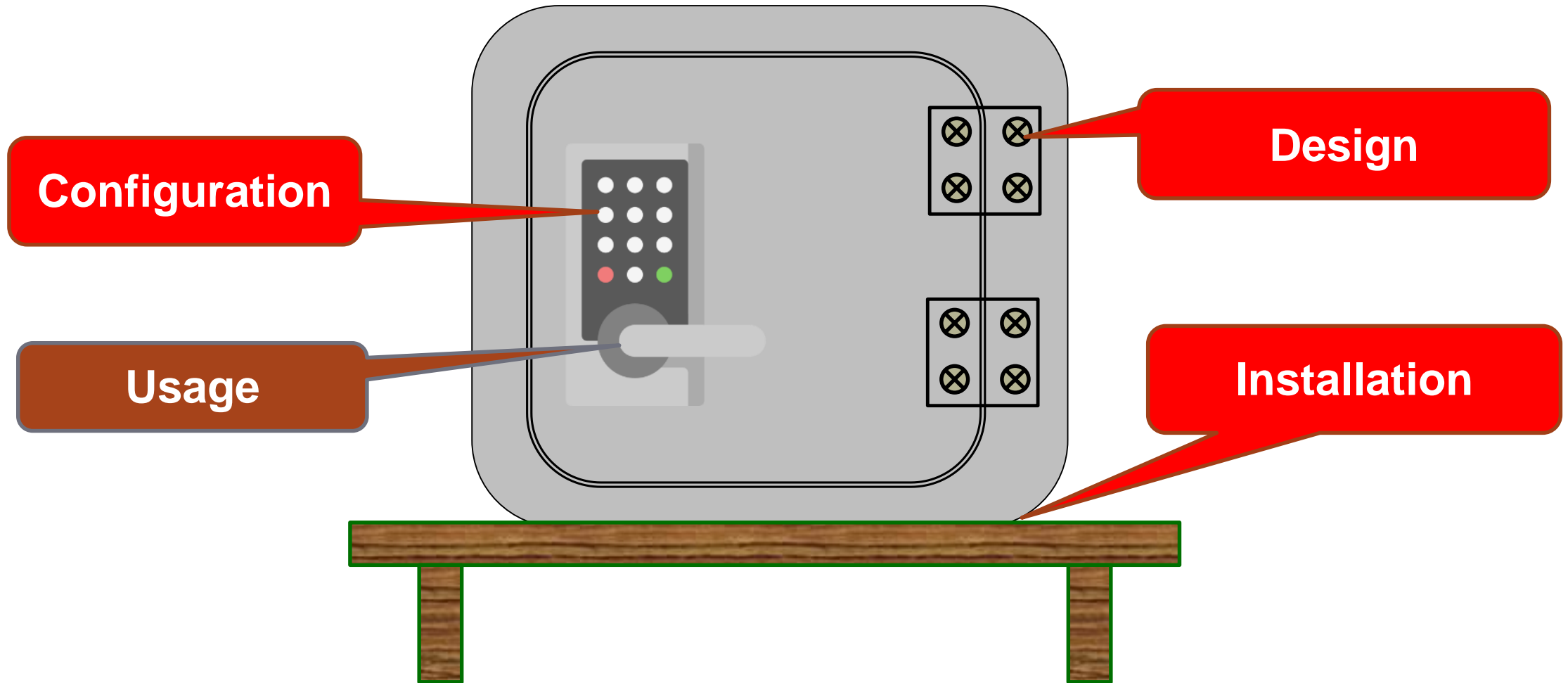
## Security incidents reported to



# Assets for IT



# Security Issues



# Cyber Threats

Internet

Malware

Botnet

Phishing

IT Equipment

Application Systems

Data

Human factors

Insecure design

Unpatched vulnerability

Insecure configuration

Out-of-support software

# Security Framework

**Governance**

**IT System**

**People**



# Governance

## Security Policy

Rules and regulations

Guidelines



Procedures

Checklists

## Security Management

Organisation



Responsibility

Policy Implementation

Risk Management

# IT System - Design

## Design Principle

- ▶ Security by Design
- ▶ Privacy by Design
- ▶ Risk Management

## Data Protection

- ▶ Classification
- ▶ Access control
- ▶ Authentication (password, multi-factor)
- ▶ Encryption (standard, key length)
- ▶ Backup (copies, locations)



## Security Assurance

- ▶ Security Risk Assessment
- ▶ Privacy Impact Assessment (personal data)

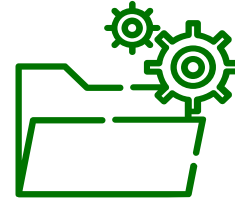




# IT System - Implementation

## Configuration

- ▶ **Server hardening guide**
- ▶ **Default setting, user account & password**
- ▶ **Encryption of sensitive data**



## Tests

- ▶ **Function test**
- ▶ **Load / stress test**
- ▶ **User acceptance test**
- ▶ **Recovery test & drill**
- ▶ **Reliability test & trial run**

## Security Assurance

- ▶ **Security Risk Assessment**
- ▶ **Security Audit**
- ▶ **Privacy Impact Assessment (personal data)**



# IT System - Maintenance

## Preventive measure

- ▶ Software vulnerability
  - Apply patches ASAP
- ▶ Software end-of-support
  - Timely upgrade / replace



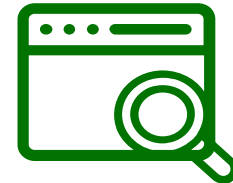
## Periodic exercise

- ▶ Security Assurance
- ▶ Backup restoration test
- ▶ Recovery drill
- ▶ Incident response drill



## Ongoing activity

- ▶ Potential unauthorised access or suspicious activities monitoring
- ▶ Log management
- ▶ Web scanning
- ▶ Cyber security information sharing



# People



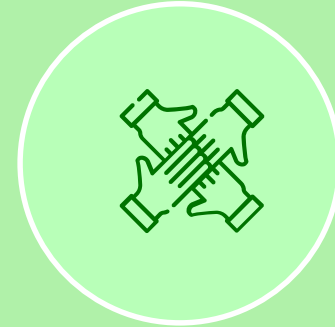
## Management Staff

- Organisation
- Responsibility



## IT Staff

- Capability building
- Certification



## Users

- Operation
- Awareness



# User awareness

## Objective

- ▶ Be accountable for all their activities
- ▶ Follow security mechanism to prevent leakage of and unauthorised access to information

## Topic

- ▶ Phishing: email, SMS, instant messaging, social media, phone ...
- ▶ Malicious attachment, website, link, QR code ...
- ▶ Malware / ransomware
- ▶ Handling of personal and sensitive information
- ▶ Use of technologies: remote access, IoT, AI, Blockchain ...



## Format

- ▶ Training: classroom course, sharing session
- ▶ Self-study: interactive online course, quiz, video
- ▶ Phishing drill
- ▶ Role-based content in training



# Useful Resources



**GovCERT.HK**  
www.govcert.gov.hk



**Cyber Security Information Portal**  
www.cybersecurity.hk



**Cybersechub.hk**  
www.cybersechub.hk



**InfoSec Website**  
www.infosec.gov.hk



Screenshot of the GovCERT.HK website. The main banner features the text "保護你的Wi-Fi網絡 免受 WPA/WPA2 漏洞影響" (Protect your Wi-Fi network from WPA/WPA2 vulnerabilities). Below the banner, there are several news items with dates and titles in Chinese.



Screenshot of the Cyber Security Information Portal website. The main banner features the text "保護你的網絡" (Protect your network). Below the banner, there are several news items with dates and titles in Chinese.



Screenshot of the Cybersechub.hk website. The main banner features the text "Highlights". Below the banner, there are several news items with dates and titles in Chinese.



Screenshot of the InfoSec Website website. The main banner features the text "Ransomware Campaign" (勒索軟件運動). Below the banner, there are several news items with dates and titles in Chinese.



**School Visit Programme and Security Talks for NGOs**

Two photographs showing a group of people sitting in a room, likely attending a school visit or security talk. The text "School Visit Programme and Security Talks for NGOs" is overlaid on the images.

# Useful Resources

## HKIRC

([www.hkirc.hk](http://www.hkirc.hk))

- ▶ **Cybersec Training Hub**
- ▶ **Web Scan**

## HKCERT

([www.hkcert.org](http://www.hkcert.org))

- ▶ **Seven Habits of Cyber Security for SMEs**
- ▶ **Check Your Cyber Security Readiness Tool**
- ▶ **Incident Response Guideline for SMEs**

## HKPF CSTCB ([cyberdefender.hk](http://cyberdefender.hk))

- ▶ **Scameter website**
- ▶ **Scameter+ mobile app**

## PCPD

([www.pcpd.org.hk](http://www.pcpd.org.hk))

- ▶ **Investigation reports of data breach incidents**

**The most important**

***Thank You !!!***

**Establish the IT security policy**

**Manage the implementation of policy**

**Design, implement and maintain IT systems**

**Use the IT systems and handle the data**