

Medical Social Workers (MSWs) are stationed in public hospitals and some specialist out-patient clinics to provide timely psychosocial intervention to patients and their families and help them cope with problems arising from illness, trauma or disabilities. MSWs being members of the clinical teams play an important role in linking up the medical and social services to facilitate patients' rehabilitation and reintegration into the community.

As Medical Social Workers, we are glad to :

- Assist you in managing emotional and daily life problems arising from illness, trauma and disabilities through counselling ;
- Provide you with services contributing to your holistic rehabilitation and reintegration into the community ;
- Help you formulate discharge plan with the clinical teams, and make referrals for rehabilitation services and community resources for you and your families ;
- Assist you in applying for financial assistance such as waiving of medical charges, charitable/ trust funds for purchase of medical appliances, etc ;
- Promote your health awareness and that of your families and the community.

If you are in need of our service :

Please approach the Medical Social Services Units in public hospitals/ specialist out-patient clinics directly or ask for referrals from medical and allied health professionals in the hospitals/ clinics.

Social Welfare Department Hotline (24 hours)	2343 2255
Hospital Authority Mental Health Direct (24 hours)	2466 7350
Family Crisis Support Centre Hotline (24 hours)	18288
The Samaritan Befrienders Hong Kong Hotline (24 hours)	2389 2222
Suicide Prevention Hotline (24 hours)	2382 0000
Fax Number for Hearing Impaired Persons	2763 5874
Website of Social Welfare Department	http://www.swd.gov.hk