

Statistics

Number of Referrals Received for Assessments

- For 2024-25 (as at 30 April 2024), a total of 3 814 referrals were received for assessments. The distribution of source of referral is as follows:

Organisation	Service Type	No. of Referrals	Percentage
Social Welfare Department	Placement Units under Standardised Care Need Assessment Management Offices (Elderly Services)	525	13.8%
	Medical Social Services Unit	350	9.2%
	Integrated Family Service Centre	102	2.7%
	Others (e.g. Family and Child Protective Services Unit)	3	0.1%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	2 474	64.8%
	Integrated Family Service Centre	116	3.0%
Hospital Authority	Medical Social Services Unit	244	6.4%
Total		3 814	100%

Number of Assessment Completed

- For 2024-25 (as at 30 April 2024), a total of 3 311 assessments were completed. The distribution of assessments completed is set out as follows:

Organisation	Service Type	No. of Assessments Completed	Percentage
Social Welfare Department	Standardised Care Need Assessment Management Offices (Elderly Services)	1 206	36.4%
	Medical Social Services Unit	376	11.4%
	Integrated Family Service Centre	93	2.8%

	Others (e.g. Family and Child Protective Services Unit)	4	0.1%
Non-governmental Organisations	Elderly Services Unit (e.g. District Elderly Community Centre, Neighbourhood Elderly Centre, Day Care Centre for the Elderly, Integrated Home Care Services Teams, etc)	1 515	45.8%
	Integrated Family Service Centre	97	2.9%
Hospital Authority	Medical Social Services Unit	20	0.6%
Total		3 311	100.0%

Appeal / Pre-appeal Mediation

- For 2024-25 (as at 30 April 2024), a total of 3 referrals were received for pre-appeal mediation. Of the 3 cases referred for pre-appeal mediation, 0 case finally lodged an appeal against the assessment results. Details are as follows:

Cases for Pre-appeal Mediation

Party Showing Disagreement towards Assessment Results	No. of Cases	Percentage
Service Users	3	100%
Service Providers (Residential Care Institutions)	0	0.0%
Service Providers (Community Care Services Units)	0	0.0%
Total	3	100%

Mediation Results	No. of Cases	Percentage
Settled	3	100%
Not Settled	0	0.0%
Withdrawn	0	0.0%
Mediation in process	0	0.0%
Total	3	100%

Appeal Cases

Party Showing Disagreement towards Assessment Results	No. of Cases	Percentage
Service Users	0	0%
Service Providers (Residential Care Institutions)	0	0%
Service Providers (Community Care Services Units)	0	0%
Total	0	100%

Appeal Results	No. of Cases	Percentage
Established	0	0%
Not Established	0	0%
Withdrawn	0	0%
Total	0	100%

Number of Accredited Assessors

- As at 30 April 2024, there are a total of 2 415 trained and accredited assessors of interRAI-HC 9.3. Of them, 1 921 are serving assessors and their distribution is as follows:

Organisation	No. of Accredited Assessors	Percentage
Social Welfare Department	831	43.3%
Non-governmental Organisations	1 003	52.2%
Hospital Authority	87	4.5%
Total	1 921	100%