

Home-based Community Care Services Integrated Home Care Services (Frail Cases) / Enhanced Home and Community Care Services

Integrated Home Care Services (Frail Cases) [IHCS (Frail Cases)] / Enhanced Home and Community Care Services (EHCCS) are home-based community care services providing a range of care and support services to frail elderly persons aged 60 or above living in the community and who are assessed and recommended for Community Care Services or Residential Care Services under the Standardised Care Need Assessment Mechanism for Elderly Services. The services aim at facilitating service users to continue ageing in place for as long as possible and maintaining their optimal level of functioning, while providing various kinds of support and assistance to carers.

Scope of Services

- Services provided to frail cases include :
 - Care management and assessment
 - Personal care
 - Basic and special nursing care
 - Rehabilitation exercises
 - Environmental risk assessment and home modifications suggestions
 - Speech therapy
 - Meal service
 - Home respite service
 - Household cleaning service
 - Escort service
 - Counselling service
 - Carer support and training
 - 24-hour emergency support
 - Arranging respite service

- The scope and frequency of services will be designed by the IHCS / EHCCS Teams according to the needs of individual frail elderly persons.

Target Groups

- Elderly persons
 - Aged 60 or above living in the community and not receiving institutional service; and
 - Assessed and recommended for Community Care Services or Residential Care Services under the Standardised Care Need Assessment Mechanism for Elderly Services.
- Carers of the service users of IHCS (Frail Cases) / EHCCS

Fees

Fees are charged on a sliding scale with reference to the service users' financial conditions and may be revised annually.

Enquiry

- Integrated Family Service Centres / Integrated Services Centres
- Medical Social Services Units
- District Elderly Community Centres / Neighbourhood Elderly Centres
- SWD hotline : 2343 2255
- Enquiry telephone numbers and addresses of all IHCS / EHCCS Teams can be downloaded from the SWD homepage at www.swd.gov.hk