

SWD Review

2015-16 & 2016-17

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FOREWORD

Facing the ever-changing challenges in meeting the needs of our society, the Social Welfare Department (SWD) upholds the vision of building a caring community by paying full efforts to provide care for the elderly and strengthen the support for the disadvantaged. Our earnest efforts and commitment to supporting the needy are fully reflected in the huge rise in expenditure in the past few years. In the 2016-17, the Government's actual recurrent expenditure on social welfare reached \$63.5 billion, accounting for 18.4% of the total recurrent government expenditure, the second highest among all policy areas. When compared with the figure in the 2012-13 Actual (\$44.5 billion), the actual recurrent expenditure on social welfare had increased by 42.7%.

Poverty Alleviation

Ever since the setting up of the Commission on Poverty, SWD has been actively participating in the work of alleviating poverty and rendering support to individuals and families with special needs. In the past two years, SWD has launched three new assistance programmes under the Community Care Fund (CCF), and participated in an assistance programme under the administration of Food and Health Bureau with some individual assistance programmes relaunched and enhanced as well.

Elderly Care

The size of the elderly population (i.e. those aged 65 or above) will increase from 1.12 million (or 15.3% of total population) in 2015 to 2.514 million (or 30.6% of total population) in 2043, and further to 2.58 million (or 33.1% of total population) in 2064. In face of the challenges posed by an ageing population, we uphold the established policy direction of “ageing-in-place as the core, institutional care as back-up”, reckoning that community care services should be strengthened. To seize every opportunity to improve community care services for the elderly, we have implemented a number of pilot schemes to support elderly persons in the community.

The Second Phase of the Pilot Scheme on Community Care Service Voucher for the Elderly (CCSV) has been implemented in October 2016. With the experience gained from the CCSV, SWD launched the Pilot Scheme on Residential Care Service Voucher for the Elderly (RCSV) in March 2017. The RCSV, still adopting the “money-following-the-user” principle, provides an additional choice for elderly persons in need of residential care service by allowing them to choose the services provided by eligible residential care homes for the elderly. Moreover, a two-year Pilot Scheme on Dementia Community Support Scheme has been launched in 2017 jointly with the Hospital Authority (HA) to enhance care for elderly persons with dementia at community level.

Support for the Disadvantaged

We have bolstered support for persons with disabilities in the past two years. Measures included providing additional places of various rehabilitation services, stepping up support for ex-mentally ill persons through integrated community centres for mental wellness and inviting the CCF to implement a pilot scheme to provide low income carers of persons with disabilities with a living allowance to help supplement their living expenses. We have rolled out a two-year Pilot Scheme on On-site Pre-school Rehabilitation Services in 2015. With the success of the scheme to meet the training needs of the children, recurrent expenditure has been earmarked to convert the scheme into a regular government subsidy programme after its conclusion.

Social Security

In addition to continuing with the implementation of the Old Age Living Allowance (OALA) and Guangdong Scheme (GD Scheme) under the Social Security Allowance (SSA) Scheme, we are going to enhance the OALA to strengthen the support of social security pillar to the elderly persons.

Youth Support

We have continued to be entrusted with the operational responsibility of the Child Development Fund, which received an additional injection of \$300 million in 2015-16 to promote the long-term development of children aged between 10 and 16 or studying primary four to secondary four from disadvantaged background. Besides, matching grants are provided through the Partnership Fund for the Disadvantaged to encourage the business sector to work with organisations and schools to implement more after-school learning and support programmes for primary and secondary students from grassroot families to facilitate their whole-person development under a dedicated portion of the Fund.

All these measures are by no means exhaustive. We demonstrate our courage and determination to tackle problems and will never recoil from difficulties. With our determination and the concerted efforts made by the welfare sector, the business sector, other government departments and the community, we will build a harmonious society with warmth and happiness.

Carol YIP
Director of Social Welfare

CHAPTER 1 An Overview

MISSION

1.1 The SWD is committed to building a caring community in which people live with self-sufficiency, dignity, harmony and happiness.

GUIDING PRINCIPLES

1.2 The endeavours of the SWD are along the following guiding principles:

- to provide the disadvantaged groups who are unable to meet basic and essential needs with a safety net
- to promote family harmony as a core part of social stability and prosperity
- to assist the poor and the unemployed with an emphasis on enhancing, not impeding, their will to be self-reliant
- to foster a caring culture in society and encourage those with sufficient means to show concern for others in the community

STRATEGIC OBJECTIVES

1.3 The SWD is dedicated to:

- caring for the elderly, the sick and the underprivileged
- providing a safety net to the needy while encouraging and assisting those with the ability to work to become self-reliant
- preserving and strengthening family solidarity and fostering harmony among family members
- mobilising community resources and promoting volunteerism to promote the spirit of mutual care and support in the community

- building up social capital and encouraging partnership among different sectors of the community to work for the social development of Hong Kong through shared responsibilities

WELFARE EXPENDITURE

1.4 In the 2016-17, the total actual recurrent government expenditure on social welfare ^{Note 1} reached \$63.5 billion, taking up 18.4% of the total actual recurrent government expenditure and ranked the second amongst various policy areas as shown in **Chart 1** below.

Chart 1: 2016-17 Actual Recurrent Government Expenditure by Policy Area Group

Policy Area Group	Percentage for 2016-17 (Percentage for 2015-16)
Education	21.9% (22.3%)
Social Welfare	18.4% (18.0%)
Health	17.0% (17.4%)
Security	11.3% (11.4%)
Infrastructure	6.1% (6.1%)
Economic	3.2% (3.2%)
Environment and Food	4.2% (4.2%)
Housing	0.1% (0.1%)
Community and External Affairs	3.6% (3.5%)
Support	14.2% (13.8%)

Year	Total Recurrent Government Expenditure
2016-17 Actual	\$344.6 billion
2015-16 Actual	\$324.5 billion

Note 1

- (a) Social welfare policy area expenditure includes the bulk of SWD's expenditure (except those programmes under such policy areas as internal security and district and community relations) and other expenditure directly under the control of the Labour and Welfare Bureau (LWB).

- (b) To give a better picture of the long term trend of recurrent expenditure on social welfare, one-off additional payments to recipients under the Comprehensive Social Security Assistance (CSSA) and SSA schemes are listed under non-recurrent expenditure since 2010-11.

TOTAL EXPENDITURE OF SWD AND LOTTERIES FUND (LF) EXPENDITURE

1.5 In 2015-16, the total actual expenditure of the SWD was \$62.5 billion. Of the \$62.5 billion, \$44.0 billion (71%) was for financial assistance payments ^{Note 2}, \$13.4 billion (21%) was for recurrent subventions to non-governmental organisations (NGOs), \$1.7 billion (3%) was for other payment for welfare services, and the remaining balance of \$3.4 billion (5%) was for departmental expenditure.

1.6 In 2016-17, the total actual expenditure of the SWD was \$64.4 billion. Of the \$64.4 billion, \$44.5 billion (69%) was for financial assistance payments ^{Note 2}, \$14.5 billion (23%) was for recurrent subventions to NGOs, \$1.9 billion (3%) was for other payment for welfare services, and the remaining balance of \$3.5 billion (5%) was for departmental expenditure.

1.7 Analysed by programme as shown in **Chart 2** below, elderly services took up the second largest share amongst the various welfare services, just after social security, in both 2015-16 and 2016-17.

Chart 2: The SWD - 2016-17 Actual Expenditure by Programme

Programme	Percentage for 2016-17 (Percentage for 2015-16)
Social Security	70.7% (72.1%)
Services for the Elderly	11.1% (10.7%)
Rehabilitation and Medical Social Services	9.3% (8.9%)
Family and Child Welfare	4.9% (4.4%)
Young People	3.1% (3.0%)
Services for Offenders	0.6% (0.6%)
Community Development	0.3% (0.3%)

1.8 Established with income from the Mark Six Lottery, investment income and auctions of vehicle registration marks to finance the development of social welfare services, the Lotteries Fund (LF) is a major source of capital funding for NGOs. In 2015-16 and 2016-17, the actual payments from the LF were \$0.9 billion and \$1.3 billion respectively.

Note 2

The financial assistance payments included \$5.3 billion and \$2.8 billion for one-off additional payments to recipients under the CSSA and SSA schemes in 2015-16 and 2016-17 respectively.

CHAPTER 2 Major Achievements

2.1 In 2015-16 and 2016-17, the SWD launched various new initiatives or enhanced existing welfare services under different programme areas to help needy individuals and families in the community.

2.2 SOCIAL SECURITY

- Provided additional one-off assistance to social security recipients.
- Abolished the arrangement for the relatives of elderly persons applying for CSSA on their own to make a declaration on whether they provide the elderly persons with financial support.

2.3 FAMILY AND CHILD WELFARE

- Extended the service of the Short-term Food Assistance Service Projects till March 2018 with new enhancement measures adopted in June 2016 by increasing the daily meal rate by 10% and raising the proportion of food value of food/meal coupons from about 40% to 50%.
- Provided 10 additional places to increase the capacity of the Caritas Family Crisis Support Centre from 40 to 50 in October 2016.
- Provided 8 additional places to increase the capacity of refuge centres for women from 260 to 268 in January 2017; and also provided additional manpower resources for both refuge centres for women and the Multi-purpose Crisis Intervention and Support Centre to strengthen child care support service for the children temporarily staying there.
- Provided 20 additional emergency shelter/short-term hostel places for street sleepers in 2016-17.
- Provided additional places in aided standalone child care centres.
- Provided in phases additional places of Extended Hours Service at aided standalone child care centres and kindergarten-cum-child care centres.
- Provided resources for aided standalone child care centres and service units providing Occasional Child Care Service and Extended Hours Service to enhance supervisory and administrative support.
- Launched the Pilot Project on Child Care Training for Grandparents in order to strengthen the support to nuclear families.

- Commissioned a consultancy study to advise on the long-term development of child care services.
- From 2012-13 to the end of 2016, 91 additional places of Residential Child Care Service were provided through in-situ expansion.

2.4 ELDERLY

- Continued to implement the Improvement Programme of Elderly Centres to enhance the physical setting and facilities of elderly centres across the territory.
- Continued to implement the pilot scheme on CCSV to test the viability of the new “money-following-the-user” funding mode.
- Continued to implement the pilot scheme to provide residential care homes for the elderly with subsidised visiting pharmacist services to enhance the knowledge and capability of staff in drug management.
- Provided additional residential care places.
- Increased subsidised community care places.
- Provided supplements for subsidised residential care homes and day care centres for the elderly to render more targeted services to the frail and demented elderly persons.
- Continued to implement the Pilot Residential Care Services Scheme in Guangdong to provide elderly persons on the central waiting list for subsidised residential care places with an option to choose to live in the two elderly homes located in Guangdong.
- Continued to implement the Pilot Scheme on Living Allowance for Carers of Elderly Persons from Low Income Families.
- Launched a pilot scheme entitled “Dementia Community Support Scheme” to provide support services for elderly persons with mild or moderate level of dementia and their carers through a medical-social collaboration model at district elderly community centres at the community level.
- Continued to implement the Enrolled Nurse Training Programme for the Welfare Sector.
- Launched the Navigation Scheme for Young Persons in Care Services to encourage young people to join the elderly and rehabilitation care services.

2.5 REHABILITATION AND MEDICAL SOCIAL SERVICES

- Increased subvented residential care places, provided additional places for day training and vocational rehabilitation services for persons with disabilities, provided additional places for pre-school rehabilitation service for children with disabilities.
- Enhanced the care and support services for ageing service users in rehabilitation service units.
- Increased residential care places through the Bought Place Scheme for Private Residential Care Homes for Persons with Disabilities.
- Implemented a statutory licensing scheme upon commencement of the Residential Care Homes (Persons with Disabilities) Ordinance, to ensure the services of residential care homes for persons with disabilities meet the statutory standards.
- Strengthened the manpower of integrated community centres for mental wellness (ICCMW) with a view to providing more intensive support for families/carers of ex-mentally ill persons and serving more persons in need of community mental health support services.
- Increased the manpower of parents/relatives resource centres with a view to strengthening the support for parents and relatives/carers of persons with disabilities /ex-mentally ill persons (including parents and relatives/carers of children or young persons with special needs) and providing services that better meet their needs.
- Implemented the Pilot Scheme on On-site Pre-school Rehabilitation Services, to offer on-site rehabilitation services for children with special needs, who are studying in participating kindergartens (KGs) and kindergarten-cum-child care centres (KG-cum-CCCs).
- Increased the monthly subsidy and training hours for children waitlisted for special child care centres (SCCCs) under the Training Subsidy Programme for Children on the Waiting List of Subvented Pre-school Rehabilitation Services.
- Increased manpower to strengthen the medical social services for patients and their families and to dovetail with the service initiatives of the HA.
- Implemented the Pilot Project on Strengthening Support for Persons with Autism and their Parents/Carers and the Pilot Project on Peer Support Service in Community Psychiatric Service Units, through funding support from the LF, to strengthen support for persons with autism and ex-mentally ill persons respectively.

- Implemented the Pilot Scheme on Living Allowance for Low-income Carers of Persons with Disabilities, through funding support from the Community Care Fund to provide a living allowance to the carers of persons with disabilities from low-income families.

2.6 YOUTH AND CORRECTIONS

- Continued to implement three pilot cyber youth outreaching projects and one evaluative study on youths in need, particularly those identified as at-risk or hidden, through the internet for timely support services to them.
- Continued to implement the Enhanced After School Care Programme (ASCP) by extending the service hours on weekday evenings, Saturdays, Sundays and non-school days in some ASCP centres and further provide additional fee-waiving and fee-reduction quotas.
- Continue to implement the Enhanced Probation Service in all seven probation and community service orders offices to provide more focused, structured and intensive treatment programmes for young offenders convicted of drug-related offences.

CHAPTER 3 Social Security

OBJECTIVES

3.1 Social security in Hong Kong aims to meet the basic and special needs of members of the community who are in need of financial or material assistance.

SERVICE PROVISION

3.2 This objective is achieved through a non-contributory social security system administered by the SWD. It comprises the Comprehensive Social Security Assistance (CSSA) Scheme, the Social Security Allowance (SSA) Scheme, the Criminal and Law Enforcement Injuries Compensation (CLEIC) Scheme, the Traffic Accident Victims Assistance (TAVA) Scheme and Emergency Relief. Elderly CSSA recipients who meet the prescribed criteria can continue to receive cash assistance under the CSSA Scheme if they choose to retire permanently in the Guangdong or Fujian Province. In addition, the Social Security Appeal Board, an independent body, handles appeals against SWD's decisions on social security issues.

3.3 Under the CSSA Scheme, the Support for Self-reliance Scheme aims to encourage and assist employable CSSA recipients to take up employment and become self-reliant. The Scheme consists of two components:

- The Integrated Employment Assistance Programme for Self-reliance: provision of one-stop, integrated employment assistance services on family basis by NGOs commissioned by the SWD to help employable able-bodied CSSA recipients find jobs.
- Disregarded earnings: provision of an incentive by disregarding part of their income when assessing the amount of assistance payable to CSSA recipients to encourage them to undertake paid employment while on CSSA.

HIGHLIGHTS OF THE PERIOD

OLD AGE LIVING ALLOWANCE (OALA)

3.4 In addition to continuing the implementation of OALA under the SSA Scheme, we also proactively prepared to enhance OALA through relaxing the asset limits to benefit more elderly persons with financial needs and adding a higher tier of assistance to provide the eligible elderly persons having more financial needs with a higher allowance which is more than about one-third of the existing allowance with an aim to strengthening the support of social security pillar to the elderly persons. Under the enhancement measures, the coverage of OALA will increase ten percentage points substantially to 47%.

PROVISION OF ADDITIONAL ONE-OFF ASSISTANCE TO SOCIAL SECURITY RECIPIENTS

3.5 In view of the challenging international macroeconomic environment, the unstable economic factors, the need to boost the local economy in the short term, and the Government's relatively sound fiscal position in the short to medium term, the Government provided two additional months of standard rate of CSSA payment for CSSA recipients and two additional months of allowance for OAA, OALA and Disability Allowance (DA) recipients in July 2015. In June 2016, one additional month of standard rate of CSSA payment for CSSA recipients and one additional month of allowance for OAA (including those payable under the GD Scheme), OALA and DA recipients was also provided, taking into account the macro environment, the Government's fiscal capacity and the need to boost the economy in the short term.

ABOLISHED THE ARRANGEMENT FOR THE RELATIVES OF ELDERLY PERSONS APPLYING FOR CSSA ON THEIR OWN TO MAKE A DECLARATION ON WHETHER THEY PROVIDE THE ELDERLY PRSONS WITH FINANCIAL SUPPORT

3.6 While maintaining the requirement that applicants under the CSSA Scheme must apply on a household basis, the SWD abolished the arrangement for the relatives concerned to make a declaration on whether they provide the elderly persons who apply for CSSA on their own (e.g. elderly persons who do not live with their children) with financial support starting from 1 February 2017. Singleton elderly persons and families with all members being elderly persons applying for CSSA will not be required to submit written declarations on financial support from family members living apart. Only the elderly applicants will be required to submit information.

FRAUD PREVENTION

3.7 The SWD continued its efforts to prevent and combat fraud and abuse of social security benefits. To guard against duplicate claims, the SWD had been closely cooperating with relevant government departments and organisations in conducting matching exercises.

STATISTICS

CSSA SCHEME

3.8 As at 31 March 2016, there were 242 903 CSSA cases providing assistance to 360 393 people. The number of CSSA cases and recipients were 236 522 and 346 709 respectively as at 31 March 2017. The number of CSSA cases decreased in the past two years. Analysis of distribution of CSSA cases by nature of cases as at 31 March 2016 and 31 March 2017 respectively is shown in **Chart 3** below:

Chart 3: Distribution of CSSA Cases by Nature of Cases

Nature of Cases	Number of Cases as at 31 March 2017 (Number of Cases as at 31 March 2016)	Percentage as at 31 March 2017 (Percentage as at 31 March 2016)
Old Age	144 781 (146 135)	61.2% (60.2%)
Permanent Disability	17 423 (17 797)	7.4% (7.3%)
Ill Health	24 105 (24 417)	10.2% (10.1%)
Single Parent	26 779 (28 099)	11.3% (11.6%)
Low Earning	5 054 (6 065)	2.1% (2.5%)
Unemployment	13 981 (15 852)	5.9% (6.5%)
Others	4 399 (4 538)	1.9% (1.9%)

Note: Individual percentage may not add up to 100% due to rounding effect.

3.9 A total of \$22,308 million was paid out under the CSSA Scheme in 2016-17. The total expenditure for the years 2012-13 to 2016-17 is shown in **Chart 4** below:

Chart 4: Total Expenditure under the CSSA Scheme for 2012-13 to 2016-17

Year	Total Expenditure (\$Mn)
2012-13	19,773
2013-14	19,496
2014-15	20,669
2015-16	22,313

2016-17	22,308
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SSA SCHEME

3.10 As at 31 March 2016 and 2017, the numbers of SSA cases were 808 909 and 846 028 respectively. A breakdown of these cases by nature of cases is shown in **Chart 5** below:

Chart 5: Distribution of SSA Cases by Nature of Cases

Nature of Cases	Number of Cases as at 31 March 2017 (Number of Cases as at 31 March 2016)	Percentage as at 31 March 2017 (Percentage as at 31 March 2016)
Old Age Allowance	239 338 (224 463)	28.3% (27.7%)
Old Age Living Allowance	449 240 (432 862)	53.1% (53.5%)
Guangdong Scheme	14 600 (15 885)	1.7% (2.0%)
Higher Disability Allowance	22 333 (20 817)	2.6% (2.6%)
Normal Disability Allowance	120 517 (114 882)	14.2% (14.2%)

Note: Individual percentage may not add up to 100% due to rounding effect.

3.11 A total of \$22,123 million was paid out under the SSA Scheme in 2016-17. The total expenditure for the years 2012-13 to 2016-17 is shown in **Chart 6** below:

Chart 6: Total Expenditure under the SSA Scheme for 2012-13 to 2016-17

Year	Total Expenditure (\$Mn)
2012-13	10,579
2013-14	18,883
2014-15	18,585
2015-16	21,673
2016-17	22,123

CLEIC SCHEME

3.12 In 2016-17, a total of \$5.99 million was paid out under the CLEIC Scheme to 299 cases. The total expenditure for the years 2012-13 to 2016-17 is shown in **Chart 7** below:

Chart 7: Total Expenditure under the CLEIC Scheme for 2012-13 to 2016-17

Year	Total Expenditure (\$Mn)
2012-13	4.97
2013-14	5.18

2014-15	5.60
2015-16	4.78
2016-17	5.99

TAVA SCHEME

3.13 In 2016-17, a total of \$254.56 million was paid out under the TAVA Scheme to 12 854 cases. The total expenditure for the years 2012-13 to 2016-17 is shown in **Chart 8** below:

Chart 8: Total Expenditure under the TAVA Scheme for 2012-13 to 2016-17

Year	Total Expenditure (\$Mn)
2012-13	193.14
2013-14	215.10
2014-15	215.22
2015-16	228.96
2016-17	254.56

SOCIAL SECURITY APPEAL BOARD

3.14 The Social Security Appeal Board (SSAB) is an independent body comprising seven non-officials appointed by the Chief Executive. Its main function is to consider appeals against the decisions of the SWD under the CSSA, SSA and TAVA schemes. Decisions of the Board are final.

3.15 In 2016-17, the SSAB ruled on 392 appeals, including 76 CSSA cases, 315 SSA cases and 1 TAVA case. The Board confirmed the decisions of the SWD in 297 cases (76%) and varied its decisions in 95 cases (24%).

CHAPTER 4 Family Services

OBJECTIVES

4.1 The objectives of family services are to preserve and strengthen the family as a unit, to develop caring interpersonal relationships, to enable individuals and family members to prevent personal and family problems and to deal with them when they arise, and to provide suitable services to meet needs that cannot be adequately met from within the family.

APPROACH

4.2 The SWD adopts a three-pronged approach to provide a continuum of services to support families, namely:

- At the primary level, prevention of problems and crises: publicity, public education, empowerment and early identification;
- At the secondary level, a range of support services: from developmental programmes to intensive counselling;
- At the tertiary level, specialised services and crisis intervention against specific problems such as domestic violence and suicide, etc.

SERVICE PROVISION AND STATISTICS UNDER THE THREE-PRONGED APPROACH

4.3 The service provision and statistics under the three-pronged approach are as follows:

	2015-16	2016-17
PRIMARY LEVEL		
Publicity Campaign on Strengthening Families and Combating Violence	<ul style="list-style-type: none">– The SWD launched a Facebook fanpage to promote the message that family members should not blame each other during difficult times, but they should also compromise, respect and accept each other, followed by mutual care and support.– The SWD has also put up promotional banners in	<ul style="list-style-type: none">– The SWD launched a short video clip-cum-photo competition for promoting family solidarity on the Internet. Posters were also posted on public transportation systems and in organisations and service units in various districts with a view to reminding the public of the importance of

	<p>various districts to relay the message of fostering family harmony by refraining from using inappropriate means to discipline the children and stopping the use of violence among intimate partners.</p> <ul style="list-style-type: none"> - 2 484 district programmes with a total attendance of 122 791. 	<p>family and encouraging them to strengthen ties among family members.</p> <ul style="list-style-type: none"> - In addition, district-based public education programmes and activities on combating domestic violence have been organised by the district social welfare offices of the SWD. The SWD will continue to promote the messages on combating domestic violence to the public through different means of promotion. - 2 935 district programmes with a total attendance of 130 952
Family Life Education (FLE)	<p>22 social workers</p> <ul style="list-style-type: none"> - 1 447 programmes - 87 698 participants 	<p>22 social workers</p> <ul style="list-style-type: none"> - 1 493 programmes - 97 197 participants
Departmental Hotline	<ul style="list-style-type: none"> - 147 372 calls received 	<ul style="list-style-type: none"> - 162 467 calls received

Family Support Networking Teams (FSNTs)	7 teams	7 teams
SECONDARY LEVEL		
Integrated Family Service Centres (IFSCs)/Integrated Services Centres (ISCs)	65 IFSCs & 2 ISCs - 81 813 cases served - 11 117 groups and programmes organised	65 IFSCs & 2 ISCs - 84 599 cases served - 11 001 groups and programmes organised
Family Aide Service	48 family aide workers - 3 035 cases served	48 family aide workers - 3 039 cases served
TERTIARY LEVEL		
Family Crisis Support Centre	1 centre - 20 843 calls received - 552 persons/families in crisis served	1 centre - 18 623 calls received - 518 persons/families in crisis served
Multi-purpose Crisis Intervention and Support Centre (CEASE Crisis Centre)	1 centre - 26 572 calls received - 444 sexual violence cases handled	1 centre - 29 129 calls received - 467 sexual violence cases handled
Suicide Crisis Intervention Centre	1 centre - 1 407 cases handled	1 centre - 1 421 cases handled
Refuge Centres for Women	5 centres - 93.9% average utilisation rate - 775 cases served	5 centres - 92.2% average utilisation rate - 715 cases served
Family and Child Protective Services Units (FCPSUs)	11 units - 7 364 cases served	11 units - 7 341 cases served
Victim Support Programme for Victims of Family Violence	1 centre - 806 service users served	1 centre - 756 service users served
Prevention and Handling of Elder Abuse	- 2 identical training courses for a total of 117 professional staff of the SWD, elderly service units run by NGOs and contract operators, the HA and private residential care homes for the elderly - 2 identical training courses for a total of 108 care staff and health workers from elderly service units run by NGOs and contract operators, as well	- 2 identical training courses for a total of 120 professional staff of the SWD, elderly service units run by NGOs and contract operators, the HA and private residential care homes for the elderly - 2 identical training courses for a total of 102 care staff and health workers from elderly service units run by NGOs and contract operators, as well

	<p>as private residential care homes for the elderly</p>	<p>as private residential care homes for the elderly</p> <ul style="list-style-type: none"> - 2 identical training courses for a total of 108 professional staff of the SWD, elderly service units run by NGOs and contract operators, as well as the HA
<p>Integrated Services Team for Street Sleepers</p>	<p>3 teams</p> <ul style="list-style-type: none"> - 142 cases assisted to stay off the streets - 66 cases matched with jobs 	<p>3 teams</p> <ul style="list-style-type: none"> - 196 cases assisted to stay off the streets - 67 cases matched with jobs

HIGHLIGHTS OF THE PERIOD

STRENGTHENED SERVICES AND SUPPORT FOR VICTIMS OF DOMESTIC VIOLENCE

FAMILY AND CHILD PROTECTIVE SERVICES UNITS

4.4 The SWD has 11 FCPSUs across the territory as specialised units to assist families with problems of child abuse and spouse/cohabitant battering in order to restore the normal functioning of these families and to safeguard the interests of children affected by custody/guardianship disputes.

VICTIM SUPPORT PROGRAMME FOR VICTIMS OF FAMILY VIOLENCE

4.5 The Victim Support Programme for Victims of Family Violence (VSP) operated by Po Leung Kuk aims to enhance support services to victims of domestic violence, including those undergoing the judicial process. Through the VSP, the victims will be provided with information on the legal proceedings and community support services (such as legal aid service, accommodation, medical treatment and child care support). They will also be provided with emotional support and company while going through the judicial process to alleviate their fear and sense of helplessness. Through close collaboration with case workers, the VSP empowers and assists the victims to resume normal life as early as possible. The VSP served 806 and 756 victims and their family members respectively in 2015-16 and 2016-17.

REFUGE CENTRES FOR WOMEN

4.6 The refuge centres for women provide temporary accommodation service for women with or without children who are facing domestic violence or having serious personal problems or family crisis. At present, there are five refuge centres with 268 places. In 2015-16 and 2016-17, the average utilisation rates of the five refuge centres were 93.9% and 92.2% respectively.

FAMILY CRISIS SUPPORT CENTRE

4.7 The Family Crisis Support Centre (FCSC) operated by Caritas - Hong Kong, aims at tackling family crisis at an early stage by providing a package of integrated and easily accessible services to assist individuals and families in crisis or distress. Services provided include a 24-hour hotline, emergency intervention with short-term accommodation and other support services. Besides, the FCSC has established an effective referral network and collaboration with other service organisations and professionals in serving individuals/families in crisis. As at 31 March 2017, 82% of the service users have indicated positive response in overcoming the immediate crisis upon leaving the FCSC.

MULTI-PURPOSE CRISIS INTERVENTION AND SUPPORT CENTRE (CEASE Crisis Centre)

4.8 The CEASE Crisis Centre, operated by the Tung Wah Group of Hospitals, aims to provide comprehensive support to victims of sexual violence and individuals or families facing domestic violence or in crisis, and to link them with appropriate health care and social services units as soon as possible for necessary protection and services. Services provided include a 24-hour hotline and crisis intervention/immediate outreaching service for victims of sexual violence and elder abuse after office hours of the SWD. Besides, the Centre provides short-term accommodation for victims who are temporarily not suitable to return home or individuals/families in crisis. In 2015-16 and 2016-17, the Centre provided services to a total of 444 and 467 victims of sexual violence respectively.

SUICIDE CRISIS INTERVENTION CENTRE

4.9 The Suicide Crisis Intervention Centre (SCIC), operated by The Samaritan Befrienders Hong Kong (SBHK), provides round-the-clock outreaching, crisis intervention/intensive counselling to persons in crisis situation and at high/moderate suicidal risks. Apart from the core crisis intervention service, the SCIC also works with SBHK's Life Education Centre and Hotline Centre and other related organisations to render preventive and supportive services, promote the message of cherishing life to the general public especially students, and train up life ambassadors to conduct suicide watch in the community. In view of the ever-increasing use of information technology, the SCIC conducts regular searches on blogs and social media with wording of suicide, for early identification of Internet users with suicidal tendency, and provides web-engagement service such as setting up forum, email-box, chat-room and Internet resource corner to reach out to Internet users with suicidal ideation, ventilate their emotion, give emotional support, promote positive life attitude and provide related social service to the users and to convey meaningful and positive life attitude.

SERVICES FOR BATTERERS

4.10 In reducing the risk of domestic violence, it is necessary to break the cycle of violence. Services for batterers have been another important work focus of the SWD since 2008. The Batterer Intervention Programme (BIP) in group format has formally become an integrated component of the counselling service for batterers provided by the 11 FCPSUs, apart from individual counselling and therapy. The SWD has also started a trial project on the development of a BIP for female batterers since 2010. In 2015-16 and 2016-17, a total of 105 batterers participated in the BIP.

4.11 To tie in with the implementation of the Domestic Violence (Amendment) Ordinance 2008, the SWD launched the Anti-violence Programme (AVP) in August 2008, which was a psycho-educational programme of 12 to 14 individual or group sessions, aiming at helping abusers of different types who molest the spouses, partners, children or family members to stop such behaviour. As at the end of March 2017, there were 7 referrals from the Court for the AVP. Among them, one was later withdrawn by the applicant and one was passed back to the Court for disposal as the abuser refused to attend the programme.

4.12 Because not every abuser is required to attend the AVP as directed by the Court, or willing to join the BIP for a long duration, the SWD thus launched the Educational Programme on Stopping Domestic Violence (EPSDV) in October 2013. The programme provides 6-hour individual or group sessions for batterers or those who pose a risk of perpetrating intimate partner violence to master basic and practical knowledge and skills to manage their anger, resolve conflicts with partners and avoid the outbreak of violence, while helping participants to deal with the crisis caused by the violence and improve partner relationships. In 2015-16 and 2016-17, a total of 354 people had completed the programme.

PREVENTION AND HANDLING OF ELDER ABUSE

4.13 In 2001, the SWD set up a multi-disciplinary Working Group on Elder Abuse (WGEA) to examine jointly the phenomenon of elder abuse in Hong Kong and provide advice on strategies and ways of handling elder abuse. The WGEA focuses on enhancing community awareness on elder abuse, including the awareness of frontline personnel of concerned disciplines. With the service infrastructure established, the work focus has evolved from a remedial-oriented approach to a more preventive approach such as identifying risk factors of elder abuse cases and formulating preventive measures. In order to sustain the momentum in public education and in view of the cultural background of the society, empowerment of the elderly as part of our preventive strategies will continue to be SWD's major focus. Furthermore, attention will be placed on identifying high risk groups for more targeted intervention.

TRAINING PROGRAMME RELEVANT TO DOMESTIC VIOLENCE

4.14 In 2015-16 and 2016-17, the SWD continued to provide training on core themes of domestic violence such as understanding and handling child abuse, spouse/cohabitant battering, elder abuse and sexual violence. A total of around 15 500 social workers and other professionals participated in the training courses organised at the central level and by district social welfare offices.

PUBLICITY AND COMMUNITY EDUCATION

PUBLICITY CAMPAIGN ON STRENGTHENING FAMILIES AND COMBATING VIOLENCE

4.15 In 2015-16, the SWD launched a Facebook fanpage to promote the message that family members should not blame each other during difficult times, but they should also compromise, respect and accept each other, followed by mutual care and support. The SWD has also put up promotional banners in various districts to relay the message of fostering family harmony by refraining from using inappropriate means to discipline the children and stopping the use of violence among intimate partners. In 2016-17, the SWD launched a short video clip-cum-photo competition for promoting family solidarity on the Internet. Posters were also posted on public transportation systems and in organisations and service units in various districts with a view to reminding the public of the importance of family and encouraging them to strengthen ties among family members. In addition, district-based public education programmes and activities on combating domestic violence have been organised by the district social welfare offices of the SWD. The SWD will continue to promote the messages on combating domestic violence to the public through different means of promotion.

OTHER SUPPORTIVE SERVICES

CHILD FATALITY REVIEW

4.16 Commencing its work since June 2011, the standing Child Fatality Review Panel has completed the review of the child death cases that occurred in 2012 and 2013, and the review findings have been shared with the public through its third biennial report that was released in August 2017.

ENHANCED HOTLINE SERVICES

4.17 The SWD started procuring the service of the 1823 Call Centre in February 2008 to handle enquiries relating to social security matters so that social workers of the SWD Hotline, 2343 2255, can be more readily available to handle calls requiring counselling. Moreover, upon the commencement of service of the NGO-operated Hotline and Outreaching Service Team (HOST) in

October 2008, the SWD Hotline started operating on a 24-hour basis with SWD's social workers handling calls during normal office hours, while calls received outside normal office hours are handled by social workers of HOST. HOST also provides outreaching service to specific groups of needy persons in case of emergency warranting immediate intervention by social workers. In 2016-17, 1823 Call Centre handled 46 987 calls, while social workers of SWD Hotline handled 44 402 calls with 1 664 calls requiring counselling service whereas social workers of HOST handled 13 996 calls with 11 889 calls requiring counselling service.

SHORT-TERM FOOD ASSISTANCE

4.18 Short-term food assistance service projects run by NGOs started operation in February 2009 to provide short term food assistance to individuals/families. The target service users are those who have proven difficulties coping with daily food expenditure, including those among the unemployed, low-income earners, new arrivals, street sleepers and individuals or families encountering sudden change and facing immediate financial hardship, etc. Enhancement measures have been undertaken on several occasions. In October 2011, the SWD enhanced the service by adding the provision of food and hot meal coupons which can be redeemed at designated food stalls, supermarkets and restaurants. In October 2013, the SWD further enhanced the service by extending the duration of food assistance for each service user from normally a maximum of six weeks to eight weeks and by increasing the allocation per meal-day by 10%. In a new round of invitation for proposals, the two service projects with higher service demand were split into four from March 2014 resulting in an increase of the number of service projects from five to seven for facilitating more effective management and service delivery. In June 2016, the daily meal rate was increased by 10% and the proportion of food value of food/meal coupons was increased from about 40% to 50%. As at 31 March 2017, a total of 248 198 beneficiaries on per-time basis have received food assistance from the service projects.

SERVICES FOR STREET SLEEPERS

4.19 The three subvented NGOs, each operating an Integrated Services Team for Street Sleepers, provide integrated services including day and late-night outreach visit, emergency shelter/short-term hostel placement, counselling, employment guidance, personal care, emergency fund, aftercare service and service referrals, etc. with an aim to solving the immediate needs of street sleepers, enhancing their work motivation and skills so as to assist them to be self-reliant and reintegrate into the community.

COMPASSIONATE REHOUSING

4.20 Compassionate Rehousing (CR) is a form of special housing assistance, which aims at providing housing assistance to individuals and families who have genuine and imminent long-term

housing needs but, owing to their social and medical needs (if applicable) under specific circumstances, have no other feasible means to solve their housing problems. In 2015-16 and 2016-17, 1 374 and 1 210 cases were recommended by the SWD to the Housing Department for CR respectively.

CHARITABLE TRUST FUNDS

4.21 The SWD administers four charitable trust funds, namely the Tang Shiu Kin and Ho Tim Charitable Fund, the Li Po Chun Charitable Trust Fund, the Brewin Trust Fund and the Kwan Fong Trust Fund for the Needy. The purpose of the funds is to provide one-off and short-term financial assistance to individuals and families facing temporary financial hardship arising from special and emergency situations. In 2015-16 and 2016-17, 1 605 payments (amounted to \$6.91 million) and 1 437 payments (amounted to \$6.88 million) were made to needy individuals or families respectively.

CHAPTER 5 Child Welfare Services

OBJECTIVES

5.1 Protection of a child's interest and rights is one of the key objectives of family services. Being part and parcel of the family services, child welfare services aim to provide and arrange a safe and intimate environment where children with varying needs can grow and develop into healthy and responsible members of society.

SERVICE PROVISION AND STATISTICS

5.2 The service provision and statistics are as follows:

Adoption Service			
No. of Units		No. of new adoption applications processed	
		2015-16	2016-17
SWD	2	51 (Local adoption)	43 (Local adoption)
NGO	3	41 (Local adoption) 10 (Overseas adoption)	32 (Local adoption) 9 (Overseas adoption)

Residential Child Care Services						
	Number of Centres		Number of Places		Average Enrolment Rate	
	2015-16	2016-17	2015-16	2016-17	2015-16	2016-17
Foster Care Service	Not applicable		1 070	1 070	86.6%	85.8%
Children's Home	5	5	418	418	90.1%	85.0%
Small Group Home	108	108	864	864	92.4%	93.1%
Boys' Hostel	1	1	18	18	87.0%	98.0%
Girls' Hostel	3	3	77	77	84.0%	90.0%

Residential Child Care Services						
	Number of Centres		Number of Places		Average Enrolment Rate	
	2015-16	2016-17	2015-16	2016-17	2015-16	2016-17
Boys' Homes with School for Social Development on Site	4	4	457	457	82.0%	77.0%
Boys' Homes	3	3	201	201	84.0%	88.0%
Girls' Homes with School for Social Development on Site	2	2	200	200	68.0%	70.0%
Girls' Homes	1	1	30	30	74.0%	85.0%

Day Child Care Services						
	Number of Centres		Number of Places		Utilisation Rate	
	2015-16	2016-17	2015-16	2016-17	2015-16	2016-17
Standalone Child Care Centre ^{Note 1}	25	27	3 015	3 063	79%	73%
Occasional Child Care Service	217 (units)	217 (units)	434	434	65%	58%
Extended Hours Service	165	165	2 254	2 254	60%	53%
Mutual Help Child Care Centre	22	21	303	289	10%	9%

Note 1

Standalone child care centres (CCCs) include aided standalone CCCs and non-profit-making/private standalone CCCs. CCCs attached to kindergartens which are under the administration of the Education Bureau Joint Office for Kindergartens and Child Care Centres also provide child care services to children aged under three. In 2016-17, there were about 30 700 CCC places in total and about 7 000 of them were aided places.

HIGHLIGHTS OF THE PERIOD

ADOPTION

5.3 Pursuant to the provision of the Adoption Ordinance, Cap. 290, three NGOs, namely the International Social Service Hong Kong Branch, Mother's Choice Limited and Po Leung Kuk, have been accredited for providing both local and inter-country adoption service for infants in Hong Kong. They have processed a total of 73 local adoption applications and 19 overseas adoption applications in 2015-16 and 2016-17.

AIDED STANDALONE CHILD CARE CENTRES

5.4 In response to community demand, the SWD provided a total of 48 additional places in the seven existing aided standalone child care centres (located in Eastern District, Wanchai District, Central and Western District, Kowloon City District, Yau Tsim Mong District, Tsuen Wan District and Sha Tin District) from 2014-15 to 2016-17. The overall capacity of aided standalone child care centres has been increased from 690 to 738 places.

EXTENDED HOURS SERVICE

5.5 In order to support women in fulfilling work and family commitments, the SWD had increased by phases the number of Extended Hours Service places at aided standalone child care centres and KG-cum-CCCs in districts with high demand from 1 230 to 2 254 since 2015-16, so that more pre-primary children aged under 6 in need can continue to receive extended hours of service in the same service units being attended by them, with a view to alleviating the pressure on their working parents.

PILOT PROJECT ON CHILD CARE TRAINING FOR GRANDPARENTS

5.6 The SWD has appointed nine non-governmental organisations to implement a two-year pilot project on child care training for grandparents in March 2016. The pilot project aims at strengthening family ties and relationship between generations, enhancing child care and reinforcing support for nuclear families. It also helps to promote active aging of grandparents through life-long learning. A total of 540 training places were provided under the pilot project.

CONSULTANCY STUDY ON LONG-TERM DEVELOPMENT OF CHILD CARE SERVICES

5.7 The SWD commissioned the University of Hong Kong to conduct a Consultancy Study on the Long-term Development of Child Care Services in December 2016. The Study will take stock of the existing child care services in Hong Kong, and draw on the experience of other places in

providing child care services. It will also conduct in-depth analyses of different aspects of child care services in Hong Kong, such as objectives, service content, targets, financing modes, service models, demand and supply situation, facility planning, manpower planning and training, and will make recommendations on the long-term development of relevant services.

Additional places of Residential Child Care Services

5.8 From 2012-13 to 2016-17, 91 additional places of Residential Child Care Services were provided through in-situ expansion. These 91 additional places include 20 places of Children's Homes and Residential Child Care Centres, 21 places of Boys'/Girls' Homes and 50 places of foster care service.

CHAPTER 6 Clinical Psychological Services

OBJECTIVES

6.1 The Clinical Psychologists of the SWD diagnose and treat clients who have psychological or psychiatric problems, aiming to ameliorate their distress and restore their functioning. The Clinical Psychologists also provide clinical consultation and training to allied professionals and public education on mental health issues.

SERVICE PROVISION

CASEWORK SERVICE

6.2 As at 31 March 2017, there were 59 Clinical Psychologists in the SWD. They were posted to five Clinical Psychology Units of the Clinical Psychological Service Branch serving the whole territory. They received referrals mainly from integrated family service centres, family and child protective services units, probation and community service orders offices and medical social services units. Through the Central Psychological Support Services (CPSS), Clinical Psychologists also provided clinical case consultation, staff and parent trainings for pre-school centres as well as adult rehabilitation units operated by NGOs.

6.3 Children and adolescents formed the main client group served by the Clinical Psychologists. They were often victims of physical or sexual violence, cases for custody evaluation, or individuals presenting behavioural or emotional problems which were psychological in origin. Adults were seen for a variety of reasons ranging from mood disorders, chronic difficulties in interpersonal relationships, adjustment problems, sexual deviations and various forms of offences against the law. Some others might be perpetrators or victims in cases of domestic violence. The breakdown of referrals by age for 2015-16 and 2016-17 are shown respectively in **Charts 9 and 10** below:

Chart 9: Breakdown of Referrals by Age (2015-16)

Age	Percentage
10 or under	26%
11-20	20%
21-30	10%
31-40	19%
41-50	14%
51-60	8%

60 or above	3%
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Chart 10: Breakdown of Referrals by Age (2016-17)

Age	Percentage
10 or under	27%
11-20	22%
21-30	10%
31-40	19%
41-50	12%
51-60	8%
60 or above	2%

6.4 In 2015-16, the Clinical Psychologists conducted 1 981 psychological or intellectual assessments and 19 145 treatment sessions, serving a total of 2 026 new cases. For 2016-17, 2 253 assessments and 19 501 treatment sessions were conducted, serving a total of 2 431 new cases.

CENTRAL PSYCHOLOGICAL SUPPORT SERVICES

6.5 The following tables show the service figures for the CPSS for rehabilitation units in 2015-16 and 2016-17 respectively:

CPSS (Adult) Summary Statistics	2015-16	2016-17
No. of Centres Served	52	52
No. of Cases Served	134	135
No. of Clinical Visits	913	915
No. of Clinical Consultation	1 215	1 239
No. of Service Consultation	123	110
No. of Training (for Workers)	31	24
No. of Parent Education Sessions	4	0

CPSS (Pre-school) Summary Statistics	2015-16	2016-17
No. of Centres Served	227	227
No. of Cases Served (New Cases)	632	621
No. of Clinical Visits	1 122	1 265

No. of Clinical Consultation	607	716
No. of Service Consultation	298	307
No. of Training (for Workers)	73	90
No. of Parent Education Sessions	238	232

6.6 Through the CPSS, Clinical Psychologists provide consultation and training to staff of rehabilitation units. Parent groups and parent training sessions are also offered to help parents better manage problems presented by their children with disabilities.

HIGHLIGHTS OF THE PERIOD

CRISIS INTERVENTION

6.7 Apart from rendering direct clinical services, the Clinical Psychologists of the SWD are also the largest group of mental health professionals involved in providing psychological support, such as critical incident stress management and psychological first aid to the survivors, their families and the community at large after natural or man-made disasters.

PUBLIC EDUCATION

6.8 In addition to involvement in direct services, the Clinical Psychologists of the SWD have been very active in preventive work through giving talks or conducting training on the subjects of mental health, stress management, resilience, positive psychology and mindfulness.

6.9 In 2015-2017, through Operation Silver Lining, Clinical Psychologists continue to answer media questions on mental health issues. They also published various books and pamphlets for public education on mental health.

6.10 The following table shows the relevant statistics on public education:

Public Education Summary Statistics	2015-16	2016-17
No. of publications (books, pamphlets)	2	2
No. of talks/training (for the general public as well as for allied professionals)	107	108
Media enquiries (Operation Silver Lining)	22	4

STAFF CARE AND SUPPORT

6.11 The Clinical Psychologists provide various stress management training, resilience building, positive psychology, mindfulness training and psychological treatment when necessary to fellow staff of the SWD to help them better cope with increasing workload and work stress.

CHAPTER 7 Services for Elderly Persons

OBJECTIVES

7.1 Guided by the cornerstone principles of “Ageing in Place” and “Continuum of Care”, the overall aim of services for the elderly is to assist elderly persons to continue living in the community for as long as possible. Residential care services should be the last resort for frail elderly persons who require intensive personal and nursing care.

SERVICE PROVISION AND STATISTICS

7.2 The service provision and statistics are as follows:

Community Support Services for Elderly Persons	No. of Centres/Teams (No. of Places) [as at 31 March 2016]	No. of Centres/Teams (No. of Places) [as at 31 March 2017]
District Elderly Community Centres	41 centres	41 centres
Neighbourhood Elderly Centres	168 centres	169 centres
Social Centres for the Elderly	1 centre	1 centre
Day Care Centres/Units for the Elderly	72 centres (3 039 places)	73 centres (3 059 places)
Integrated Home Care Services	60 teams	60 teams
Home Help Service	1 team	1 team
Enhanced Home and Community Care Services (EHCCS)	34 teams (7 245 places)	34 teams (7 245 places)

Residential Care Services for the Elderly	No. of Homes (No. of Subsidised Places) [as at 31 March 2016]	No. of Homes (No. of Subsidised Places) [as at 31 March 2017]
Subvented Residential Care Homes for the Elderly	121 homes (15 399 places)	121 homes (15 286 places)
Subvented Nursing Homes	6 homes (1 574 places)	6 homes (1 574 places)
Contract Homes	26 homes (1 991 places)	28 homes (2 150 places)
Self-financing Homes Participating in Nursing Home Place Purchase Scheme	6 homes (241 places)	5 homes (296 places)
Private Homes Participating in Enhanced Bought Place Scheme	142 homes (8 048 places)	142 homes (8 087 places)

HIGHLIGHTS OF THE PERIOD

COMMUNITY CARE AND SUPPORT SERVICES FOR ELDERLY PERSONS

7.3 Anticipating the challenges brought about by the ageing population, the SWD adopted more holistic and comprehensive approaches to promote active and healthy ageing through a series of public education and publicity programmes. In line with the elderly persons' preference to age at home and to support their families in taking care of them, the SWD implemented a host of initiatives to enable more frail and cognitively impaired elderly persons to benefit from the expansion of enhanced services which were tailor-made, innovative, appropriate and cost-effective in meeting their multifarious needs.

COMMUNITY SUPPORT SERVICES

DISTRICT-BASED SCHEME ON CARER TRAINING

7.4 Since October 2007, the District-based Scheme on Carer Training has been launched in elderly centres to organise carer training programmes for enhancing carers' capability of taking care of elderly persons. To further enhance the training for carers, the Scheme has been regularised from 2014-15. An additional annual recurrent funding of some \$6.7 million has been provided to subvented elderly centers for organising training activities for carers.

PILOT SCHEME ON LIVING ALLOWANCE FOR CARERS OF ELDERLY PERSONS FROM LOW INCOME FAMILIES

7.5 The SWD launched the Pilot Scheme on Living Allowance for Carers of Elderly Persons from Low Income Families in June 2014 to provide carers of elderly persons from low income families with a living allowance to help supplement their living expenses so that elderly persons in need of long term care services can, under the help of their carers, receive proper care and to enable them to remain in the community. The second phase of the Pilot Scheme was rolled out in October 2016 for 2 years, bringing the target total number of beneficiaries under the 2 phases of the Pilot Scheme to 4 000.

PILOT SCHEME ON COMMUNITY CARE SERVICE VOUCHER FOR THE ELDERLY

7.6 The SWD implemented the first and second phases of the Pilot Scheme on Community Care Service Voucher for the Elderly in September 2013 and October 2016 respectively. The Pilot Scheme aims at testing the viability of a new funding mode whereby the Government adopts a "money-following-the-user" approach and provides subsidy directly for the service users (instead of service providers) in the form of service voucher. Eligible elderly persons may choose the service provider, the type of service and the service package that suit their needs. As at 31 March 2017, a total of 6 341 elderly persons had participated in the Scheme under the two phases.

DAY CARE SERVICES

7.7 The SWD continued to increase the provision of day care services in the districts with high demand. As at 31 March 2017, 73 day care centres/units for the elderly (DEs/DCUs) provided a total of 3 059 day care places, with an increase of 20 places as compared with that as at 31 March 2016. A total of 4 470 elderly persons, including full-time and part-time users, were receiving day care services in these DEs/DCUs. Extended Hours Service was also implemented in new DEs/DCUs from 6 to 8 pm on Mondays to Saturdays and 8 am to 6 pm on Sundays and Public

Holidays, which aims to relieve the pressure on carers, in particular for those who have long working hours, have to concurrently take care of other family members, or have ad hoc engagements that temporarily prevent them from taking care of the elderly persons.

HOME CARE SERVICES

7.8 As at 31 March 2017, 34 EHCCS teams provided a total of 7 245 places. The EHCCS were enhanced to include elder-sitting and on-site carer training from 1 March 2015 to strengthen the support for frail elderly persons who have been assessed under the Standardised Care Need Assessment Mechanism for Elderly Services to have moderate or severe level of impairment to continue living at home and to maintain their maximum level of functioning. Besides, 60 integrated home care services teams served a total of 26 820 cases, including ordinary and frail cases in 2016-17.

OPPORTUNITIES FOR THE ELDERLY PROJECT

7.9 Under the Project, subsidies are provided to social service organisations, district organisations and educational institutes, etc. to organise a wide range of programmes, such as promoting life-long learning, community participation, inter-generational solidarity and volunteerism, etc. to promote a sense of worthiness among elderly persons and to instill a caring spirit in the community. A total of 540 projects were launched in 2015-16 and 2016-17 by various organisations, attracting over 167 600 elderly participants. Commencing from 2012, projects lasting for two years, in addition to the usual one-year projects, were also funded.

RESIDENTIAL CARE SERVICES FOR THE ELDERLY

7.10 While the majority of our elderly persons are healthy, some, for personal, social, health and/or other reasons, cannot be adequately taken care of at home. These frail elderly persons are in need of residential care so that they can achieve the optimal level of independence and social participation through nursing and personal care and social activities. In order to target resources at elderly persons with genuine care needs and to enhance their quality of life whilst staying in residential care homes for the elderly (RCHEs), the SWD has implemented a number of service initiatives with enhanced monitoring of service quality.

SERVICE IMPROVEMENT MEASURES OF RESIDENTIAL CARE HOMES FOR THE ELDERLY

7.11 The Residential Care Homes (Elderly Persons) Ordinance, Cap. 459, provides for the control and monitoring of RCHEs through a licensing scheme managed by the SWD. The SWD has taken a number of service improvement measures to further upgrade the service quality of RCHEs.

These initiatives include:

- The Government has implemented a three-year Pilot Scheme on Visiting Pharmacist Services since June 2010 to provide and subsidise registered pharmacists to strengthen the drug management capability of RCHEs. The Pilot Scheme was extended to 2015-16 and 2016-17.
- The SWD and the Department of Health organised eight and nine (including the Management Workshop on 3.2.2016) workshops in 2015 and 2016 respectively to provide training for RCHE staff, and drug management was one of the major training items.
- The SWD implemented a two-year Quality Improvement Project for RCHEs supported by the LF in 2016 to develop the capacity of RCHE operators/home managers for effective management of RCHEs and help RCHEs set up effective management system and protocols on health care.

PROVISION OF RESIDENTIAL CARE PLACES

7.12 As at 31 March 2017, there were a total of 74 257 residential care places for the elderly with varying care needs in Hong Kong. Government subsidised places are provided through subvented RCHEs, contract homes, purchase of places from the private sector under the Enhanced Bought Place Scheme and from the self-financing sector under the Nursing Home Place Purchase Scheme. At the same time, self-care hostel and home-for-the-aged places have been gradually converted into care-and-attention places to provide a continuum of care to meet the care needs of the elderly persons. The number of subsidised residential care places for the elderly has been increased from 26 872 as at 31 March 2015 to 27 393 as at 31 March 2017. **Chart 11** below shows the provision of residential care places as at 31 March 2017.

Chart 11: Provision of Residential Care Places (as at 31 March 2017)

Residential Care	Number of Places (Percentage)
Subvented home ¹	19 306(26%)
Non-profit making self-financing homes ²	5 115(7%)
Licensed private homes ³	49 836(67%)

Notes

- 1: Number of places in subvented homes including subsidised places in contract homes and self-financing homes participating in the Nursing Home Place Purchase Scheme
- 2: Number of places in non-profit making self-financing homes including non-subsidised places in contract homes
- 3: Number of places in licensed private homes including those under the Enhanced Bought Place Scheme

PILOT RESIDENTIAL CARE SERVICES SCHEME IN GUANGDONG

7.13 The Pilot Residential Care Services Scheme in Guangdong, launched in June 2014, provides an option for elderly persons who are on the central waiting list for subsidised care-and-attention places to receive residential care services at the Hong Kong Jockey Club Shenzhen Society for Rehabilitation Yee Hong Heights in Shenzhen or the Hong Kong Jockey Club Helping Hand Zhaoqing Home for the Elderly in Zhaoqing. As at 31 March 2017, 129 elderly persons had chosen to reside in the elderly home in Shenzhen and 18 in Zhaoqing.

PILOT SCHEME ON RESIDENTIAL CARE SERVICE VOUCHER FOR THE ELDERLY

7.14 The Pilot Scheme on Residential Care Service Voucher (RCSV) for the Elderly launched in March 2017 by the SWD, adopting the “money-following-the-user” principle, gives an additional choice for elderly persons in need of residential care service and provides incentive for residential care homes for the elderly to improve their services. The Pilot Scheme is implemented in three phases with a total of 3 000 RCSVs to be issued from 2017 to 2019 by five batches.

ENROLLED NURSE TRAINING PROGRAMME FOR THE WELFARE SECTOR

7.15 The SWD, with the assistance of the Hospital Authority, launched the two-year, full-time Enrolled Nurse (General)/Enrolled Nurse (Psychiatric) training programmes for the welfare sector from October 2013 to February 2014 to address the nursing shortage in the sector, in particular elderly services and rehabilitation services. Since 2006, a total of 14 classes with 1 790 Enrolled Nurse training places have been provided, with priority accorded to individuals currently working in the sector. Another 920 training places will be provided in the coming few years. With tuition fees fully subsidised by the SWD, graduates are required to work in the welfare sector for at least two years after graduation.

NAVIGATION SCHEME FOR YOUNG PERSONS IN CARE SERVICES

7.16 The Navigation Scheme for Young Persons in Care Services, launched in July 2015, providing a total of 1 000 training places in several years starting from 2015-16 to encourage young

persons to join the elderly and rehabilitation care services. The 5 non-governmental operating agencies selected by the SWD started recruitment of trainees in July 2015 and April 2016 respectively. As at end-March 2017, a total of 569 trainees had been recruited by these 5 operating agencies.

CONTRACT MANAGEMENT

7.17 The SWD continues to adopt competitive bidding for selecting suitable operators to provide residential care services for elderly persons in purpose-built RCHE premises. The bidding for services is based on quality and service volume and is open to NGOs and organisations from the private sector. As at 31 March 2017, 28 contract homes, 12 of them with DCUs, provided a total of 2 150 subsidised residential care places and 292 subsidised day care places. Moreover, these 28 contract homes also provided 1 414 non-subsidised residential care places for a reasonable fee.

7.18 The performance of services under contracts is monitored closely by the Contract Management Section through measures including:

- regular audits of service statistics and information;
- regular service reviews;
- unannounced visits; and
- complaints investigation.

CHAPTER 8 Services for Persons with Disabilities

OBJECTIVES

8.1 Rehabilitation services aim at assisting persons with disabilities to become full members of the community by developing their physical, mental and social capabilities to the fullest possible extent and by promoting their integration into the community.

SERVICE PROVISION

8.2 To achieve the above aims, the SWD, through subvention to NGOs, provides a full range of social rehabilitation services for persons with disabilities. At the end of March 2017, there were 6 938 pre-school places, 17 785 day places and 13 222 residential places. The breakdown of service places as at 31 March 2017 is shown in the table below, while the number of rehabilitation service places as at 31 March 2015 and 31 March 2017 is shown in **Chart 12**.

	Places
Pre-school Services	
Early Education and Training Centre	3 124
Special Child Care Centre	1 834
Integrated Programme in Kindergarten-cum-Child Care Centre	1 980
Sub-total	6 938
Day Services	
Day Activity Centre	5 198
Sheltered Workshop	5 276
Supported Employment	1 633
Integrated Vocational Rehabilitation Services Centre	4 482
Integrated Vocational Training Centre (Day Service)	453
On the Job Training Programme for People with Disabilities	432
Sunnyway - On the Job Training Programme for Young People with Disabilities	311
Sub-total	17 785

	Places
Residential Services	
Residential Special Child Care Centre	110
Long Stay Care Home	1 587
Halfway House	1 509
Hostel for Moderately Mentally Handicapped Persons	2 505
Hostel for Severely Mentally Handicapped Persons	3 611

Care-and-Attention Home for Severely Disabled Persons	991
Hostel for Severely Physically Handicapped Persons	573
Care-and-Attention Home for the Aged Blind	825
Supported Hostel	677
Small Group Home for Mildly Mentally Handicapped Children/Integrated Small Group Home	64
Integrated Vocational Training Centre (Residential Service)	170
Bought Place Scheme for Private Residential Care Homes for Persons with Disabilities	600
Sub-total	13 222
Grand Total	37 945

Chart 12: Number of Rehabilitation Service Places (as at 31 March 2015 and 31 March 2017)

Rehabilitation Service	Number of Places (as at 31 March 2015)	Number of Places (as at 31 March 2017)
Pre-school Services	6 626	6 938
Day Services	17 638	17 785
Residential Services	12 820	13 222
Total	37 084	37 945

8.3 The Community Care Fund (CCF) “Training Subsidy for Children who are on the Waiting List of Subvented Pre-school Rehabilitation Services” assistance programme had been regularised since 1 October 2014. The Programme aims to provide training subsidy for children from low income family on the waiting list of subvented pre-school rehabilitation services, which enables them to acquire training and treatment provided by recognised service providers so as to facilitate their learning and development while waiting for subvented services. As at 31 March 2017, there were 362 higher level subsidy places for children waitlisted for SCCCs, and 1 060 normal level subsidy places for children waitlisted for early education and training centres or the Integrated Programme in KG-cum-CCCs.

HIGHLIGHTS OF THE PERIOD

NEW PROVISIONS OF FACILITIES AND INITIATIVES

8.4 To meet the demand for services, 861 new places were added in 2015-16 and 2016-17 including 312 places for pre-school services, 147 places for day services and 402 places for residential services.

DISTRICT SUPPORT CENTRE FOR PERSONS WITH DISABILITIES

8.5 To strengthen the support to persons with disabilities and their families who are living in the community, the SWD set up 16 district support centres for persons with disabilities (DSCs) in January 2009 through re-engineering of home-based training and support service. As at 31 March 2017, 13 DSCs provided service at their permanent accommodation, and one is expected to provide service in its permanent accommodation in 2017-18 upon completion of fitting-out works. The SWD has also identified premises for one DSC at new development project. The SWD will closely monitor the progress and continue to identify suitable premises for the remaining DSC.

HOME CARE SERVICE FOR PERSONS WITH SEVERE DISABILITIES

8.6 Given the conditions of persons with severe physical and/or intellectual disabilities and the level and intensity of care they require, the SWD is mindful of their special caring needs and the immense pressure faced by their family members in caring for them at home. To strengthen the support for this vulnerable group, the SWD has regularised the service after its 3-year pilot scheme in March 2014 and extended the service to all districts in Hong Kong and to cover persons with severe disabilities who are not on the waiting lists for subvented residential care services with a package of integrated home-based services to meet their care, nursing and rehabilitation training needs.

INTEGRATED SUPPORT SERVICE FOR PERSONS WITH SEVERE PHYSICAL DISABILITIES

8.7 To fully address the needs of persons with severe physical disabilities and give them targeted support, the SWD implemented the Integrated Support Service for Persons with Severe Physical Disabilities (ISS) and regularised the two assistance programmes for dependents of respiratory support medical equipment under the CCF in November 2014. The ISS renders support to persons with severe physical disabilities who need constant attention and care by relieving them of the burden of medical equipment and medical consumables, and enabling them to continue living in their familiar community. The ISS, implemented through case management approach, provides one-stop support services, including casework counselling, occupational therapy/physiotherapy, nursing care service and financial support service.

INTEGRATED COMMUNITY CENTRE FOR MENTAL WELLNESS

8.8 In October 2010, the SWD revamped the existing community mental health support services to set up integrated community centres for mental wellness (ICCMWs) in the territory through 24 service points. ICCMWs aim at providing one-stop, district-based and accessible

community support and social rehabilitation services ranging from early prevention to risk management for discharged mental patients, persons with suspected mental health problems, their families/carers and residents living in the serving district.

PILOT SCHEME ON ON-SITE PRE-SCHOOL REHABILITATION SERVICES

8.9 In view of the importance of early intervention to children with special needs, the Government launched a two-year Pilot Scheme on On-site Pre-school Rehabilitation Services through the LF in November 2015 in phases. The scheme offers on-site rehabilitation services for children with special needs, who are studying in participating kindergartens (KGs) and kindergarten-cum-child care centres (KG-cum-CCCs). Currently, there are 16 NGO operators providing about 3 000 training places for children studying in over 480 KGs/KG-cum-CCCs. Other than children with special needs, the multi-disciplinary service teams will also provide professional support for kindergarten teachers/children care workers and parents.

TRAINING SUBSIDY PROGRAMME FOR CHILDREN ON THE WAITING LIST OF SUBVENTED PRE-SCHOOL REHABILITATION SERVICES

8.10 To enhance the training and provide more comprehensive support services for children from low-income family and with more severe developmental problems, the maximum subsidy for eligible children waitlisted for special child care centre (SCCC) had been increased to \$5,995 per month from 1 October 2016 onwards for increasing their training hours.

PILOT PROJECT ON STRENGTHENING SUPPORT FOR PERSONS WITH AUTISM AND THEIR PARENTS/CARERS

8.11 With the funding support from the LF, the SWD commissioned two NGOs to implement a 30-month Pilot Project on Strengthening Support for Persons with Autism and their Parents/Carers since April 2016. Through multi-disciplinary teams (including clinical psychologist, social worker and occupational therapist), the Pilot Project aims to strengthen support for young persons with high functioning autism, their parents/carers as well as subvented rehabilitation units serving persons with autism and the frontline workers concerned. The project is expected to provide services for no less than 400 cases of young persons with high-functioning autism and their parents/carers. Besides, the SWD has commissioned an academic institution to conduct an evaluation on the effectiveness of the Pilot Project.

PILOT PROJECT ON PEER SUPPORT SERVICE IN COMMUNITY PSYCHIATRIC SERVICE UNITS

8.12 The SWD, through the funding support from the LF, has implemented the 2-year Pilot Project on Peer Support Service in Community Psychiatric Service Units since March 2016. The Pilot Project aims to equip suitable ex-mentally ill persons as peer supporters for speeding up their own recovery and supporting other mentally ill patients on their way to recovery, and to enhance the public's positive understanding of the ex-mentally ill persons.

PILOT SCHEME ON LIVING ALLOWANCE FOR LOW-INCOME CARERS OF PERSONS WITH DISABILITIES

8.13 The SWD launched the 2-year Pilot Scheme on Living Allowance for Low-income Carers of Persons with Disabilities in October 2016. This Pilot Scheme aims at providing carers of persons with disabilities from low income families with a living allowance to help supplement their living expenses so that persons with disabilities in need of long term care services can, under the help of their carers, receive proper care and to enable them to remain in the community. The Pilot Scheme will benefit a total of 2 000 carers.

INITIATIVES FOR AGEING SERVICE USERS

8.14 To cater for the special needs of the ageing service users in rehabilitation facilities, the SWD has since 2005 put in place a number of initiatives which include the Extended Care Programme (ECP), the Work Extension Programme (WEP), the Visiting Medical Practitioner Scheme (VMPS), the Enhanced Physiotherapy Service and Health Care. Since November 2013, additional recurrent funding has been provided to residential care homes for persons with intellectual or physical disabilities as well as sheltered workshops (SWs)/integrated vocational rehabilitation services centres (IVRSCs) operating the WEP and day activity centres (DACs) operating the ECP to enhance the care and support services for ageing service users. Additional recurrent funding has also been provided to SWs/IVRSCs and DACs since October 2014 to further enhance the care and support services for ageing service users. Moreover, additional provision of 645 WEP places and 895 ECP places has been put in place in the 1st quarter of 2015. In 2015-16, recurrent expenditure has been increased to enhance the care staff manpower of long stay care homes for ex-mentally ill persons and strengthen the allied health services of hostels for moderately mentally handicapped persons, so as to provide care and support for ageing service users. In 2016-17, recurrent provision for the VMPS has been increased to strengthen the provision of primary medical care and support for residents of subvented residential care homes for persons with disabilities. To cater for the needs of ageing users of rehabilitation services to go out for medical consultation and other activities, starting from 2016-17, additional recurrent provision has been provided for DACs cum hostels for severely mentally handicapped persons and community rehabilitation day centres to hire drivers and strengthen their centre bus services. The LF has also been applied for procurement of centre buses for these

hostels/centres.

PROMOTING SELF-RELIANCE

VOCATIONAL REHABILITATION SERVICE

8.15 In sum, vocational rehabilitation services to promote self-reliance for persons with disabilities include:

- 12 587 places in sheltered workshops, supported employment, integrated vocational rehabilitation services centres, integrated vocational training centres, the On the Job Training Programme for People with Disabilities, and Sunnyway - On the Job Training Programme for Young People with Disabilities were provided for persons with disabilities as at 31 March 2017.
- The Enhancing Employment of People with Disabilities through Small Enterprise Project (3Es Project) aims at enhancing the employment of persons with disabilities through direct creation of jobs, providing seed money to NGOs to create small businesses with the condition of employing no less than 50% of persons with disabilities in the total number of persons on the pay-roll. As at 31 March 2017, 112 businesses such as cleaning services, food and beverage, eco-tourism, car beauty services, massage services provided by visually impaired persons, retail shops, vegetable supply and processing, etc. were set up through the support of the 3Es Project, creating around 1 162 employment opportunities, including around 819 for persons with disabilities. The breakdown is shown in **Chart 13** below:

Chart 13: The Breakdown of Businesses Set Up under 3Es Project

Business	Number
Retailing	37
Cleaning Service	9
Catering/Food Industry	42
Others	24
Total	112

MARKETING CONSULTANCY OFFICE (REHABILITATION)

8.16 The objective of the Marketing Consultancy Office (Rehabilitation) [MCO(R)] is to enhance employment and training opportunities for persons with disabilities through innovative, effective and efficient business development and marketing approaches. Services of the MCO(R) include assisting NGOs in the setting up of social enterprises and small businesses under the 3Es Project, promoting the products produced and services provided by persons with disabilities through the brand of “Let Them Shine” and strengthening NGOs’ cooperation with the Government and

private sectors.

SUPPORT PROGRAMME FOR EMPLOYEES WITH DISABILITIES

8.17 The Support Programme for Employees with Disabilities was launched in June 2013. It provides subsidies to employers of persons with disabilities for procurement of assistive devices and/or workplace modifications to facilitate the work of employees with disabilities and to enhance their work efficiency. Employers of persons with disabilities may apply for a one-off subsidy up to \$20,000 for each employee with disabilities. The scheme has been enhanced since April 2014, including raising the maximum support level of \$40,000 for procurement of a single assistive device and its essential accessories.

CONTINUING COMMUNITY SUPPORT

SUPPORT TO PERSONS WITH DISABILITIES LIVING IN THE COMMUNITY

8.18 The SWD has implemented a new package of three-year community-based support projects since January 2015. It aims at strengthening the caring capability of the carers to relieve their caring burden as well as improving the quality of life for persons with disabilities and their families. Projects funded under this package include personal and art development programmes, specialised programmes for persons with autism and mentally handicapped persons with challenging behavior, support schemes for newly blind persons and support services for children with special needs and their families and professional consultancy/support/training services to self-help organisations of persons with disabilities.

FUNDING SUPPORT TO SELF-HELP ORGANISATIONS AND PARENTS' ASSOCIATIONS

8.19 Funding support in an annual sum of 15 million was provided to a total of 83 self-help organisations of persons with disabilities (SHOs) in 2016-18 to help the development of SHOs to enhance the promotion of self-help spirit among persons with disabilities and their carers.

LICENSING SCHEME FOR RESIDENTIAL CARE HOMES FOR PERSONS WITH DISABILITIES

8.20 The Residential Care Homes (Persons with Disabilities) Ordinance (Cap. 613) commenced operation on 18 November 2011 and was fully implemented on 10 June 2013, providing for the control of RCHDs through a licensing scheme administered by the Director of Social Welfare (DSW). RCHDs that existed before the commencement of the Ordinance but were not yet able to fully comply with the licensing requirements may apply for Certificates of Exemption (CoEs), so as to

allow time for them to carry out improvement works to comply with the licensing requirements and standards.

8.21 The Licensing Office of Residential Care Homes for Persons with Disabilities (LORCHD) of the SWD performs the statutory duties in relation to the licensing scheme. The inspectorate teams of the LORCHD conduct regular inspections in respect of building safety, fire safety, health care and home management to ensure that RCHDs comply with the statutory requirements in staffing, space and layout, building structure, precautionary measures and quality of care, etc.

8.22 To tie in with the implementation of the licensing scheme, the SWD introduced the Financial Assistance Scheme for Private RCHDs in December 2011 to provide subsidies for private RCHDs in operation before the commencement of the Ordinance to carry out improvement works for compliance with the licensing requirements in building and fire safety. The SWD has also launched the Bought Place Scheme (BPS) for Private RCHDs which aims at encouraging private RCHDs to upgrade their service standards, increasing the supply of subsidised residential care places, thereby shortening the waiting time for subsidised residential service; and helping the market provide more service options for persons with disabilities. As at 31 March 2017, 10 private RCHDs had joined the BPS, providing a total of 600 BPS places.

8.23 To enhance the caring skills of the RCHD staff, the SWD, in collaboration with Department of Health and relevant professionals, has been organising training programmes, covering subjects such as infection control, management of psychotropic drugs and understanding the social, recreational and developmental needs of persons with disabilities, etc. The SWD also invited training institutes to organise a series of health worker (HW) training courses. As at 31 March 2017, 23 training institutes have obtained SWD's approval for organising 74 training courses applicable to RCHDs and LORCHD had arranged registration for more than 3 200 HWs who completed the HW training courses in accordance with the RCHD Regulation. Besides, a 15-month project, funded by the LF, was launched in July 2016 to, inter alia, enhance the management skills of operators or managers and provide consultation to individual RCHDs in respect of the management of the homes.

PROVISION OF INFORMATION TECHNOLOGY SUPPORT FOR PERSONS WITH DISABILITIES IN NEED

CENTRAL FUND FOR PERSONAL COMPUTERS

8.24 The Central Fund for Personal Computers was set up in 1997 to assist eligible persons with disabilities to acquire computer facilities for self-employment or receiving supported employment at home. As at 31 March 2017, the Fund had granted a total of \$4.49 million to 356

applicants.

JOCKEY CLUB IT SCHEME FOR PEOPLE WITH VISUAL IMPAIRMENT

8.25 The Jockey Club IT Scheme for People with Visual Impairment was set up under the auspices of the Hong Kong Jockey Club Charities Trust in October 2005. The Scheme aims at supporting organisations to acquire high-performance Chinese screen readers and Braille displays for installation at communal access points to facilitate the access of persons with visual impairment (PVI) to IT, and to subsidise individual PVI with genuine financial difficulty to acquire these computer assistive devices for the purpose of studies or employment. The Scheme has been further enhanced since October 2015, including expansion of coverage on subsidy to purchase accessories/portable devices for PVI. As at 31 March 2017, 43 organisational applications and 159 individual applications were supported with \$5.65 million committed.

PURSUING EXCELLENCE

HONG KONG PARALYMPIANS FUND

8.26 The Hong Kong Paralympians Fund (HKPF) aims at fostering the development of sports for athletes with disabilities and to support their pursuit of sporting excellence in international events. To enhance the sustainability of the HKPF, an amount of \$200 million was approved by the Finance Committee to be injected into the Fund as seed money in 2013-14. In 2015-16 and 2016-17, a total of \$12.21 million was approved for allocation. Of the \$12.21 million, \$7.16 million was allocated to the sports associations for supporting their development of target sports, which included swimming, athletics, table-tennis, rowing, gymnastic, skating, floor hockey, snowshoeing, boccia, badminton, wheelchair fencing, riding, shooting, wheelchair basketball, archery and sailing; \$4.67 million to the athletes with disabilities for them to pursue sporting excellence; and \$0.38 million to retired athletes with disabilities to assist in their job attachment in sports related fields, other suitable employment or vocational training.

CHAPTER 9 Medical Social Services

OBJECTIVES

9.1 Medical Social Services aim to provide timely psycho-social intervention and/or tangible assistance to patients and their families to help them cope with or solve problems arising from illness, trauma or disability. As a member of the clinical team, each Medical Social Worker (MSW) plays an important role in linking up the medical and social services to facilitate patients' recovery and rehabilitation in the community.

SERVICE PROVISION

9.2 The Medical Social Services Units (MSSUs) managed by the SWD can be broadly classified into general and psychiatric settings. MSWs in the general setting are stationed at public hospitals and some specialist out-patient clinics of the HA, and at child assessment centres and integrated treatment centres of the Department of Health, while those in the psychiatric setting are stationed at psychiatric hospitals and out-patient clinics of the HA.

9.3 As at 31 March 2017, the SWD had an establishment of 443 MSWs, with an increase of 5 MSWs in 2016-17 to strengthen the medical social services for patients and their families and to dovetail with the service initiatives of the HA. In general, MSWs provide counselling and/or tangible services, such as financial assistance, to needy patients and their families, and collaborate closely with medical and allied health professionals through case conferences, meetings, ward rounds and social reports, etc. in formulating and implementing treatment/discharge/rehabilitation plans for patients. In 2016-17, the MSWs served around 189 500 cases.

9.4 MSWs also work closely with medical and allied health professionals to meet the needs of the community through early identification and intervention services. They take up a key role in the following community-based services:

- Psycho-geriatric Teams
- Community Geriatric Assessment Teams
- Community Psychiatric Teams
- Early Assessment Service for Young People with Psychosis
- Elderly Suicide Prevention Programme

- Extended-care Patients Intensive Treatment, Early Diversion and Rehabilitation Stepping-stone

CHAPTER 10 Services for Young People

OBJECTIVES

10.1 Services for young people aim at developing the potential of youth, facilitating their healthy development and assisting them to face challenges from family, peers, school and society, and to become a responsible member of the community with a sense of belonging.

SERVICE PROVISION

10.2 The service provision, through SWD's subvention to NGOs, as at 31 March 2017 is as follows:

- 138 integrated children and youth services centres
- 23 children and youth centres
- 561 school social workers
- 19 youth outreaching teams
- 18 teams of the Overnight Outreaching Service for Young Night Drifters attached to integrated children and youth services centres
- 5 teams of the Community Support Service Scheme
- 1 hotline service for youth-at-risk
- 1 807 full fee waiving places under the After School Care Programme and 462 full fee waving places under the Enhanced After School Care Programme

HIGHLIGHTS OF THE PERIOD

INTEGRATED CHILDREN AND YOUTH SERVICES CENTRE

10.3 Integrated children and youth services centres (ICYSCs) provide a wide range of services including centre services, outreaching services and school social work services through adopting different service models/approaches under one management to meet the multifarious needs of children and youth aged 6-24. As at 31 March 2017, there were 138 ICYSCs.

PILOT CYBER YOUTH OUTREACHING PROJECTS

10.4 With the funding support from the LF, the SWD launched three pilot cyber youth outreaching projects in August 2011 and one evaluative study. The projects use cyber means to reach out to young people in need, in particular those identified as at-risk or hidden, and provide them timely intervention and supportive service on their various at-risk behaviours on the internet. The projects and the evaluative study were extended in 2014 and completed in July 2015 and May 2015 respectively. Over 11 300 young people, including at-risk or hidden, had been engaged through online outreaching approach since its implementation.

DISTRICT SUPPORT SCHEME FOR CHILDREN AND YOUTH DEVELOPMENT

10.5 With effect from 2005-06, the SWD has been implementing the District Support Scheme for Children and Youth Development through district social welfare offices. The Scheme aims to address the developmental needs of children and youth aged 24 or below in disadvantaged circumstances in the districts. The Direct Cash Assistance under the Scheme provides one-off financial assistance for the individual item expenses for the children and youth in disadvantaged circumstances to meet their developmental needs, which cannot be covered by other funds, subsidies or the mainstream education systems. There were a total of 6 303 and 5 971 beneficiaries in 2015-16 and 2016-17 respectively.

FEE WAIVING SUBSIDY SCHEME UNDER AFTER SCHOOL CARE PROGRAMME

10.6 The SWD provides annual recurrent funding for the provision of fee-waiving places to parents who cannot afford the services and are unable to take care of their children after school as a result of being engaged in open employment or employment-related retraining/attachment programmes. Eligible parents would be granted full fee waiving or half-fee reduction places for the service based on their family household income.

CHILD DEVELOPMENT FUND

10.7 The Government established the \$300 million Child Development Fund (CDF) in 2008 so as to draw on the resources from the family, the private sector, the community and the Government to promote the longer-term development of children aged between 10 and 16 or studying primary four to secondary four from disadvantaged background. The SWD has been entrusted with the operational responsibility of the CDF.

10.8 So far, six batches of 115 projects operated by NGOs and three batches of 30 school-based projects operated by schools have been rolled out, benefiting more than 13 000 children. To

ensure the sustainability of the CDF, an additional allocation of 300 million was injected in 2015-16 to enhance and roll out more projects in order to help more students from needy families. The total allocation of \$600 million is expected to benefit about 20 000 children from underprivileged background.

CHAPTER 11 Services for Offenders

OBJECTIVES

11.1 The overall objective of services for offenders under the SWD is to give effect to the directions of the courts on the treatment of offenders by social work approaches through community-based and residential services with a view to re-integrating offenders into the community.

SERVICE PROVISION

11.2 The service provision as at 31 March 2017 is as follows:

- 1 High Court and District Court Probation Office
- 7 probation and community service orders offices
- 1 Co-ordinating Office of Community Service Orders
- 6 social service centres for ex-offenders
- 6 hostels for ex-offenders
- 1 correctional/residential home
- 1 Young Offender Assessment Panel
- 1 Post-Release Supervision of Prisoners Scheme

COMMUNITY-BASED REHABILITATION SERVICES

11.3 The SWD provides community-based services for offenders and implements the integrated model to provide one-stop probation and community service orders services. There are seven probation and community service orders offices (PCSOs) and the High Court and District Court Probation Office (HC&DCPO) serving respectively all magistrates' courts, and district courts and the High Court in Hong Kong. Probation Officers prepare social enquiry reports on the offenders and make recommendations as requested by the courts and on petitioning and long-term prisoners. They provide statutory supervision and counselling as well as group work service for offenders placed under probation or community service order (CSO) supervision.

11.4 The Co-ordinating Office of Community Service Orders (COCSO) supports the seven

PCSOs and HC&DCPO in identifying and co-ordinating work projects, and liaising with Probation Officers on work site performance of offenders placed under the CSO.

11.5 The number of supervision cases served under probation service and the CSO scheme for 2015-16 and 2016-17 are shown in **Charts 14 and 15** respectively as follows:

PROBATION SERVICE

Chart 14: Number of Supervision Cases Served

	2015-16	2016-17
Number of Active Cases	3 258	3 047
Number of Unsatisfactorily Closed Cases	176	138
Number of Satisfactorily Closed Cases	1 325	1 137

COMMUNITY SERVICE ORDERS SCHEME

Chart 15: Number of Supervision Cases Served

	2015-16	2016-17
Number of Active Cases	2 414	2 383
Number of Unsatisfactorily Closed Cases	59	46
Number of Satisfactorily Closed Cases	1 443	1 383

ENHANCED PROBATION SERVICE

11.6 Upon the recommendation of the Task Force on Youth Drug Abuse in its report promulgated in November 2008, the Enhanced Probation Service (EPS) was piloted in October 2009 at the two probation offices serving the Kowloon City Magistracy and the Kwun Tong Magistracy. With positive findings in the service review, the EPS has been extended to all the seven magistracies in December 2013 to provide more focused, structured and intensive treatment programmes pursuant to the Probation of Offenders Ordinance, Cap. 298 for young offenders aged below 21 convicted of drug-related offences. With positive service outcome, the EPS was regularised on 1 April 2016. As at 31 March 2017, 1 128 social enquiry cases were referred by the magistracies and considered for the EPS, among which 483 young drug offenders were placed under the supervision of the EPS.

CORRECTIONAL/RESIDENTIAL HOME

11.7 The SWD provides residential training services for children and young offenders, children and juveniles in need of care or protection, etc. in a purpose-built training complex, the Tuen Mun Children and Juvenile Home, with a capacity of 388. It serves the statutory functions of a place

of refuge, a remand home, an approved institution (probation home) and a reformatory school. The numbers of admissions to a place of refuge/remand home/place of detention for 2015-16 and 2016-17 are 1 198 and 945 respectively. The numbers of discharged cases for the approved institution (probation home) and reformatory school for 2015-16 and 2016-17 are shown in **Chart 16** as follows:

APPROVED INSTITUTION (PROBATION HOME) AND REFORMATORY SCHOOL

Chart 16: Number of Discharged Cases

	2015-16	2016-17
Number of Discharged Cases - Unable to Complete Residential Training	4	5
Number of Discharged Cases – Able to Complete Residential Training	47	23

JOINT VENTURE WITH THE CORRECTIONAL SERVICES DEPARTMENT

11.8 The Young Offender Assessment Panel and the Post-Release Supervision of Prisoners Scheme operate in joint venture with the Correctional Services Department for young offenders and adult discharged prisoners respectively. The numbers of cases served by the two services are shown in **Charts 17 and 18** respectively as follows:

YOUNG OFFENDER ASSESSMENT PANEL

Chart 17: Number of Cases Served

	2015-16	2016-17
Number of Not-in-line Court Disposed Cases	6	16
Number of In-line Court Disposed Cases	79	91

POST-RELEASE SUPERVISION OF PRISONERS SCHEME

Chart 18: Number of Supervision Cases Served

	2015-16	2016-17
Number of Active Cases	520	509
Number of Unsatisfactorily Closed Cases	54	69
Number of Satisfactorily Closed Cases	278	285

CHAPTER 12 Services for Drug Abusers

OBJECTIVES

12.1 Services for drug abusers aim at helping drug abusers to abstain from their drug-taking habits and re-integrate into the community through community-based and residential services. Preventive programmes to educate young people and the public on harmful effects of drug abuse are also provided.

SERVICE PROVISION

12.2 The service provision, through SWD's subvention to NGOs, as at 31 March 2017 is as follows:

- 13 residential drug treatment and rehabilitation services units (including drug treatment and rehabilitation centres and halfway houses)
- 11 counselling centres for psychotropic substance abusers
- 2 centres for drug counselling

RESIDENTIAL DRUG TREATMENT AND REHABILITATION SERVICES UNITS

12.3 Residential drug treatment and rehabilitation services cater for those drug abusers who wish to seek voluntary drug detoxification. Through a series of training, including individual and group counselling, vocational training, social skills training and after-care services to help the drug abusers quit the drug habit and re-integrate into the community.

COUNSELLING CENTRE FOR PSYCHOTROPIC SUBSTANCE ABUSERS

12.4 Counselling centres for psychotropic substance abusers provide community-based drug treatment and rehabilitation service, aiming at providing counselling and assistance to habitual/ occasional/ potential psychotropic substance abusers and to young people at risk with a view to assisting them to abstain from psychotropic substance abuse and develop healthy lifestyle. Services provided include case and group counselling for psychotropic substance abusers and their family members; regular preventive education programmes for students of secondary schools, post-secondary institutions and vocational training organisations, and the general public at community level; professional training for allied professionals; and on-site medical support service for needy people to early identify drug abusers and motivate them to seek early treatment and rehabilitation

services.

CENTRE FOR DRUG COUNSELLING

12.5 Centres for drug counselling aim at helping drug abusers abstain from drug abuse, assisting ex-drug abusers to maintain abstinence and assisting family members of drug abusers and ex-drug abusers to deal with problems resulting from drug abuse. Services provided include individual and group counselling; group activities; preventive education services to various target groups; and on-site medical support service to early identify and motivate drug abusers to seek early treatment and rehabilitation services.

DRUG DEPENDENT PERSONS TREATMENT AND REHABILITATION CENTRES (LICENSING) ORDINANCE, CAP. 566

12.6 The Drug Dependent Persons Treatment and Rehabilitation Centres (Licensing) Ordinance, Cap. 566, aims at ensuring drug dependent persons will receive services in a properly managed and physically secure environment. Under this Ordinance, all treatment centres are regulated by licences or certificates of exemption (the latter is only applicable to treatment centres which existed before the commencement of the Ordinance, i.e. 1 April 2002). In 2016-17, the SWD issued or renewed licences/certificates of exemption to 38 government-subsided or self-financing and non-profit-making treatment centres according to the aforesaid Ordinance with the distribution as shown in **Chart 19** below.

Chart 19: Number of Licences and Certificates of Exemption Issued

	Year 2015-16	Year 2016-17
Number of Licences	25	25
Number of Certificates of Exemption	13	13

CHAPTER 13 Community Development

OBJECTIVES

13.1 SWD's work in community development targets at promoting individuals' wellbeing, social relationship and cohesion within the community, and encouraging the participation of individuals in solving community problems and improving the quality of community life.

SERVICE PROVISION

13.2 The service provision, through SWD's subvention to NGOs, as at 31 March 2017 is as follows:

- 13 community centres
- 17 neighbourhood level community development projects
- 1 Care and Support Networking Team

HIGHLIGHTS OF THE PERIOD

CARE AND SUPPORT NETWORKING TEAM

13.3 The Care and Support Networking Team is a time-limited project first started in July 2003 aiming at assisting mainly the ex-offenders, ex-mentally ill persons and street sleepers in West Kowloon to re-integrate into the community through provision of outreaching, casework, group work and supportive services. After conducting a service review in 2015, approval was given for the Team to continue operation until June 2018.

CHAPTER 14 Volunteerism and Building of Social Capital

PROMOTION OF VOLUNTEER SERVICE

14.1 The SWD launched the Volunteer Movement in 1998 and has since been actively promoting volunteer service to foster a spirit of participation and dedication for building a caring and harmonious community. The development of Level 3 Volunteering has been the main foci of publicity for the Volunteer Movement in recent years. Volunteers were encouraged to integrate the core values and spirit of voluntary work into their everyday life and sustain volunteering as a lifestyle. To move forward from attitude to action, both volunteers and service targets are encouraged to take volunteering as a new experience in life since both of them will attain self-development, generate new experiences with mutual benefits and bring enrichment to life. Since late 2016, the Volunteer Movement, with the theme Volunteering – Make a difference in life, further adopted the direction of promoting every person to have at least one episode of volunteering experience in his/her life so that the spirit of voluntary work can penetrate into every aspect of life. Apart from launching a series of thematic posters and videos with this theme, a series of promotional programmes, including the annual highlight, the Hong Kong Volunteer Award Presentation Ceremony, were also organised annually.

14.2 Apart from continuous enhancement of the functions of the Volunteer Movement website and promotion through diverse publicity in the media and on the internet, significant achievements were attained in the following areas:

CORPORATE VOLUNTEERING

14.3 The SWD offered a wide range of support services, including focused highlight of the development on corporate volunteering and feature reports on corporate volunteer teams in the Volunteer Movement Newsletter published regularly, seminars on corporate volunteering, training courses for corporate volunteer teams, and consultation services and mentor schemes for newly formed corporate volunteer teams. The SWD also organised the Best Corporate Volunteer Service Project Competition regularly so as to encourage business corporations to actualise corporate social responsibilities through volunteering. Besides, the Job Shadowing Programme which enhanced the flexibility of corporations, in particular the owners of small and medium enterprises (SMEs), to participate in volunteering was continuously organised in collaboration with the districts.

14.4 In 2015-16 and 2016-17, a total of 56 staff from 23 corporations had received volunteer training, while 31 projects participated in the Best Corporate Volunteer Services Project Competition. Each year, about 100 senior secondary school students and over 50 corporate mentors joined the job shadowing programmes about which they gave very positive feedback. Besides, as a cross-sector

deliberation to promote integration of the disabled and the able-bodied, the SWD, joining hands with more than 70 corporate volunteer teams as well as other government departments and NGOs, has co-organised the Stargaze Camp for All and the Blind since 2010. Around 2 000 and 2 200 participants joined the event in 2015 and 2016 respectively, which also attracted wide and positive media coverage.

STUDENT AND YOUTH VOLUNTEERING

14.5 The Hong Kong Outstanding Youth Volunteers Scheme has been held annually since 2000 to award Hong Kong's outstanding youth volunteers for their contribution. To widen their exposure, 40 outstanding youth volunteers selected in 2015-16 and 2016-17 were arranged to receive training, participate in the promotional work on volunteering in Hong Kong and, act as volunteer ambassadors to exchange their volunteer experiences with people outside Hong Kong. They also visited Kuala Lumpur and Penang of Malaysia respectively for exchange in the past two years. The SWD also provided practical support to the Hong Kong Outstanding Youth Volunteers' Association for strengthening their role in promoting volunteerism among the students and youths. Moreover, to encourage the student and youth volunteers to develop innovative and sustainable group volunteering projects for meeting the various community needs under the current social environment, the Best Student and Youth Volunteering Project Competition was organised regularly. There were 42 participating projects in the 2015-16 Best Student and Youth Volunteering Project Competition. Seminars and award presentation ceremony for students and youths are conducted annually to foster whole-person development through volunteering.

VOLUNTEERING IN COMMUNITY ORGANISATIONS

14.6 The SWD continued to organise a two-year campaign, Caring for Our Community, which mobilised residents in public/private housing estates to join volunteering. In 2015-16, over 110 resident volunteer teams (RVTs) were formed and committed to serve the needy at neighborhood and local levels. From 2012 onwards, the SWD has organised the Community Caring Shop Recognition Scheme annually to promote volunteerism in the community through the involvement of local shops. Their contribution to the community was recognised. In 2015 and 2016, 132 and 177 shops were recognised as community caring shops whereas 8 and 7 shops were accredited as outstanding community caring shops respectively. The annual "Hong Kong Citizen Hong Kong Heart" Volunteer Ambassador Programme attracted over 300 volunteer teams to make more than 100 000 "Do-It-Yourself" items as gifts for the needy or deprived groups each year.

ACHIEVEMENT OF VOLUNTEER MOVEMENT

14.7 As at 31 March 2017, 1 276 725 individuals and 2 977 organisations had registered to join volunteer service and delivered more than 26 million hours of volunteer service in 2016.

PARTNERSHIP FUND FOR THE DISADVANTAGED

14.8 The \$200 million Partnership Fund for the Disadvantaged (PFD) was established in 2005 to promote tripartite partnership among the welfare sector, the business community and the Government to help the disadvantaged. The PFD aims to incentivise the welfare sector to expand their network in seeking and securing corporate participation in helping the disadvantaged, and encourage the business sector to take up more corporate social responsibility for creating a cohesive, inclusive and caring society. To further encourage cross-sectoral collaboration to help the disadvantaged, the Government injected another \$200 million into the PFD in 2010 and \$400 million in 2015, with \$200 million set aside for the dedicated purpose of launching more after-school learning and support programmes for primary and secondary students from grassroots families to facilitate their whole person development.

14.9 Under the PFD, the Government provides matching grants having regard to donations made by business corporations to support welfare NGOs in running social welfare projects. Since March 2005, ten rounds of regular portion application and three rounds of dedicated portion application have been launched. For the regular portion, as at 31 March 2017, matching grants of over \$385 million have been allocated to 171 welfare NGOs for carrying out 827 welfare projects for the disadvantaged, with donations from more than 1 300 business partners. Altogether, over one million disadvantaged persons benefited. Besides, as at 31 March 2017, over \$117 million matching grants from the dedication portion have been allocated to 38 welfare NGOs and 55 schools, with donations from more than 190 business partners, for carrying out 149 welfare projects for the purpose of launching after-school learning and support programmes for primary and secondary students from grassroots families. Altogether, over 60 000 disadvantaged students were benefited.

CHAPTER 15 Other Support

SUBVENTIONS

LUMP SUM GRANT SUBVENTIONS

15.1 The Lump Sum Grant Subvention System (LSGSS), which aims to improve the delivery of welfare services through greater flexibility in resources deployment, has been implemented since 1 January 2001. As at 31 March 2017, 165 NGOs were funded under the LSGSS, accounting for about 99% of the total subventions. The SWD provides a one-stop service with advice, guidance and support to NGOs on issues relating to performance monitoring and subvention matters.

15.2 In early 2008, the Government appointed the Lump Sum Grant Independent Review Committee (IRC) to assess the overall effectiveness of the LSGSS. Having analysed the views collected, the IRC considered that the principles of the LSGSS are sound and the system is worth retaining. The Government accepted and implemented all the 36 recommendations made by the IRC for improving the LSGSS.

15.3 The Lump Sum Grant Independent Complaints Handling Committee handles lump sum grant-related complaints that cannot be dealt with satisfactorily by NGOs.

SERVICE PERFORMANCE MONITORING SYSTEM

15.4 The Service Performance Monitoring System (SPMS) of the SWD aims to ensure that:

- service operators are responsible and accountable to their service users, the SWD and the community for the proper and prudent use of public funds to deliver welfare services;
- service operators are providing quality social welfare services to service users; and
- service operators are pursuing service quality improvement in response to changing community needs.

15.5 The SPMS includes:

- submission of self-assessment reports on essential service requirements, service quality standards, output standards and outcome standards by service operators on their service units' performance with specific action plans on non-compliant areas;
- submission of statistical reports periodically on the service units' achievement of output standards, outcome standards and/or value-added items by service operators; and
- conducting review/surprise visits and on-site assessments by the SWD for selected service units to assess their implementation of the above performance standards.

BEST PRACTICE MANUAL

15.6 The IRC recommended in its Review Report in December 2008 that a Best Practice Manual (BPM) for NGOs on human resource management, financial management and corporate governance and accountability should be developed by the welfare sector. To this end, the SWD had worked with the sector to develop the BPM since 2010 through the conduct of a consultancy study as well as a number of visits, meetings and consultation sessions. The sector reached consensus on 14 items out of the 18 items of the BPM. Upon the deliberation and resolution of the Lump Sum Grant Steering Committee at its meeting held in April 2014, the BPM was implemented from 1 July 2014. The SWD will continue to work with the sector on the four outstanding items with a view to incorporating them in the BPM.

SOCIAL WELFARE DEVELOPMENT FUND

15.7 The IRC also recommended in its Review Report to set up a \$1 billion Social Welfare Development Fund (SWDF) to support subvented NGOs in carrying out training and professional development programmes, business system upgrading projects and service delivery enhancement studies. With the funding support of the LF, the SWD launched the SWDF in January 2010 for implementation by 3 three-year phases for nine years in total from 2010-11 to 2018-19. As at 31 March 2017, about \$825 million was approved for 161 NGOs to implement the projects.

CHARITABLE FUND-RAISING

15.8 Under Section 88 of the Inland Revenue Ordinance, Cap. 112, the Inland Revenue Department grants tax exemption to charitable institutions or trusts of a public character. The DSW issues permits under Section 4(17)(i) of the Summary Offences Ordinance, Cap. 228, for any collection of money or sale or exchange for donation of badges, tokens or similar articles for

charitable purposes in public places while the Secretary for Home Affairs issues permits for fund-raising activities of other purposes under Section 4(17)(ii) of the same Ordinance, and the Secretary for Home Affairs issues licences under the Gambling Ordinance, Cap. 148, for the conduct and sale of lotteries. In 2015-16 and 2016-17, a total of 977 permits were issued by the DSW, including permits for flag days.

15.9 To improve the transparency and accountability of charitable fund-raising activities, the SWD has promulgated the Reference Guide on Best Practices for Charitable Fund-raising Activities and the Guidance Note on Internal Financial Control for Charitable Fund-raising Activities. The Reference Guide covers best practices in the areas of donors' right, fund-raising practices and financial accountability. Charities are encouraged to adopt these best practices voluntarily in their fund-raising activities. The public is also encouraged to use the Reference Guide as a reference against which the performance of a charity in fund-raising can be measured. The Guidance Note sets out guidance in respect of the safe custody of cash and proper documentation of income, and expenditure generated from charitable fund-raising activities, etc. for the reference of the charities.

IMPLEMENTATION OF THE SPECIAL SCHEME ON PRIVATELY OWNED SITES FOR WELFARE USES

15.10 The Chief Executive announced in his 2013 Policy Address that the Government would seek to use the LF more flexibly, and make better use of the land owned by NGOs through redevelopment or expansion to provide diversified subvented and self-financing facilities.

15.11 The LWB/SWD subsequently launched the Special Scheme on Privately Owned Sites for Welfare Uses in September 2013 and received about 60 applications submitted by over 40 NGOs.

15.12 Under the Special Scheme, an applicant NGO will have to provide on a site under its ownership a net increase in the provision of one or more than one service on the list of facilities set out by the Government through expansion, redevelopment or new development. The list includes facilities for three types of elderly services and eight types of services for persons with disabilities that are in great demand at present or in the foreseeable future.

15.13 Based on the rough estimation of the applicant NGOs, if all the proposals received under the Special Scheme could be implemented smoothly as originally proposed, about 17 000 additional service places would be provided for the elderly and persons with disabilities, including around 9 000 places for elderly services and 8 000 places for rehabilitation services.

15.14 As at end-March 2017, among some 60 proposed projects received, one project was

completed and has commenced service. Five other projects have entered the implementation stage and are expected to be completed by 2018-19. These six projects provide various welfare services, including about 260 additional elderly service places (including 100 subvented places) and 1 020 additional subvented rehabilitation service places.

15.15 The remaining proposals are at different planning stages. If these projects are confirmed to be technically feasible, they are expected to be completed in phases after 2018-19.

INFORMATION TECHNOLOGY

15.16 The Information Systems and Technology Branch (ISTB) provides information technology (IT) support and advice to meet SWD's business needs and implements the Department's Information Systems Strategy. It also promotes the use of IT to bring about more effective organisation management and service delivery among NGOs in the social welfare sector.

DEPARTMENTAL INFORMATION TECHNOLOGY PLAN

15.17 The Departmental Information Technology Plan (DITP) formulated in 2012 was reviewed in March 2015. Under the DITP, IT projects and initiatives have been recommended to enhance the Department's operational efficiency and service delivery and to accommodate new computerisation requirements for meeting the changing business needs in the coming five financial years. From April 2015 to March 2017, a total of six IT projects for enhancing service delivery, electronic communication and knowledge management were completed.

15.18 Following the IT initiatives proposed under DITP, the next-generation information technology infrastructure (ITI) was established to replace hardware and software, leverage new technology for improving system efficiency and effectiveness, strengthen IT security and facilitate development of new IT application systems to meet the business needs of the Department. The next-generation ITI project has commenced in December 2015 and is targeted to be completed in 2018.

15.19 The Client Information System (CIS) of the Department commenced operation in June 2010. To keep pace with operational and service need and updated technology, a Feasibility Study on Upgrade of the CIS was commenced in February 2017 to evaluate the condition of the system, identify areas for improvement and make recommendations on the upgrade of the CIS. The Study is targeted to be completed in the fourth quarter of 2017.

INFORMATION TECHNOLOGY STRATEGY FOR THE SOCIAL WELFARE SECTOR

15.20 The Joint Committee on Information Technology (JCIT) for the Social Welfare Sector chaired by the DSW endorsed the Information Technology Strategy for the Social Welfare Sector

which had been reviewed in 2013. The strategy sets out the strategic directions and measures to foster the IT development in the sector.

15.21 Since the launch of the SWDF in 2010, the JCIT has made recommendations to the Lotteries Fund Advisory Committee for 211 applications from 130 NGOs to implement 417 IT projects, covering human resources management, financial management, websites as well as enhancement on service delivery and management capacity.

HUMAN RESOURCE MANAGEMENT

15.22 With a workforce of 5 724 staff as at 31 March 2017, of which 4 481 in 32 grades are departmental/common staff (including 2 175 in social work stream and 1 735 in social security stream), the SWD is committed to adopting a proactive and integrated approach to manage human resources and building a professional, dedicated and satisfying workforce.

15.23 The mission of the Human Resource Management (HRM) Branch is to initiate and coordinate efforts in fostering a highly committed, competent, versatile and skilled workforce to face up to the business objectives of the SWD and the new challenges and demands in the coming years. Underpinned by the Grade Management Section and the Staff Development and Training Section, the HRM Branch is tasked to map out the overall strategy for HRM development in the SWD and oversee the formulation and implementation of HRM plans and initiatives.

GRADE MANAGEMENT SECTION

15.24 The Grade Management Section (GMS) aspires to develop a more focused, systematic and integrated approach for the management of departmental and common grades as well as Model Scale 1 staff in terms of manpower planning, career development and training, recruitment, posting, performance management and promotion. The departmental posting policy and mechanism has been in place since May 2002. The posting policy is subject to periodic review to better meet the service development and overall operational needs of the Department and equip grade members to acquire various work experience, training and development exposure. Enhanced measures in relation to posting policy and mechanism have been put in place since April 2015.

15.25 Performance management is an integral part of a comprehensive HRM strategy and guidelines on good practices in performance management for completion of performance appraisals were updated and issued in December 2016 to facilitate a comprehensive, fair, accurate and timely performance appraisal system. A good performance management system also helps to maximise staff performance and potential and enhance work efficiency and productivity. Besides, assessment panels for the ranks of Social Work Officer and Assistant Social Work Officer were established in 2016 to undertake levelling and moderating work among appraisal reports and see to the consistency in

assessment standards and fairness in appraisal ratings including ratings on key result areas, performance competencies and promotability within the different work settings of the same rank.

15.26 To better understand the concerns of staff members in their work settings and their career development, apart from meeting them upon request on need basis, the GMS reached out for grade members through 124 and 101 goodwill visits to different units in districts/headquarters and arranged 542 and 721 career interviews in 2015-16 and 2016-17 respectively.

STAFF DEVELOPMENT AND TRAINING SECTION

15.27 The Staff Development and Training Section (SDTS), comprising the HRM Development Unit, the Training Unit and the Training Administration Unit, is responsible for the formulation and implementation of the annual training and development plan and other HRM initiatives to better enhance the staff professionally and provide training opportunities to them. A total of 647 programmes were organised and co-ordinated for about 16 671 participants from the SWD, other government departments and NGOs in 2015-16 and 674 programmes for about 17 860 participants in 2016-17. The details are shown in **Charts 20 to 23** below.

Chart 20: Analysis of Training Programmes 2015-16

Training Programme	Percentage
Family and Child Welfare Services	24.49%
Elderly Services	9.84%
Rehabilitation Services	2.52%
Medical Social Services	4.35%
Youth and Community Development Services	4.81%
Offenders Services	4.81%
Social Security	13.73%
Management	9.15%
Information Technology	11.44%
Non-service Specific	11.44%
Communications	3.43%

Chart 21: Analysis of Training Programmes 2016-17

Training Programme	Percentage
Family and Child Welfare Services	25.70%
Elderly Services	8.35%
Rehabilitation Services	3.21%
Medical Social Services	3.43%

Youth and Community Development Services	4.28%
Offenders Services	4.50%
Social Security	11.99%
Management	7.92%
Information Technology	15.85%
Non-service Specific	11.56%
Communications	3.21%

Chart 22: Analysis of Trainees 2015-16

Trainee	Percentage
SWD	78.78%
NGOs	18.84%
Others	2.38%

Chart 23: Analysis of Trainees 2016-17

Trainee	Percentage
SWD	73.11%
NGOs	23.20%
Others	3.68%

Note: Individual percentages may not add up to 100% due to rounding effect.

15.28 The main themes of 185 major social work training programmes in 2015-16 and 2016-17 were promoting family solidarity, building up individual's resilience in particular the youngsters and elderly persons, preventing and handling domestic violence, fortifying awareness of the needs of ethnic minorities and promoting well-being of elders in need. Besides, following the ongoing direction of the Department in promoting evidence-based practice, 38 training programmes on popular social work intervention or therapeutic approaches were organised to enhance staff's effectiveness in case intervention in these two years.

15.29 The SDTS also delivered a series of training programmes covering areas in relation to professional, management and legal knowledge as well as customer services and communication skills for staff working in social security work settings in 2015-16 and 2016-17 with a view to enhancing their job competency in meeting work challenges. A total of 56 and 48 training programmes were organised for over 2 400 and 3 200 social security staff in 2015-16 and 2016-17 respectively. Among them, a total of 23 training programmes were arranged to equip and enhance staff knowledge and skills on social investigation and verification for proper management of social security applications.

15.30 To facilitate our new recruits in understanding the Department's core values and services, specific orientation programmes for different grades were developed with topics ranging from professional knowledge to staff conduct. In 2015-16 and 2016-17, a total of 15 programmes were conducted for 390 new appointees from different grades. Moreover, induction training programmes on the five core services were conducted for social work and social security staff newly posted to the respective service units so as to equip them with knowledge and skills required for carrying out the duties of the new posts.

15.31 Aiming at strengthening the managerial competency of social work and social security officers at different levels, a series of multi-pronged management and leadership training programmes were arranged for 247 officers in 2015-16 and 2016-17. Advanced management and leadership training both conducted locally and overseas were also arranged for senior staff members to enhance their contemporary management skills and exchange their experience with senior executives in other sectors.

15.32 To develop closer links with the Mainland, the SDTS arranged 110 and 70 social work staff, social security staff and other departmental professional staff to attend departmental study tours in 2015-16 and 2016-17 organised by the Peking University and the Tsinghua University respectively, and visits to welfare-related bodies at Foshan, Zhaoqing, Shunde, Zhongshan, Guangzhou, and Shenzhen.

SWD RECREATION CLUB AND STAFF VOLUNTEER SERVICE

15.33 In 2015-16 and 2016-17, the SWD Recreation Club organised a variety of recreational activities, staff volunteer service and a major staff activity for SWD staff and their families, with a view to enabling them to relax in leisure time and to relieve their work pressure.

RECREATIONAL ACTIVITIES

15.34 Recreational activities were arranged as follows:

- Sponsorship was provided in supporting districts' sport/ recreational activities, including trips to Sha Tau Kok, Lamma Island, the Lung Yeuk Tau Heritage Trail, the Yan Chau Tong Marine Park, Nam Sang Wai, Yim Tin Tsai Sai Kung, Sharp Island, Lai Chi Wo, Luk Keng and Nam Chung.
- Sponsorship was provided in supporting staff to take part in competitions, including the Dragon Boat Racing Competition, the Social Work Cup 7-a-side Football Competition, the Social Work Cup Basketball Competition and the Corporate Games Basketball Competition.

- 19 interest classes, including Pipa classes and Line Dance classes and five interest groups, namely the SWD Choir, the Running Team, the Dragon Boat Team, the Basketball Team and the Football Team, were organised. The SWD Choir joined the Christmas Carols Fund Raising Event of the Child Development Matching Fund in December every year together with the DSW, the staff volunteers and children from the Project “Angels’ Act”.

STAFF VOLUNTEER SERVICE

15.35 The Staff Volunteer Team participated in the Project “Angels’ Act” by paying regular concern visits and arranging outdoor activities for DSW wards under out-of-home care, with a view to enabling the DSW wards to enjoy the warmth and joy of family life during holidays. As at end of March 2017, there were 95 volunteers including staff and family members in the Project, forming 34 teams to serve 37 DSW wards.

ACTIVITIES FOR DSW WARDS

15.36 To commend the DSW wards for their improvement and outstanding achievement in their conduct, study and other areas showing their potentials, the Award Presentation Ceremony for the DSW wards with Best Achievement/Improvement sponsored by Tung Wah Group of Hospitals was organised for the years of 2016 and 2017.

MAJOR STAFF ACTIVITIES

15.37 A one-day outing to the Sheung Yiu Folk Museum and the Sheung Yiu Family Walk in Sai Kung, aiming at fostering a sense of belonging, improving communications among service branches and districts and promoting a healthy lifestyle of work-life balance, was organised by the SWD Recreation Club on 19 February 2017. Around 120 SWD staff members together with their family members and friends participated in the outing. They all shared the joyful moments on that day.

CHAPTER 16 District Highlights

CENTRAL WESTERN, SOUTHERN AND ISLANDS DISTRICT

QIPAO TRANS-GENERATIONAL INTEGRATION PROGRAMME

16.1 The Central Western, Southern and Islands District Social Welfare Office (CW/S/IDSWO), the Hong Kong Chinese Qipao Society, the Mutual Caring Association Limited, the Youth Square and 7 service units had collaboratively organised a series of Chinese qipao promotion activities for the elderly and the young people in 2016-17 with the objectives of promoting trans-generational integration and social harmony. Three signature programmes, including a Collector Cars parade, a Catwalk show and a luncheon gathering were successfully held from January to March 2017. The programme aroused public concern over active aging and the career and life planning for young people through different activities, training classes and experiential learning. In this series of activities, we gained the full support and sponsor from the business sector and star trainers in movie-shooting, beauty and hair dressing, and dancing, who voluntarily conducted training classes for our young people and elders since June 2016 to prepare them for the stage performance. Very positive feedbacks were widely received and the programmes were broadcasted by the media. The success of this programme had signified the synergy effect of tripartite collaboration among the Government, the business sector and the community.

PLAY TOGETHER FAMILY FUN

16.2 The CW/S/IDSWO, the Hong Kong Disneyland, the Playright, the School of Public Health of the University of Hong Kong (FAMILY Project) and 14 service units had collaboratively organised a large scale district programme, namely “Play Together Family Fun”, on 3 October 2015 at the Sun Yat Sen Memorial Park and Sports Centre. The programme aroused public concern over the importance of family core values including health, happiness and harmony, aiming at strengthening family functioning through different activities and games. Mickey and Minnie, stars of the Hong Kong Disneyland, showed up to share the joy and happiness with the participating families. Professor Tai-hing Lam, Director of the School of Public Health of the University of Hong Kong and Principal Investigator of the FAMILY Project, joined with the staff of three integrated family service centres in the district to lead the families in different games and activities organised for 500 family members with welfare needs and 200 volunteers from the youth, disabled and women sectors.

THE HONG KONG JOCKEY CLUB – HOLISTIC HEALTH FAMILY PROJECT

16.3 In order to strengthen the service provision and to meet the rehabilitation needs of the offenders and their families, the Eastern Probation and Community Service Orders Office had collaborated with Professor Tai-hing Lam, Director of the School of Public Health of the University

of Hong Kong to conduct a two-year research project from 2015 to 2017, namely the Hong Kong Jockey Club - Holistic Health Family Project. The project integrated positive psychology and used minimal methods to plan brief, simple and cost-effective interventions targeted at probationers and their families, with probation officers supervising and conducting intensive group and family activities to achieve the aims of enhancing participants' family health, happiness and harmony. Besides, a total of 5 family activity days which included a variety of family games, zero-time exercise, physical fitness tests, sports games, spiritual talks, art jams, etc. had been successfully held. Data analysis and initial findings were positive, showing the effectiveness of interventions and services for probationers under a community integrated model adopted by the SWD since July 2012.

EASTERN AND WAN CHAI DISTRICT

PROMOTING CARING CULTURE, FACILITATING AGEING IN PLACE

16.4 In view of the challenges brought by the ageing population, the Eastern and Wan Chai District Social Welfare Office (E/WDSWO) has actively collaborated with different local stakeholders, including elderly services units, district councils, Home Affairs district offices, Hong Kong East cluster of the HA and public utilities to provide multifaceted care and support services to the elderly in the community. We showed care and concern to the singleton/couple elderly, and promoted care and respect for the elderly at neighbourhood level through various projects and programmes, such as Giving Warmth to the Elderly Care Visits, Talks on Common Health Issues of the Elderly and Preventive Measures under Cold Spell, Concern Visits to Elderly in Eastern District 2017, Cross-service Collaboration Funding Projects Scheme, Talent Show for the Young and Old, etc. Besides, a key event titled Elderly Expo for Quality Living in Eastern and Wan Chai District was launched in November 2015 with 25 exhibition booths introducing various kinds of community support services to the elders and their carers at one stop. Three lectures namely Three Treasures for the Elderly, Relaxation by Aromatherapy, and Smart and Simple Physical Exercises were conducted in parallel at the venue to increase public awareness in elders' quality of living. This Expo was highly appraised by the participants as it enhanced their understanding on different community support services to facilitate ageing in place.

PROMOTING FAMILY HARMONY AND SOCIAL INCLUSION

16.5 To promote positive psychology, resilience, harmonious families and caring neighborhood, the E/WDSWO launched a project titled "Love— Social Inclusion" through a series of promotional events, family life education and group activities in 2015-2017. Large-scale family programmes, namely Love under the Sky 2015 and Joyous Gathering under the Sky 2016 were also organised to strengthen family functioning and facilitate interaction among family members. From

May to September 2016, under the theme of Happy Family Month, a Healthy Cheerful Family—Love + Fun Carnival and a series of district-based programmes were organised to enhance positive psychology in the community. Promoting social inclusion is also an important work goal of the E/WDSWO. With concerted efforts of different community partners, the Care and Inclusion Carnival with different exhibition booths and game stalls to show the artwork and talents of the disabled persons and the ethnic minorities was successfully carried out in November 2015. While attracting over 10 000 participants to the event, very positive feedback was received. To increase public awareness in the special needs of deprived groups and the unfailing support of carers, the E/WDSWO conducted a recognition and award presentation ceremony titled Hong Kong Brands and Products Expo - Family Care Fun Fair for the carers of people with disabilities in December 2016.

PROMOTING CROSS-SECTORAL COLLABORATION FOR CARING THE DEPRIVED

16.6 The E/WDSWO has all along actively promoted tripartite partnership among the welfare sector, the commercial sector and the Government to pool together different resources for supporting the underprivileged in the community. In 2015-2017, the E/WDSWO collaborated with different corporations such as the Hong Kong and China Gas Company Limited, the Chinese General Chamber of Commerce, the Ladies' Committee of the Chinese Manufacturers' Association of Hong Kong (CMA), the Sun Hung Kai Properties Limited (SHKP), the Lions Club of Harbour View, etc. to organise district-based projects/programmes to address the different needs of disadvantaged families. In February 2016, the E/WDSWO jointly organised a large-scale programme titled "Building Families with Hearts and Celebrating the New Year with Joy" with the SHKP and district elderly community centres in Wan Chai, serving 840 elders at the Noah Ark and distributing 3 000 gift bags to elders and deprived families in the community. To recognise women volunteers' commitment and contribution in building up a caring community, the E/WDSWO and the CMA also co-organised a project titled Women Volunteers Ambassadors Campaign to elect outstanding women volunteers for awards from July to December 2016.

KWUN TONG DISTRICT

BUILDING COMMUNITY NETWORK TO SUPPORT THE VULNERABLE

16.7 The first district initiative for community building is to serve the Anderson Road Public Housing Development (PHD), located at the upslope area of Kwun Tong. This mega-scale public housing project comprises 22 domestic blocks and accommodates a total population of 48 000 residents by phased intake. To facilitate the residents to better adapt to the new living environment, the Kwun Tong District Social Welfare Office (KTDSWO) has established a cross-sector platform since 2014 to engage stakeholders and coordinate concerted efforts for promoting networking and

supportive services at neighbourhood level for these new residents. Other than establishing a new integrated family service centre and a new social security field unit and re-demarcating the service boundaries of subvented and core welfare services to accommodate the anticipated service needs, the KTDSWO coordinated and supported funding applications from 5 NGOs for the Community Investment and Inclusion Fund and the Hong Kong Jockey Club Charities Trust to implement their estate-based projects, being complementary and supplementary with one another synergistically. With all of these services in place, a 3-tier enhanced networking delivery model has been effectively activated since mid-2016 to provide preventive, supportive and remedial services to the new residents of the Anderson Road PHD.

16.8 The second district initiative is the Kwun Tong Synergy project. With the joint efforts of 60 social service units from different sectors in the district and 600 volunteers networked, the project, aiming at promoting positive family communication and a caring and harmonious community, was re-launched in 2015-16 to provide tailor-made services for the deprived groups. A photography competition was organised to encourage students and community dwellers to show care and concern to their family members and neighbours. A closing ceremony was held in May 2016 to mark a memorable finale to the project.

FACILITATING HEALTHY GROWTH AND DEVELOPMENT OF CHILDREN AND YOUTH

16.9 To foster the healthy development of children and youth, the KTDSWO launched a district-based programme titled Helping Stormy Youth to Develop into Responsible Adulthood in 2015-16 so as to enhance their self-understanding and self-confidence with platforms provided for them to recast and exchange their views in positive ways so as to improve their relationship with parents, peers and the community. Moreover, means to actualise their dreams were explored to facilitate their growth into healthy adulthood.

16.10 In view of the vulnerability of at-risk youth in committing self-harm or even suicide, the KTDSWO collaborated with the district mental health operator in 2015-16 to organise the Mental Health First Aid for Teens and Young People. The programme aimed at identifying and helping target youths to manage their emotional/mental health problems and enhancing the knowledge and skills of parents/teachers in handling youths' early emotional/mental health problems. To further consolidate preventive mental health services for adolescents in the district, the KTDSWO implemented the joint programme of Project APPS (**A**ppreciation, **P**assion, **P**articipation and **S**erve others) in 2016-17. It fostered a positive life value on youth, promoted good mental health and resilience against adversity, and facilitated teachers/school personnel's early identification of youths

with emotional or mental health problems or suicidal tendency.

ENHANCING SUPPORT FOR THE ELDERLY AND PERSONS WITH DISABILITIES IN THE COMMUNITY

16.11 To facilitate community-dwelling elderlies to age in place, the KTDSWO launched a support project for vulnerable elders in 2015-16 through mobilising volunteers to form sustainable network and to render short-term community support services, such as home cleansing, simple household repair works and escort services to meet vulnerable elders' daily living needs on top of psycho-social support.

16.12 To improve the quality of life of residents living in private RCHEs, the KTDSWO also launched a volunteering promotion scheme in 2016-17 to recruit secondary school students, youths and members of elderly centres to visit 6 private homes for the elderly in the district. Apart from bringing joy to the elderly residents, the scheme had successfully encouraged the participating private RCHEs to open up the homes for further collaboration with volunteering organisations and to enrich their daily schedule for the benefit of the elderly residents.

16.13 Considering that carers faced tremendous stress in taking care of persons with disabilities, the KTDSWO launched two carers' support projects in 2016-17 to strengthen support services for the carers, particularly their knowledge and skills in taking care of persons with disabilities, stress management, facilitation of mutual support and provision of health programmes.

WONG TAI SIN AND SAI KUNG DISTRICT

PROMOTION OF SELF-RECOGNITION

16.14 The Wong Tai Sin and Sai Kung District Social Welfare Office (WTS/SKDSWO) encouraged people from all walks of life to join volunteering with a view to enhancing self-confidence as well as serving deprived groups in the district. Through the annual Volunteer Award Presentation Ceremony cum Recognition Scheme of Caring Shops and a volunteer service expo, volunteering was further permeated into the community. As at the end of March 2017, over 272 volunteer movement participating organisations had registered to join volunteer service in the district and they had mobilised over 35 000 volunteers to engage in volunteering in 2016. The three SWD integrated family service centres in the Sai Kung District had organised a Family Project to promote more fun for parents and children and disseminate the message of happy family through a series of simple family games, outings and programmes. Among others, "The Happiest Family Activity Selection" programme was held with support from primary schools for sharing joy with parent-child

volunteer teams and participating families. Around 150 students and their families with a total of 1 000 participants had attended the programme. Four district elderly community centres in the Wong Tai Sin District had organised art activities to help the healthy elders as well as elders with weak health and dementia to fully develop their potentials and talents. More than 5 000 elders and their carers participated in these programmes.

PROMOTION OF AN INCLUSIVE COMMUNITY WITH CARE AND SUPPORT

16.15 The WTS/SKDSWO aimed to promote inclusion among different cultures, generations and professions, and as a result to build up a mutual care and support community. With the collaboration of integrated family service centres and integrated children and youth service centres in the district, ethnic minority families and their youths were encouraged to break through their cultural limitations so that they could enjoy community living. In order to promote the message of social inclusion, integrated family service centres of the Wong Tai Sin District joined hands with a volunteer group from a university to train up boarding school students for providing services to ethnic minority families and families with children having special educational needs in the district. The “Life Story Book” - Volunteer Services for Secondary School Students and the Sik Sik Yuen projects were to widen inter-generational communication and enhance such relationship. On different platforms in the community, such as that at Wang Tau Hom and Lok Fu estates in the Wong Tai Sin District and that at Tsui Lam Estate and Tseung Kwan O (South) in the Sai Kung District, we joined stakeholders from different professions to promote a caring and supportive community.

PROMOTION OF POSITIVE PSYCHOLOGY AND HEALTHY LIVING

16.16 The WTS/SKDSWO coordinated with different local organisations in the district to implement cross-sector and cross-service programmes with a view to promoting healthy living and positive psychology to individuals and spreading the messages to residents of all ages. To put forth the above, the WTS/SKDSWO coordinated with 14 neighborhood elderly centres in the Wong Tai Sin District to conduct a series of programmes which served over 2 500 elders and promoted healthy living. The message was spread to other residents of all ages in the community. To address public concerns on student suicide incidents, the WTS/SKDSWO organised seminars titled “Identification, Intervention and Prevention of Suicide” on 28 May 2016 and 4 June 2016 respectively for local stakeholders to equip participants with knowledge and skills in helping people with suicidal risks. The seminars were attended by more than 200 participants. On the other hand, a series of service projects under the Happy Living Community Campaign, the “Treasure Life” community education programme and the “S.H.E. Project” were launched to foster harmony in families and construct a happy and caring community through the collaborative efforts of different organisations in the district. All the above programmes had widely cultivated the spirit of positive thinking and healthy living in the community.

KOWLOON CITY AND YAU TSIM MONG DISTRICT

Care for the disadvantaged and fostering of a neighbourhood network

16.17 In response to the characteristics of the Kowloon City and Yau Tsim Mong District and to cater for the needs of the disadvantaged groups, the Kowloon City and Yau Tsim Mong District Social Welfare Office (KC/YTMDSWO) networked different service units in the District and organised the “Sparkling Love, Shining Care” Project through cross-sectoral collaboration in 2016-17. The six caring programmes of the Project included organising parent-child activities to support new arrivals in the Yau Tsim Mong District; conducting concern visits and presenting gifts of electric fans to single-elder households and grassroot families living in sub-divided units; showing care to new mothers with post-natal emotional problems through concern visits and offering baby items for their newborns; showing care to street sleepers through outreaching visits, distributing warm-keeping necessities and persuading street sleepers to live away from streets; providing support to needy families in the two new public housing estates in the Kowloon City District through organising various activities such as carnival, stress management workshops and concern visits to broaden their neighbourhood network and strengthen their mutual support; and running a wide range of activities to engage vulnerable families such as the ethnic minorities and low-income and single-parent families to facilitate early identification of their needs and provision of appropriate services. The six caring programmes of the “Sparkling Love, Shining Care” Project had served a total attendance of more than 1 000.

WARM THE COMMUNITY WITH LOVE

16.18 In view of the significant number of private residential care homes in the District, the KC/YTMDSWO actively implemented the Service Quality Group (SQG) Scheme on Residential Care Homes for the Elderly (RCHEs) and SQG Scheme on Residential Care Homes for Persons with Disabilities (RCHDs) so as to enhance the service quality of the residential care homes. Fifty-six group members from different sectors of the District joined these two Schemes and visited all participating RCHEs and RCHDs in 2016-17. They contributed valuable views on enhancing the facilities and services of the residential care homes. The homes responded positively to the suggestions and made improvements accordingly. Besides, in order to strengthen support and care for the residents in private residential care homes, the KC/YTMDSWO, in collaboration with 29 groups / organisations in the District, organised the “Warm Action” Programme and mobilised around 700 volunteers to pay visits to 50 private RCHEs and 12 private RCHDs in the District, providing different support activities to about 3 500 residents, with a view to bringing love and care to the concerned elderly persons and persons with disabilities and strengthening their social ties with the community.

ACQUIRE POSITIVE VALUES AND ENHANCE RESILIENCE

16.19 To foster positive values among young people and to encourage them to serve the disadvantaged groups, the District Local Committee on Services for Young People and the District Coordinating Committee on Promotion of Volunteer Services of the KC/YTMDSWO, jointly organised a “Youth Volunteer Project” in 2015-16. The Project encouraged participants to form small groups for planning and implementing volunteer projects with creative activities to serve the disadvantaged groups. A total of 12 schools and youth service units participated in the Project, mobilising 420 students and youth volunteers. An award ceremony was held to recognise the participants’ contribution, together with a training camp for volunteer leaders to impart them with team building and leadership capabilities, such that they may contribute towards sustainable volunteerism. Moreover, in light of rising concerns over young people’s mental health, the KC/YTMDSWO provided district programme fund to secondary schools and relevant service units in the District in 2016-17 to render various support services and activities to young persons (especially those with emotional problems or mental disturbances) with a view to helping them handle life stresses, enhancing their resilience and promoting positive values. A total of 22 projects were delivered under the district programme fund, serving more than 4 300 young persons from the community and 21 secondary schools.

SHAM SHUI PO DISTRICT

SHAM SHUI PO WELL-BEING MOVEMENT

16.20 In 2015-16 and 2016-17, the Sham Shui Po District Social Welfare Office (SSPDSWO) continued to jointly organise with the Sham Shui Po District Council, the Home Affairs Department and local organisations to launch the Sham Shui Po Well-Being Movement with the aim to instill positive psychology and promote the themes of gratitude, hope, resilience and open-mindedness in the community. In 2015-16, with “gratitude” as the theme, the major activities included the production of an “Appreciating Well-being of Sham Shui Po” Photo Album; a photography course for youth and elderly; volunteer visits to private aged homes and photo-taking of the Sham Shui Po community by students from SCAD Hong Kong and visually impaired people from the Hong Kong Society for the Blind. In 2016-17, with “hope” as the theme, the major activities included the “Hope-Smile @Sham Shui Po” Photography Competition; the “Hope Infinity @Sham Shui Po” Songs Production Competition and the “Hope Tree Movement”.

SO UK ESTATE PARTNERSHIP PROGRAMME

16.21 Since March 2016, the SSPDSWO has collaborated with the Housing Department and

invited service units providing core services in the redevelopment of So Uk Estate and two NGOs responsible for the projects under the Community Investment and Inclusion Fund to set up a collaborative platform under the So Uk Estate Partnership Programme. The aims are to help residents build up a support network and cohesive community, and identify at an early stage persons and families who are in need for provision of appropriate services. Under this Programme, a series of activities were implemented for residents including production of a district resource booklet for So Uk Estate residents, setting up of service booths, training for management and frontline staff of the Housing Department and the management company, briefing sessions and Service Ex-po for newly moved-in residents, concern visits by volunteers, etc. After the Phase 1 Admission of the Estate in October 2017, the Programme keeps on with continuous assessment on the service needs and provision of timely assistance to the residents. Besides, it has also started to prepare for the Phase 2 Admission and assist social welfare service units to commence their services in the Estate.

JOB SHADOWING MENTORSHIP PROJECT

16.22 In 2015-16 and 2016-17, the SSPDSWO lined up with the Federation of Hong Kong Industries, the Hong Kong Small and Medium Enterprises Development Institute, the Hong Kong Christian Service Happy Teens Club, the Hong Kong Young Women Christian Association and Caritas Hong Kong Ngau Tau Kok School Social Work Service to launch the Job Shadowing Mentorship Project. With the support of the Department's Sub-Committee on Promotion of Corporate Volunteering, around 60 senior managers or founders of enterprises were recruited each year as volunteer mentors and matched with 100 young persons who came from underprivileged families. The mentors arranged their mentees to visit their work places during summer time so that these young persons could get more familiar with the operation of different enterprises or industries. Through sharing by the mentors of their career paths, their ups and downs and also their ways to success, the youth mentees were inspired of their life goals and planning.

SHA TIN DISTRICT

LOVE, CARE AND CONNECT - TO BUILD UP A CARING COMMUNITY

16.23 The Sha Tin District Social Welfare Office (STDSWO), with cross-service and cross-sector collaborative efforts of welfare services units and local community groups, continued to promote a caring community through the themes of "Love Our Family More" and "Love and Care, Connect" of the Green Ribbon Campaign. Community programmes including family photo exhibition and mural production were organised to spread the key message. Besides, the STDSWO continued to make use of sub-district collaboration to facilitate networking and cooperation among

welfare services units and local groups. A number of collaborative projects were carried out to echo specific themes for meeting district needs, such as “Promotion of Mental Wellness”, “Support to Family Carers” and “Get to Know More about Social Welfare Services”, etc. Moreover, the STDSWO recognised the welfare needs of the 30 000 new residents to Shui Chuen O Estate in the Sha Tin District. In cooperation with welfare units serving the Estate and the Community Investment and Inclusion Fund projects, the STDSWO formed a Working Group to formulate strategies and action plans by, among others, coordinating with the Housing Department to distribute information kits on welfare services and community resources to the residents, and organising regular roving exhibitions for social services promotion and carnivals. The efforts aimed at facilitating residents’ early adjustment to the community and enhancing their knowledge on community resources.

STRENGTHENING FAMILY FUNCTIONS AND RESILIENCE AND PROMOTING POSITIVE PSYCHOLOGY

16.24 In the years of 2015-16 and 2016-17, the Sha Tin District Coordinating Committee on Family and Child Welfare Services (STDCCFCW) continued to organise a series of activities such as “Happy Family Activities” to strengthen family functions. Besides, a new series of cross-sector collaboration programmes to promote family resilience were also launched to echo the community needs. In 2015-16, the STDCCFCW set up a working group titled “Strengthening Family Resilience in Sha Tin” to promote the message “Solutions Always Outnumber Problems, Seek Help whenever in Need” in the community. Custom-made information cards listing hotlines and local community resources were widely distributed to needy families through schools and social service units in Sha Tin, with an aim to preventing family tragedy. In addition, in collaboration with the Education Bureau, the STDCCFCW organised talks for primary school teachers and compiled a resource kit to help them with early identification of families-at-risk and encourage them to make referrals at an early stage. In 2016-17, the STDCCFCW promoted the message of “Love-Togetherness” and conducted the activities of “Let’s Go! To Good Health” and “Power Band Plus: Embrace Positive Energy” respectively under a series of programmes entitled “Happy Families Month in Sha Tin”. It aimed to convey, deepen and promote the importance of whole-person well-being and positive psychology, and build up a caring community. To release parents’ pressure arising from supervision of their children’s homework and promote harmonious parent-child interaction, the STDCCFCW, in collaboration with schools in the community, held educational programmes for parents to build up loving parent-child relationship and identified useful community resources to promote family solidarity.

16.25 In order to identify families-at-risk for early assistance, the Family and Child Protective Services Unit (Sha Tin) organised seminars for teachers of kindergartens, primary and secondary schools, various stakeholders of NGOs and the police in the district to enhance their knowledge and skills in helping children at risk in various circumstances. In 2015-16, the “Seminar

on Prevention and Handling of Compensated Dating Cases” was conducted while in 2016-17, the theme of the seminar was on “Protection of Children with Special Educational Needs and Their Families: Phenomenon, Prevention and Intervention”.

PROMOTION OF CARE TO DISADVANTAGED GROUPS AND SOCIAL INTEGRATION

16.26 To promote social integration of persons with disabilities, the District Coordinating Committee on Rehabilitation Services of the STDSWO organised variety shows and carnivals through the joint efforts of rehabilitation services units, schools and local organisations in January of both 2016 and 2017. Through pairing up with able-bodied participants in rehearsals and performance and exhibition of their handicrafts, persons with disabilities had the opportunity to show their talents and get in touch with community members, therefore enhancing mutual understanding, acceptance and inclusion in the community. In the year 2016-17, the STDSWO and the Local Committee on Services for Young People launched an innovative collaborative project with the Hong Kong Institute of Vocational Education (Sha Tin), namely “Job Tasting in Welfare Sector”, in which youths in the Sha Tin District were recruited to undergo training and job shadow placement in elderly and rehabilitation services units. The participating youths gained knowledge about working with the elderly and persons with disabilities and their care and concern for these disadvantaged groups were thus raised. In the same year, another district programme on the promotion of mental wellness of youths was carried out in collaboration with local secondary schools. The programme offered training on mental health first aid for the participating youths to promote their awareness in mental health and related community resources so that they could help their peers and themselves when necessary.

TAI PO AND NORTH DISTRICT

FOSTERING DISTRICT COLLABORATIONS TO PROMOTE A CARING COMMUNITY

16.27 In 2015-16 and 2016-17, the Tai Po and North District Coordinating Committee on Elderly Service continued to team up with volunteers from medical and social welfare sectors and other volunteers in the district to provide support and caring services to frail elderly persons in the community under the Community Support Network Programme for Elderly Persons during Adverse Weather. Besides, under the auspices of the Committee, the Working Group of Promoting Care and Concern of Elderly People launched various programmes in 2016-17 to encourage students/local people to pay more attention to elderly persons around them, and to publicise the message of caring for elderly persons and inter-generational integration. Nearly 1 000 volunteers had been recruited to be Ambassadors of Caring for the Elderly. The working group also encouraged capable elderly persons to participate in voluntary services for continued service to the community.

16.28 To extend the concept of urban and rural inclusion and to motivate cross-sector and

cross-age volunteers for paying systematic visits to remote villages, the Tai Po and North District Coordinating Committee on Promotion of Volunteer Service adopted the theme of “Promoting Volunteerism and Inclusion in Tai Po and North” in 2016-17 and mobilised around 200 volunteers from 18 NGOs and local organisations to visit more than 660 elderly persons in 30 villages in the district.

PROMOTING SOCIAL INCLUSION OF DISABLED PERSONS

16.29 The Tai Po and North District Coordinating Committee on Rehabilitation Services continued to implement the Social Inclusion Project which aimed at promoting social inclusion of disabled persons in the community. To provide local people with updated information of rehabilitation services and related application procedures, the Working Group of Tai Po and North District Rehabilitation Services Parade 2016 under the auspices of the Committee organised the Tai Po and North District Rehabilitation Services Parade 2016 with a series of promotion activities, including short thematic talks, briefings on rehabilitation services, consultation booths, talent shows and exhibition of handcrafts made by disabled persons, etc. The Parade had attracted about 1 000 participants. The Working Group had also produced a booklet on rehabilitation service units in Tai Po and the North District for distribution to local stakeholders.

SUPPORTING NEWLY MOVED-IN RESIDENTS AND ENHANCING POSITIVE FUNCTION OF FAMILIES

16.30 To provide support to the residents of the two new public housing estates, namely Cheung Lung Wai Estate and Po Heung Estate, the Tai Po and North District Social Welfare Office (TP/NDSWO) networked local stakeholders and social service units in the vicinity of the two public housing estates to form the Working Group on Promoting Welfare Services for Ching Ho and Cheung Lung Wai Estate and the Working Group on Promoting Welfare Services for Po Heung Estate prior to the residents’ moving in. The working groups had launched a series of service programmes and activities in the two estates to help the residents adjust to the new living environment as soon as possible and to identify residents with service needs at an early stage. These service programmes and activities included publishing booklets to introduce welfare services and public services in the district, setting up help desks to provide immediate support to residents in need, arranging volunteers to visit residents, conducting surveys on residents’ living conditions, organising carnivals to promote neighborhood support, etc.

16.31 The TP/NDSWO continued to co-organise various service programmes with NGOs and local organisations through various working groups and service programmes, including the Harmony and Healthy Family Community Education Project, the Enhancing Family Function Project, the Working Group on Services for Cross-Boundary Hong Kong Residents, “Caring Tai Po Action”, “Trouble is a Friend - Working Group for Youth”, the Working Group on Anti-addiction and the

Youth Work Friendliness Project, to support the underprivileged so as to strengthen their resilience to difficulties and adversities.

YUEN LONG DISTRICT

COLLABORATING FOR SOCIAL INCLUSION

16.32 With over 20% of the Yuen Long population aged between 6 and 24, the Yuen Long District Social Welfare Office (YLDSWO) has great concern on young people and ways to nurture them to become responsible members of the society. In 2015-16 and 2016-17, the YLDSWO has worked in close collaboration with the Yuen Long District Council, other government departments, NGOs and local stakeholders in launching various district-based projects, including the Yuen Long Youth Festival, the Yuen Long Students All-rounded Enhancement Scheme, “Love + Energy for the Community” and “Friendly Teens Love Yuen Long”, so as to provide a platform in promoting youth participation in the community. The young people took part in organising mass programmes and social service projects to build up a friendly community. Besides, in response to student suicide incidents, a Workshop on Assessment of Suicidal Risk was organised for social workers of youth service and teachers; and a “Cheering Card” was specially designed for young people to foster positive thinking and cherish life. The Card was widely distributed to young people through NGOs, district councils, the Police Communication Relations Office and public libraries. To encourage cross-sectoral collaboration for addressing local needs and achieving service synergy, “Project Spring-clean” was launched to provide cleansing services for the elderly with support from volunteers of elderly service, youth service, rehabilitation service and the business sector.

BUILDING UP AN AGE-FRIENDLY COMMUNITY

16.33 The YLDSWO has been actively promoting the spirit of age-friendly community through multi-disciplinary and cross-age collaboration. In 2015-16 and 2016-17, with funding support from the Yuen Long District Council, the YLDSWO and 26 NGO elderly service units under the Elderly Joint Function Working Group of Yuen Long District Co-ordinating Committee on Elderly Services co-organised the Age-friendly Community Programme. The Programme framework, with reference to the *Global Age-friendly Cities: a Guide (2007, World Health Organization)*, encouraged elders to give their opinions in promoting and improving community facilities with a view to building an age-friendly community. With elders as the focus, the spirit of age-friendly community will be passed on to other facets of the community like families, local business merchants, rehabilitation service users and students, hence fostering a harmonious community. Through different activities in forms of community visits, workshops, award presentation, etc., over 4 000 participants would be expected each year. Besides, a booklet with updated age-friendly information for the public

would be published each year to enhance, consolidate and promote the spirit of age-friendly community.

GATHERING SYNERGY TO BUILD A CARING AND SHARING COMMUNITY IN YUEN LONG

16.34 To echo the characteristics of the Yuen Long District and address the needs of disadvantaged groups, the YLDSWO kept on promoting and coordinating multi-disciplinary collaboration in 2015-2017. A series of mass programmes, including “Colourful Life @ Yuen Long”, “Full of Joy” and “Embracing with Love and Joy”, were organised to strengthen support to disadvantaged groups and families, promote positive family core values and a caring family culture, and enhance family functions and relationship, with a view to building a harmonious and positive community. More than 20 000 participants were served under these programmes. Furthermore, 18 NGO-run rehabilitation units joining the Community Education Working Group under the Yuen Long District Coordinating Committee on Rehabilitation Services, together with district stakeholders, students, the business sector and volunteer groups co-organised two projects, namely “社區共融情味濃” and “Sharing the Joy of Friendly Yuen Long”. District stakeholders and rehabilitation service users were invited to join hands to produce a micro-film entitled “一樣·不一樣” through sharing the life stories of rehabilitation service users. Following the premiere in Yuen Long, the micro-film was uploaded to YouTube with an aim to increase public understanding of their lives and dreams, and promote community inclusion and integration so as to build a harmonious and caring community.

TSUEN WAN AND KWAI TSING DISTRICT

COME TOGETHER TO CARE FOR ELDERLY AND SUPPORT THEIR CARERS

16.35 Caring for the elderly and supporting their carers have been actively promoted by the Tsuen Wan and Kwai Tsing District Social Welfare Office (TW/KwTDSWO). In 2015-16, along the theme of “Promoting Neighbourhood Network and Encouraging Cross-generation Integration” and through the collaborative efforts of elderly and youth service units in the Tsuen Wan and Kwai Tsing District, the Tsuen Wan and Kwai Tsing District Coordinating Committee on Elderly Services organised a series of activities on Rouliqiu Sports for the elders and youth volunteers. This cross-generation Rouliqiu team had conducted 33 visits to elderly service units in the District for promoting the spirit of respect and love for the elders, and cross-generation integration. In 2016-17, to echo the annual work theme of “Consolidating Family Relationship across Generations, and Strengthening Mutual Assistance in the Neighbourhood”, the Tsuen Wan and Kwai Tsing District Coordinating Committee on Elderly Services, under the auspices of the School of Chinese Medicine of the University of Hong Kong, launched a “Loving Family Loving Elderly Campaign”. Programmes on

simple comfy acupressure, including training workshops, public talks and a kick-off ceremony, had been run with the goals of promoting care for the elders, and enhancing relationship among elders, their families and volunteers. A total of 29 service units were involved and over 5 000 elders, carers and volunteers benefited.

MULTI-DIMENSIONAL SUPPORTS FOR THE YOUTH

16.36 The needs of hidden youths, school dropouts, unemployed youths and young people with suicidal risks had aroused concerns across sectors in the District. To strengthen support for youngsters, the District Social Welfare Office initiated the “Love Teen... Better Green Days” scheme in 2016-17. Through 22 activities at individual, family and community levels and radio publicity, the scheme assisted youngsters in formulating directions of development and life plans, building up diversified support networks and strengthening resilience to stresses and difficulties. More than 8 000 youngsters and over 12 000 participants benefited from the scheme. To consolidate the outcomes and demonstrate the achievements of the scheme, a closing ceremony was held on 21 January 2017 with programmes on young people’s sharing, music/arts/sport performances and a handicraft fair, etc. The youngsters were given opportunities to show their talents in the ceremony. This helped them strengthen self-confidence, develop positive values and connect with the community.

BUILDING UP A CARING AND INCLUSIVE COMMUNITY WITH OUR HEARTS

16.37 The TW/KwTDSWO has been endeavoring in building up a caring and inclusive community through a multi-domain Volunteer Movement. In 2015-16, the “Charming and Energetic Youth Volunteer in Tsuen Wan and Kwai Tsing District” scheme which encouraged young people to utilise their positive energies in caring for the needy had been organised. Under the scheme, youth volunteers took the lead to serve vulnerable groups in the District. A total of 1 000 volunteers from 40 service units were mobilised. Through various activities and concern visits, the volunteers had conveyed their care and concern to over 6 000 needy persons. The message of building a caring community was widely spread as a result.

16.38 Moreover, to show appreciation to shops and companies which had participated in volunteer work or made use of its business to care for and support vulnerable groups in the District, the TW/KwTDSWO organised the “Tsuen Wan and Kwai Tsing District Caring Shop and Company Award” scheme in 2016-17. A total of 200 nominations had been received from NGOs and local organisations and 5 were selected by the Selection Committee as the “Outstanding Caring Shop and Company” and awarded in the ceremony held on 20 January 2017. In order to further enhance social inclusion and foster a caring community, game stalls on promoting rehabilitation services and a job fair were organised on the day to provide opportunities for the business sector and the public to learn more about the capabilities of persons with disabilities, and encourage the business sector to provide

more training, internship and work opportunities for persons with disabilities.

TUEN MUN DISTRICT

STRENGTHENING YOUNG PEOPLE'S UNDERSTANDING OF REHABILITATION SERVICES AND PROMOTING SOCIAL INCLUSION IN THE COMMUNITY

16.39 The Tuen Mun District Coordinating Committee on Rehabilitation Services coordinated with different local organisations in the district to implement cross-sector activities with a view to enhancing public understanding of rehabilitation services and promoting social inclusion in the community. The Committee also collaborated with the Career Guidance Section of the Education Bureau to organise the Rehabilitation Work Experience Programme in the years 2015-2016 and 2016-2017, which provided an opportunity for young people to understand rehabilitation services, relevant work conditions and job opportunities with a hope that they could develop their interest in rehabilitation service and join the field in future.

16.40 A total of 93 students from senior secondary and tertiary education participated in the Rehabilitation Work Experience Programme in the two years. Apart from being matched to different rehabilitation units for work experience, the students also assisted in organising open day activities. During the Joint Open Day held in November 2016, a total of 38 rehabilitation units in the district were open to the community with over 3 000 people visits. The programme gained very favourable feedback. While the staff of the rehabilitation units regarded the students industrious, devoted and active, the students also reported to have better understanding of the rehabilitation services as well as the disabled people.

STRENGTHENING SUPPORT TO ELDERS WITH DEMENTIA AND THEIR CARERS

16.41 To raise public awareness of dementia and to strengthen support for elders with dementia and their carers, the Tuen Mun District Coordinating Committee on Elderly Services organised a competition under the Neighbourhood Support for the Elderly Scheme (愛腦「樂」 「屯」健腦桌上遊戲設計比賽) with participation of 11 entries formed by schools or community organisations together with an elderly service unit. Participants developed board games for the elders to exercise their cognitive ability and to have fun so as to alleviate distress from dementia and to promote an age-friendly community. Moreover, the Committee started publishing a booklet titled “屯門護老通暨健腦通” in April 2016 to be distributed to elders, carers, social service units and community organisations to strengthen their understanding of dementia and services provided to the carers.

PROMOTING THE SELFLESS SPIRIT OF VOLUNTEERS AND BUILDING A CARING

COMMUNITY WITH MUTUAL HELP

16.42 The Tuen Mun District Coordinating Committee on Promotion of Volunteer Service had been promoting the volunteer movement in the district. The Committee worked with the volunteer service units in the district to organise district volunteer programmes for developing sustainable and intensive volunteer services. In November 2015, the Committee organised the Tuen Mun Outstanding Volunteers Award Presentation cum Sharing 2015 to award and recognise the dedicated outstanding volunteers in Tuen Mun. The Committee invited two famous guests, namely Principal LUI Lai-Hung and Mr CHAN Cheuk-ming to share their experience in volunteer services to the participants.

16.43 The Committee also organised the "Let's Brighten the Volunteer Spirit" Volunteer Service Project Scheme 2015-17 to encourage volunteers to plan and carry out volunteer activities and develop volunteers' ability for building up a caring community. In these years, the elderly, ethnic minorities and disabled persons were highly encouraged to participate in volunteer services in order to achieve community cohesion. A total of 57 volunteer teams coming from primary and secondary schools and different social service units in the district joined the scheme.

APPENDIX I SWD'S DIRECTORATE (FROM 1 APRIL 2015 to 31 MARCH 2017)

Director of Social Welfare	Ms YIP Man-kuen, Carol, JP
Deputy Director (Administration)	Mr FUNG Pak-yan, JP (Up to 7.6.2015)
	Miss LI Yuen-wah, Cecilla (From 22.6.2015 onwards)
Deputy Director (Services)	Mr LAM Ka-tai, JP
Assistant Director (Elderly)	Miss LI Yuen-wah, Cecilla (Up to 21.6.2015)
	Ms PANG Kit-ling (From 22.6.2015 onwards)
Assistant Director (Finance)	Ms LAU Fung-yee, Shirley, JP (Up to 12.6.2016)
	Ms CHEUNG Sau-lan, Susanna (From 13.6.2016 onwards)
Assistant Director (Family and Child Welfare)	Mr FUNG Man-chung
Assistant Director (Rehabilitation and Medical Social Services)	Mr FONG Kai-leung
Assistant Director (Subventions)	Mr KOK Che-leung
Assistant Director (Social Security)	Ms LAU Yuen-ming, Maria
Assistant Director (Youth and Corrections)	Mr NG Ka-him, Peter (Up to 27.1.2017)
	Mrs KWOK LI Mung-yee, Helen (From 28.1.2017 onwards)

Principal Executive Officer (Human Resource Management)	Mrs YIM TSE Kai-li, Frances
Chief Clinical Psychologist	Mr LAU Kar-cho, Helios (Up to 12.8.2016)
	Mr CHAN Yiu-kee (From 13.8.2016 onwards)
Secretary	Ms CHOW Bing-ying, Francoise (Up to 21.7.2016)
	Miss YAN Po-yin, Loretta (From 22.7.2016 onwards)
District Social Welfare Officer (Central Western, Southern & Islands)	Ms PANG Kit-ling (Up to 21.6.2015)
	Mr LAM Ding-fung (From 17.8.2015 onwards)
District Social Welfare Officer (Eastern/Wan Chai)	Mr NGAN Man-por (Up to 3.7.2016)
	Miss YIP Hau-yu, Hannah (From 18.7.2016 onwards)
District Social Welfare Officer (Kwun Tong)	Ms IP Siu-ming
District Social Welfare Officer (Wong Tai Sin/Sai Kung)	Ms NG Lily
District Social Welfare Officer (Kowloon City/Yau Tsim Mong)	Ms WONG Yin-ye
District Social Welfare Officer (Sham Shui Po)	Mrs KWOK LI Mung-ye (Up to 27.1.2017)
	Ms CHAU Fung-mui, Wendy (From 6.3.2017 onwards)
District Social Welfare Officer (Sha Tin)	Mrs LEE CHEUNG Yat-wai, Gloria
District Social Welfare Officer (Tai Po/North)	Mr TANG Fei-lit, Philip (Up to 11.12.2015)
	Mr YAM Mun-ho

	(From 14.12.2015 onwards)
District Social Welfare Officer (Yuen Long)	Ms LAM Wai-yip, Michelle
District Social Welfare Officer (Tsuen Wan/Kwai Tsing)	Mr LAM Ding-fung (Up to 16.8.2015)
	Mr WONG Kwok-chun, Alex (From 17.8.2015 onwards)
District Social Welfare Officer (Tuen Mun)	Mr TAN Tick-yee
Principal Social Work Officer (Information Systems and Technology)	Miss KONG Suk-yi, Sheila (Up to 18.12.2016)
	Mr LAM Bing-chun (From 23.1.2017 onwards)

APPENDIX II SWD's EXPENDITURE OVER A DECADE

Total Expenditure of SWD

Year	Expenditure (\$ billion)
2007-08 Actual	34.0
2008-09 Actual	38.5
2009-10 Actual	39.5
2010-11 Actual	39.4
2011-12 Actual	42.2
2012-13 Actual	44.5
2013-14 Actual	53.7
2014-15 Actual	56.1
2015-16 Actual	62.5
2016-17 Actual	64.4

APPENDIX III LOTTERIES FUND (LF) ALLOCATIONS IN 2015-16 AND 2016-17

2015-16 LF Allocations		
	(\$ million)	Percentage
Block Grant for Minor Works and Replenishment of Furniture and Equipment (F&E)	177.61	3.58%
Experimental Projects	1,579.94	31.81%
Building Construction	2,733.78	55.05%
Improvement Programme of Elderly Centres (IPEC)	144.89	2.92%
Vehicles-related	55.40	1.11%
Lump Sum Fitting-out Projects	65.41	1.32%
Other Grants (e.g. for renovation, purchase of F&E etc.)	209.22	4.21%

Total Allocations: \$4,966 million

2016-17 LF Allocations		
	(\$ million)	Percentage
Block Grant for Minor Works and Replenishment of F&E	189.87	14.40%
Experimental Projects	31.31	2.37%
Building Construction	81.94	6.21%
IPEC	187.56	14.23%
Vehicles-related	121.66	9.23%

Lump Sum Fitting-out Projects	224.89	17.06%
Other Grants (e.g. for renovation, purchase of F&E etc.)	481.25	36.50%

Total Allocations: \$1,318 million

APPENDIX IV MEMBERSHIP OF STATUTORY/ADVISORY/INDEPENDENT COMMITTEES (AS AT 31 MARCH 2017)

1. SOCIAL WELFARE ADVISORY COMMITTEE (APPOINTED BY THE CHIEF EXECUTIVE)

Chairperson	Mr LO Wing-sang, Vincent, BBS, JP
Members	Ms CHAN May-kuen, Sylvia
	Dr CHENG Faat-ting, Gary
	Dr CHENG Lai-ling, Crystal
	Mr CHUGH, Manohar Thakurdas, MH
	Dr CHUNG Chi-ping, Roy, BBS, JP
	Mr HO Hoi-ming, Laurence
	Mr IP Wai-ming, MH
	Mr KWAN Wai-ming, Anthony
	Ms LEE Maisenne, Christina
	Mr LEE Hon-cheung, Armstrong
	Mr LI Lu-jen, Laurence, JP
	Ms LO Wing-sze, Anthea, JP
	Dr LUI Wai-ling, Annissa, JP
	Dr NG Ka-wing, Gary
	Mr NG Win-kong, Daryl, JP
	Prof NGAI Sek-yum, Steven
	Ms PUN Siu-fung, Cindy
	Dr TSANG Wing-hang, Janice
	Dr YAM Yin-chun, Loretta, BBS
	Ms YAU Sau-wai, Sania, JP
Ms YIP Yun-wan, Amarantha	
In-attendance	Secretary for Labour and Welfare or representative
	Director of Social Welfare or representative
Secretary	Assistant Secretary for Labour and Welfare (Welfare) 1C

2. REHABILITATION ADVISORY COMMITTEE (APPOINTED BY THE CHIEF EXECUTIVE)

Chairperson	Mr YEUNG Kwok-ki, Anthony, BBS, JP
Vice-Chairperson	Dr LAM James Joseph, BBS, JP
Non-official Members	Miss CHAN Lim-chee, Amy, JP
	Ms CHAN Suk-ling, Shirley, BBS, JP
	Ms CHAN Wing-yan
	Prof CHEN Yu-hai, Eric
	Dr CHENG Lai-ling
	Ms CHENG Yuk-chun
	Mr HO Siu-yu
	Dr KWAN Ngan-hing, Edith, MH
	Mr LAM Cheung-wai, Leo
	Ms LAM Yee-li, Elaine
	Ms LAU Lai-fong
	Miss LAU Pui-g, Julia
	Mr LAW Wai-cheung, Willy, MH
	Mr LEE Sai-kit, Eric
	Dr LEUNG Cheong-ming, Raymond, MH, JP
	Dr LEUNG Nai-kong, SBS, JP
	Mr LI Fung-lok
	Mr LO Siu-kit, MH
	Mrs LUK HO Kam-wan, Cynthia
	Mr NG Po-keung
	Prof TSANG Wai-ping, Cecilia
	Mr WONG Kam-pui, JP
	Mr YAU Wai-lok
Ms YU Tung-mui	
Ex-officio Members	Secretary for Education or representative
	Director of Health or representative
	Director of Social Welfare or representative
	Chief Executive, Hospital Authority or representative
	Commissioner for Rehabilitation

Secretary	Senior Executive Manager (Rehabilitation) Special Duties
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3. ELDERLY COMMISSION (APPOINTED BY THE CHIEF EXECUTIVE)

Chairperson	Dr LAM Ching-choi, BBS, JP
Members	Mrs CHAN LUI Ling-yee, Lilian
	Ms CHAN Man-ki, Maggie, MH, JP
	Miss CHAN Man-yee, Grace
	Mr CHEUNG Leong
	Mr LAM Hoi-cheung, Victor, JP
	Prof LEE Tze-fan, Diana, JP
	Dr LOU Wei-qun, Vivian
	Mr SHIE Wai-hung, Henry
	Mrs SO CHAN Wai-hang, Susan, BBS
	Dr Doris TSE Man-wah
	Dr TUNG Sau-ying, MH
	Mrs WONG WONG Yu-sum, Doris
	Mr WONG Fan-foung, Jackson, BBS, MH
	Mr WONG Tai-lun, Kenneth
	Mr WONG Kit-loong
	Dr YEUNG Ka-ching
	Secretary for Food and Health or representative
	Secretary for Labour and Welfare or representative
	Secretary for Transport and Housing/Director of Housing or representative
	Director of Health or representative
Director of Social Welfare or representative	
Chief Executive, Hospital Authority or representative	
Secretary	Principal Assistant Secretary for Labour and Welfare(Welfare)4

4. WOMEN'S COMMISSION (APPOINTED BY THE CHIEF EXECUTIVE)

Chairperson	Mrs LAU KUN Lai-kuen, Stella, SBS,JP
Vice-Chairperson	Permanent Secretary for Labour and Welfare or representative
Ex-officio Members	Secretary for Constitutional and Mainland Affairs or representative
	Director of Social Welfare or representative
Non-official Members	Prof CHAN Lai-wan, Cecilia, JP
	Ms CHAN Yuen-han, SBS, JP
	Ms CHIU Lai-kuen, Susanna, MH, JP
	Ms GURUNG, Aruna
	Prof HUNG Suet-lin, Shirley
	Ms KWAN, Angelina
	Ms LAM Wai-ling, Leona, JP
	Mrs LAM HO Tim-yi, Emily
	Dr LAU Chung-hang, Kevin
	Mrs LEUNG CHAN Che-ming, Miranda
	Ms LEUNG Chung-yan, Juan
	Ms LO Yuen-man, Elaine
	Ms NG Yuen-ting, Yolanda, MH
	Ms PONG Oi-lan, Scarlett, BBS, JP
	Dr SO Kit-ying, Loletta
	Mr TSAI Wing-chung, Philip, BBS, JP
	Ms WONG Shu-ming, MH
	Ms WONG Siu-wah, BBS
	Ms YEUNG Kin-ha, Yvonne
	Ms YIM Chor-pik, Rabi
Secretary	Assistant Secretary for Labour and Welfare (Welfare)2A

5. LOTTERIES FUND ADVISORY COMMITTEE

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Non-official Members	Mr CHAN Wai-ming, David, MH, JP
	Mr CHENG Wai-hung, Nelson
	Prof LAM Ching-man, MH
	Ms LAW Suk-kwan, Lilian, JP
	Miss LEE Pik-ye, Peggy
	Dr LEUNG Sai-man, Sigmund, BBS, JP
	Mr MA Kam-wah, Timothy, JP
	Prof MENG Mei-ling, Helen
	Mr SUEN Lai-sang
	Ms WONG Wai-ching, Connie, SBS, JP
Official Member	Secretary for Labour and Welfare or representative
In-attendance	Mr KOK Che-leung Social Welfare Department
	Mr WONG Ming-fai, Manfred Social Welfare Department
	Mr LAI Cheuk-man Social Welfare Department
Secretary	Ms CHAN Po-ching, Lorraine Social Welfare Department

6. COMMITTEE ON CHILD ABUSE

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Ms CHEUNG Yuet, Agnes Labour and Welfare Bureau
	Mr FUNG Man-chung Social Welfare Department
	Ms CHEW Po-ling, Linda Social Welfare Department
	Ms HO Kit-wah, Kitty Education Bureau
	Mr LEUNG Lincoln Hong Kong Police Force
	Ms CHOR Kin-lan, Anna,JP Home Affairs Department
	Ms CHAN Siu-fung, Annissa Information Services Department
	Dr HO Ka-wai, Rita Department of Health
	Dr CHEUNG Chi-hung, Patrick Hospital Authority
	Mr WONG Kin-wai, Anthony
	Ms YIP Yun-wan, Amarantha
	Ms CHAN Kit-bing, Sumea
	Dr HO Oi-chu, Jessica
	Ms TAM Chi-yun, Michelle
In-attendance	Ms MA Sau-ching, Annisa Social Welfare Department
	Mrs CHANG LAM Sook-yea Social Welfare Department
	Ms LO Miu-han, Eve Social Welfare Department
Secretary	Ms CHAN Pik-kum, Constance Social Welfare Department
Recorder	Ms CHENG Mei-chi, Christine Social Welfare Department

7. JOINT COMMITTEE ON INFORMATION TECHNOLOGY FOR THE SOCIAL WELFARE SECTOR

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Miss Cecilla LI Social Welfare Department
	Mr Lam Bing-chun Social Welfare Department
	Mrs LEUNG TSANG Po-wan, Paula Labour and Welfare Bureau
	Miss CHAN Fung-kwan, Donna Office of the Government Chief Information Officer
	Mr LEE Chang-pui, Tony
	Mr KWOK Lit-tung, JP
	Ms FUNG Dun-mi, Amy, MH
	Dr HUNG Suet-lin, Shirley
	Professor LEUNG Kwong-sak
	Mr LO Siu-chung, Gordon
	Ms SHEN Shuk-ching, Susanna
	Dr NG Nam
In-attendance	Mr WONG Yuk-tong Social Welfare Department
	Mr LEE Tat-hong Social Welfare Department
Secretary	Ms TAM Chui-king, Winnie Social Welfare Department

8. LUMP SUM GRANT STEERING COMMITTEE

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Non-official Members	Ms AU Chor-kwan
	Ms CHAN Mei-lan, Anna May, MH, JP
	Ms CHAN Yee-ching, Tammy
	Mr CHAU Yin-ming, Francis, BBS, MH
	Ms CHENG Michelle
	Mr CHEUNG Kwok-che
	Mr CHUA Hoi-wai
	Mr HUNG Wan-shun, Stephen
	Dr LEE Ching-yee, Jane, JP
	Mr LEE Siu-chung
	Ms LEE Siu-hong, Teresa
	Mr LI To-sang
	Ms NG Pui-ling, Rebecca
	Mr SIN Kin-ming
	Dr SZETO Wing-fu, Ricky
Ms YAU Sau-wai, Sania, JP	
Dr YUK Tak-fun, Alice, BBS, JP	
Ex-officio Members	Mr Kenneth CHENG Labour and Welfare Bureau
	Mr KOK Che-leung Social Welfare Department
Secretary	Mr YU Wai-yip, Ricky Social Welfare Department

9. LUMP SUM GRANT INDEPENDENT COMPLAINTS HANDLING COMMITTEE

Chairperson	Dr DAI Lok-kwan, David, JP
Vice-Chairperson	Mr WONG Shun-yee, Albert, MH
Members	Ms AU YEUNG Lai-ling, Ivy
	Mr CHAN Wai-Ming, David, MH, JP
	Dr DUNN Lai-wah, Eva
	Mr FONG Wai-kuk, Dennis
	Mrs LI LAU Lai-hing, Joanna
	Mr WONG Ka-ning, Raymond, MH
Secretary	Mr WONG Kwok-ho, Ben Social Welfare Department

10. THE STEERING COMMITTEE ON PROMOTION OF VOLUNTEER SERVICE

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Mr KWAN Chuk-fai, MH, JP
	Ms TAO Chee-ying, Theresa, JP
	Mr LAI Chi-tong, BBS, MH
	Mr LEUNG Wai-shing, Bevis
	Mr LI Tak-hong, MH, JP
	Ms WONG Pui-yee, Catherine
	Ms CHUNG Woon-fan, Flora
	Mr CHAN Pok-chi, Jonathan
	Miss CHAN Lim-chee, Amy, JP
	Dr TING Wai-fong
	Mr YIU Tze-leung, Ivan, JP
	Ms LU Hai, Helen, MH, JP
	Mr LO Tze-on
	Mr CHOI Kim-wah, Cliff
	Miss AU Hing-yee, Natalie
	Mr WONG Kam-pui, Wifred, J.P.
	Mr MAU Tung-shing Education Bureau
	Ms KONG Pui-wah, Ada Home Affairs Department
	Mr FUNG Hao-yin, Vincent Home Affairs Bureau
	Mrs KWOK LI Mung-yee, Helen Social Welfare Department
Ms CHAU Fung-mui, Wendy Social Welfare Department	
Secretary	Ms LEE Kam-yung, Dora Social Welfare Department

11. JOINT COMMITTEE ON SOCIAL WORK MANPOWER REQUIREMENTS

Chairperson	Mrs YIM TSE Kai-li, Frances Social Welfare Department
Members	Ms CHEUNG Kam-hung, Rainbow, JP
	Dr FUNG Cheung-tim
	Dr FUNG Yat-chu, John
	Dr LAW Chi-kwong, GBS, JP
	YAN Lai-ming, Jenny Social Welfare Department
	KWAN Kai-ming, Andrew Social Welfare Department
Secretary	Ms KWAN Pui-yin, Jacqueline Social Welfare Department

**12. ADVISORY COMMITTEE ON SOCIAL WORK TRAINING AND MANPOWER
PLANNING (APPOINTED BY THE SECRETARY FOR LABOUR AND WELFARE)**

Chairperson	Prof WONG Kwok-shing, Thomas, JP
Members	Dr CHAN Kwok-ling, Phyllis
	Ms CHAN LAM See, Nancy
	Mr KWOK Lit-tung, JP
	Miss LAM Tze-yan
	Mr LAU Chun-chuen
	Mr WONG Shun-yee, Albert, MH
	Dr CHANG Sau-han, Joyce, JP
	Prof CHONG Ming-lin, Alice, MH
	Prof LAI Wing-leung, Daniel
	Mrs LIU LO Wai-ching, Fanny
	Prof LUM Yat-sang, Terry
	Prof NG Yat-nam, Petrus
	Prof NGAI Sek-yum, Steven
	Ms CHEUNG Kam-hung, Rainbow, JP
Dr FUNG Yat-chu, John	
Ex-officio Members	Mr CHENG Kin, Kenneth Labour and Welfare Bureau
	Miss KO Yee-wai, Sharon Education Bureau
	Mrs YIM TSE Kai-li, Frances Social Welfare Department
Secretary	Ms KWAN Pui-yin, Jacqueline Social Welfare Department

13. ADVISORY COMMITTEE ON “OPPORTUNITIES FOR THE ELDERLY PROJECT”

Chairperson	Dr LAM Ching-choi, BBS, JP
Members	Mr NG Kwok-wing
	Mr YEUNG Chiap-to
	Ms HUNG Wing-chee
	Mr HO Chu-ping
	Dr SHEI Wai-hung
	Mrs WONG WONG Yu-sum, Doris
	Prof. TSIE WONG Bik-kwan, Teresa
	Dr Elsie HUI
	Mr CHAN Wan-mow
	Mr YAM Mun-ho
	Social Welfare Department
	Ms CHEUNG Jick-man, Lilian
	Social Welfare Department
In-attendance	Ms PANG Kit-ling Social Welfare Department
Secretary	Ms FAN Po-shan Social Welfare Department

14. ADVISORY COMMITTEE ON ENHANCING EMPLOYMENT OF PEOPLE WITH DISABILITIES

Chairperson	Mr LEUNG Tak-hing, Johnny
Members	Dr LAU Kin-wah, Kevin, JP
	Mr YIP King-keung
	Dr CHAN Wing-ho, Stephen
	Ms HO Wai-yee, Ella
	Ms LAM Yee-li, Elaine
	Dr AU Mo-cheung, Alex
	Ms Lily CHAN
	Ms Prudence MAK
	Mr WONG Wai-kin, Ricky
	Ms KONG Kam-po, Candy
	Mr CHOI Shiu-sum, Philip
	Ms CHUNG Wai-yee, Diana
	Mr CHEUNG Wai-leung, Benny, BBS, MBE, QGM
	Mr KUO Chun-chuen
	Ms CHEUNG Wai-kwan, Anna
	Mr LEUNG Kwok-keung, Daniel
Mr FONG Kai-leung	
Social Welfare Department	
Secretary	Ms WONG Wai-han, Ada Social Welfare Department

15. CENTRAL COMMITTEE ON INFORMATION TECHNOLOGY FOR REHABILITATION SERVICES

Chairperson	Mr FONG Kai-leung Social Welfare Department
Members	Prof MAN Wai-kwong, David
	Mrs Theresa LUI
	Prof SIN Kuen-fung, Kenneth
	Mr TSE Ming-ho, David
	Miss CHAN Yuk-lin, Dora
	Mr LAM Bing-chun Social Welfare Department
Secretary	Ms CHAN Man-hing, Salina Social Welfare Department

16. APPEAL BOARD FOR STANDARDISED ASSESSMENT FOR RESIDENTIAL SERVICES FOR PEOPLE WITH DISABILITIES

Chairperson	Mr FONG Kai-leung Social Welfare Department
Members	Dr LEE Wing-king
	Dr YEUNG Wai-song
	Ms Jolene MUI
	Mr Ivan SU
	Mr Kenny WONG
	Ms LEUNG Siu-ling, Ivy
	Ms NGAI Mei-yuk, Marion
	Mr David TONG
	Ms CHAN Siu-lai
	Ms Betty CHU
	Mrs SHIH CHAN Seung-yan, Sonja
	Mr Hansen LEE
	Ms CHOW On-lai, Edna
Secretary	Ms CHAN Wing-yee, Winnie Social Welfare Department

**17. TRAFFIC ACCIDENT VICTIMS ASSISTANCE ADVISORY COMMITTEE
(APPOINTED BY THE CHIEF EXECUTIVE)**

Chairperson	Mr LI Man-bun, Brian David, JP
Vice Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare or representative
Members	Mr LAM Kwok-keung
	Mr LAU Yat-ming
	Ms LAU Yuk-kuen
	Ms LEE Kwun-yee, Kenny, MH Director of Legal Aid or representative
	Commissioner of Police or representative
Secretary	Ms CHEUNG Wai Social Welfare Department

18. SOCIAL WORK TRAINING FUND COMMITTEE (APPOINTED BY THE CHIEF EXECUTIVE)

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Dr HUNG Suet-lin, Shirley
	Dr LOU Wei-qun, Vivian
	Mr LAI Wing-hoi, Frederick, JP
	Mr WONG Tsz-hin, Alvin Labour and Welfare Bureau
Secretary	Miss CHEUNG Wai-sum, Louise Social Welfare Department

19. SOCIAL SECURITY APPEAL BOARD (APPOINTED BY THE CHIEF EXECUTIVE)

Chairperson	Mr CHAN Chi-wing
Members	Dr CHU Suk-yi, CECom
	Dr LAM Ho-yi
	Mr NGAN Man-yu
	Mr WONG Cheuk-kin
	Ms Gigi WONG Ching-chi
	Dr YIP Wai-chun, Andrew
Secretary	Ms LIU Yuch-lam, Avis Social Welfare Department

**20. CRIMINAL AND LAW ENFORCEMENT INJURIES COMPENSATION BOARDS
(APPOINTED BY THE CHIEF EXECUTIVE)**

Chairperson	Mr KWOK Tung-ming, Eric, BBS, SC
Members	Ms AU Chor-kwan
	Dr CHAN Chi-mong, Hopkins, JP
	Mr CHAN Chung
	Miss CHAN Kit-yin
	Dr CHAN Kwok-ling, Phyllis
	Mr CHAU, Brian
	Miss CHENG Wei-yan, Vena
	Ms CHEUNG Han-chu, Diana
	Mr CHIN Shing-hoi
	Mr CHUA Guan-hock, SC
	Dr CHUNG Wai-sau, Dicky
	Dr Theresa Cunanan
	Mr Mohan Datwani
	Miss HO Yuen-han
	Ms IP Mei-ho
	Ms KWOK Ying-ying, Anita
	Ms LAM Chuen-wa, Carine
	Ms LAM King-sze, Cissy
	Mr LAM Ting-kwok, Paul, SC
	Dr LAU Chung-hang, Kevin
	Ms LAU Wai-yee, Monita
	Prof LEE Mei-chun
	Dr LUI Wai-ling Annissa, JP
	Dr LUI Wing-cheong
	Mr MAK Siu-cheung, Bernard Jaun
	Dr SHUM Hau-yan, Karen
	Mr SIO Chan-in, Devin
	Dr WU Kit-ying, Kitty, JP
	Mr YAN Mang-yee, John, SC
Secretary	Ms CHEUNG Wai Social Welfare Department

21. EMERGENCY RELIEF FUND COMMITTEE (ESTABLISHED UNDER SECTION 5 OF THE EMERGENCY RELIEF FUND ORDINANCE, CAP 1103)

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Miss AU Hiu-lam, Helen
	Miss CHAN Chor-wa, Miranda
	Mr LAW Ka-chun, Joseph
	Director of Home Affairs or representative
	Director of Housing or representative
Secretary	Ms CHEUNG Wai Social Welfare Department

22. WORKING GROUP ON COMBATING VIOLENCE

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Miss CHEUNG Yuet, Agnes Labour and Welfare Bureau
	Mr FUNG Man-chung Social Welfare Department
	Mr CHAN Yiu-kee Social Welfare Department
	Mr TSANG Yue-tung, Andrew Security Bureau
	Mr HO Wing-kwong, Paul Department of Justice
	Mr Lincoln LEUNG Hong Kong Police Force
	Ms HO Kit-wah, Kitty Education Bureau
	Dr HAU Kong-lung Department of Health
	Dr FUNG Wai-kwan, Barbara Department of Health
	Dr CHEUNG Tsz-fung, Ian Hospital Authority
	Ms CHAU Ming-wai, Ada Legal Aid Department
	Ms CHAN Siu-fung, Annissa Information Services Department
	Miss KONG Pui-wah, Ada Home Affairs Department
	Ms JIM Yuk-kuen Housing Department
	Dr CHENG Lai-ling, Crystal
	Ms LAM Yee-wan, Eliza
	Ms FUNG Yuen-ping, Ana
	Ms WONG Wai-mui, Nancy
	Mrs LEE LAU So-ying, Doris
Ms WONG Sau-yung, Linda	
Ms WONG Fung-ye, Margaret	

	Mrs KONG KONG Lai-chun
In-attendance	Ms MA Sau-ching, Annisa Social Welfare Department
	Mrs CHANG LAM Sook-yee Social Welfare Department
	Mr CHAN Kon-hang, Tommy Social Welfare Department
Secretary	Ms CHAN Pik-kum, Constance Social Welfare Department
Recorder	Ms WONG Hoi-woon, Amy Social Welfare Department

23. WORKING GROUP ON ELDER ABUSE

Chairperson	Mr FUNG Man-chung Social Welfare Department
Members	Mr CHONG, Gordon Labour and Welfare Bureau
	Mr DIAZ, Rodrigo Hong Kong Police Force
	Dr MAW Kit-chee, Christina Hospital Authority
	Dr NG, Tonny Department of Health
	Dr CHEUNG Moon-wah
	Ms CHAN Man-yee, Grace
	Dr WU Yee-ming
	Ms CHAN Pui-yi
	Ms NGAI Man-lin, Malina, JP
	Ms CHAN Yuk-hing, Catherine
	Ms IP Siu-ming Social Welfare Department
	Ms TANG, Florence Social Welfare Department
	Ms CHEUNG, Lilian Social Welfare Department
	Secretary
Recorder	Ms CHAN Sin-yee, Perin, Cindy Social Welfare Department

24. HONG KONG PARALYMPIANS FUND MANAGEMENT COMMITTEE

Chairperson	Miss CHAN Lim-chee, Amy, JP
Trustee	Ms YIP Man-kuen, Carol , JP Director of Social Welfare
Members	Mr CHENG Ka-ho, MH
	Miss CHIU Wing-yin, Rebecca, MH
	Mr FONG Cheung-fat
	Prof. SUM Kim-wai, Raymond
	Mrs LEUNG LAU Shuk-yin
	Prof. PANG Yiu-chung, Marco
	Mrs WONG LAM Siu-ling, MH
	Mr WONG Chiu-ming, Alan
	Mr LAU Sik
	Ms SIU, Margaret Hong Kong Sports Institute
	Mrs TONG, Vicky Home Affairs Bureau
	Mr Fong Kai-leung Social Welfare Department
	In-attendance
Ms KWAN Shuk-yee, Nancy Social Welfare Department	
Miss MA Tsui-yung Social Welfare Department	
Secretary	Ms LAW Ka-yee, Jessica Social Welfare Department

25. HONG KONG PARALYMPIANS FUND GRANTS SUB-COMMITTEE

Chairperson	Mr CHENG Ka-ho, MH
Members	Mr TANG Hon-sing
	Ms KO Kit-mui, Samantha
	Mr WONG Chiu-wah
	Dr LUI Wai-cheung
	Miss WONG Wan-yiu, Jamie
	Mr LAU Kai-sing, Ted
	Mrs TONG, Vicky
	Home Affairs Bureau
	Mr FONG Kai-leung
	Social Welfare Department
In-attendance	Ms KWAN Shuk-yee, Nancy
	Social Welfare Department
In-attendance	Miss MA Tsui-yung
	Social Welfare Department
Secretary	Ms LAW Ka-yee, Jessica
	Social Welfare Department

26. COMMITTEE ON SERVICES FOR YOUTH AT RISK

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Vice-Chairperson	Mrs HONG CHAN Tsui-wah Deputy Secretary for Education(4)
Members	Mr LAU Ming-wai, BBS, JP
	Dr TIK Chi-yuen, SBS, BBS, JP
	Mr TONG Sau-chai, Henry, MH, JP
	Miss CHOW On-lai, Edna
	Mr TSO Tat-ming
	Mr HUI Yung-chung, BBS, JP
	Dr LUI Wai-ling, Annissa, JP
	Ms NG Pui-ling, Rebecca
	Dr LAW Ming-fai, Ben
	Ms YIU, Karen
	Mr CHENG Kin, Kenneth Labour and Welfare Bureau
	Ms HO Kit-wah, Kitty Education Bureau
	Mr TSANG Yue-tung, Andrew Security Bureau
	Mr FUNG Hao-yin, Vincent Home Affairs Bureau
	Dr CHUNG Wai-hung, Thomas Department of Health
	Mr FOK Lok-sang Hong Kong Police Force
	Mrs KWOK LI Mung-ye, Helen Social Welfare Department
Ms MAK Suk-kwan, Lorensa Social Welfare Department	
Secretary	Ms CHIU Lai-chun, Kitty Social Welfare Department

27. ADVISORY COMMITTEE OF THE PARTNERSHIP FUND FOR THE DISADVANTAGED

Chairperson	Ms YIP Man-kuen, Carol, JP Director of Social Welfare
Members	Ms CHAN Hoi-yan, Jasmine
	Professor CHONG Ming-lin, Alice, MH
	Mr LAI Kwan-ho, Raymond
	Mr LAU Kai-hung, Allen
	Dr LEE Man-chun, Raymond, SBS, JP
	Ms LEUNG Shuk-ye, Irene
	Mr MOK Chung-fai, Rex, MH, JP
	Ms NGAI Man-lin, Malina, JP
	Ms TAM Chi-wah, Angelique
	Mr Justin WAI
	Ms WONG May-kwan, May
	Ms YIM Chor-pik
	Mrs KWOK LI Mung-ye, Helen Social Welfare Department
In-attendance	Mr MA Fu-wai, Kelvin Labour and Welfare Bureau
Secretary	Miss KOO Kwok-lai, Rebecca Social Welfare Department

HONORARY ADVISORS

Dr LI Sau-hung, Eddy, BBS, JP
Dr CHOI Koon-shum, Jonathan, GBS, BBS, JP
Professor CHENG Man-chung, Daniel, MH, JP
Mr CHAU Kwok-ming, Joe
Mr NG Tin-hoi, Stephen
Hon. CHAN Charnwut, Bernard, GBS, JP
Ms FONG Shun-man, Margaret
Ms SUM Fong-kwang, Vivian, JP

28. CHILD FATALITY REVIEW PANEL

Chairperson	Mr HUI Chung-shing, Herman, SBS, MH, JP
Members	Dr BEH Swan-lip, Philip
	Dr CHEUNG Chi-hung, Patrick
	Dr DUNN Lai-wah, Eva
	Mr FONG Cheung-fat, JP
	Dr HUNG Se-fong, BBS, CEsCom
	Dr LAU Ka-fai, Tony
	Dr LEE Lai-ping
	Ms LEE Shuk-ye, Charrix
	Dr LI Chak-ho, Rever
	Prof SIN Kuen-fung, Kenneth
	Dr SZE Mei-lun, Angela
	Mr TANG Chee-ho, Alric
	Ms TAO Chee-ying, Theresa, JP
	Mr TONG Siu-hon, David
	Dr TSANG Man-ching, Anita
	Ms WONG Shuk-fan, Luparker
Dr YEUNG Ka-ching	
In-attendance	Mr FUNG Man-chung Social Welfare Department
	Ms MA Sau-ching, Annisa Social Welfare Department
	Ms CHAN Pik-kum, Constance Social Welfare Department
Secretary	Mr WONG Kwok-ming Social Welfare Department