

Tim Penjangkauan bagi Etnik Minoritas

Kelompok Sasaran

Etnik Minoritas khususnya dari Bangladesh, India, Indonesia, Nepal, Pakistan, Filipina, Thailand dan Sri Lanka (tidak termasuk Pengadu non-refoulement)

Isi Layanan

- Layanan penjangkauan
- Kerja kelompok
- Layanan sukarelawan
- Layanan drop-in / layanan pertanyaan lewat telepon
- Layanan rujukan
- Program massal
- Layanan konseling

Jam buka

- 12 sesi per minggu termasuk 2 sesi malam hari, 1 sesi Sabtu dan 1 sesi Minggu
- Tutup pada hari libur nasional
- Untuk rincian, silakan lihat jam buka masing-masing tim

Kontak

Distrik (Area) yang Dilayani	Agensi / Alamat	Nomor kontak. / Alamat email
Pusat dan Barat, Selatan, Pulau, Timur, Wan Chai dan Kwun Tong	Dewan Nasehat-Aksi Lingkungan Square B Tim Penjangkauan untuk Etnis Minoritas (OTEM) 26/F, Pusat Lancashire, 361 Jalan Shau Kei Wan, Hong Kong	2111 0494 otem@naac.org.hk
Sham Shui Po, Kota Kowloon, Yau Tsim Mong, Wong Tai Sin dan Sai Kung	Layanan Kristen Hong Kong M.O.T.I.ON – Tim Penjangkauan Multibudaya untuk Inklusi (OTEM) Ruang B & C, 2/F, HQ, 450-453 Jalan Portland, Prince Edward, Kowloon	2708 2018 otem@hkcs.org
Tuen Mun, Yuen Long, Sha Tin, Tsuen Wan, Kwai Tsing, Tai Po dan Distrik Utara	Tim Penjangkauan Hong Kong Sheng Kung Hui untuk Komunitas Multi-Budaya (OTEM) L102-103, 1/F, Pusat Belanja Long Ping, Long Ping Estate, Yuen Long, New Territories (Sub-basis: Ruang 113, 1/F, Wo Yi Hop Road 22, Kwai Chung, New Territories)	3614 0575 otmc@skhwc.org.hk

Deskripsi Layanan

Departemen Kesejahteraan Sosial (Social Welfare Department) menugaskan tiga organisasi non-pemerintah untuk membentuk tiga tim penjangkauan bagi etnik minoritas (OTEM) terutama di Pulau Hong Kong, di Kowloon dan New Territories untuk secara proaktif menjangkau etnik minoritas dan menghubungkan mereka yang membutuhkan dengan layanan kesejahteraan arus utama. Tim penjangkauan bertindak sebagai pintu gerbang ke layanan kesejahteraan arus utama bagi etnik minoritas (EM) untuk mengidentifikasi lebih awal EM yang membutuhkan untuk intervensi dini lewat penyediaan paket layanan.

Tujuan

- Menjangkau EM dan menghubungkan mereka yang membutuhkan dengan layanan kesejahteraan arus utama
- Menyediakan layanan untuk mencegah terjadinya masalah dalam keluarga, meningkatkan kapasitas pemecahan masalah, hubungan keluarga dan jaringan pendukung pengguna layanan EM untuk integrasi awal ke dalam komunitas lokal
- Menumbuhkan pemahaman yang lebih baik antara EM dan penduduk lokal dalam mencapai inklusi sosial dan kerukunan ras



Outreaching Team for Ethnic Minorities

Target Group

Ethnic Minorities especially those from Bangladesh, India, Indonesia, Nepal, Pakistan, Philippines, Thailand and Sri Lanka (excluding Non-Refoulement Claimants)

Service Content

- Outreach service
- Group work
- Volunteer service
- Drop-in service / telephone enquiry service
- Referral service
- Mass programmes
- Counselling services

Opening Hours

- 12 sessions per week including 2 evening sessions, 1 Saturday session and 1 Sunday session
- Closed on public holidays
- For details, please refer to the opening hours of respective teams

Contact

Districts (Cluster) Served	Agency / Address	Contact no. / Email address
Central and Western, Southern, Islands, Eastern, Wan Chai and Kwun Tong	The Neighbourhood Advice-Action Council B Square Outreaching Team for Ethnic Minorities (OTEM) 26/F, Lancashire Centre, 361 Shau Kei Wan Road, HK	2111 0494 otem@naac.org.hk
Sham Shui Po, Kowloon City, Yau Tsim Mong, Wong Tai Sin and Sai Kung	Hong Kong Christian Service M.O.T.I.ON - Multicultural Outreaching Team for Inclusion (OTEM) Room B & C, 2/F, HQ, 450-453 Portland Street, Prince Edward, Kowloon	2708 2018 otem@hkcs.org
Tuen Mun, Yuen Long, Sha Tin, Tsuen Wan, Kwai Tsing, Tai Po and North District	Hong Kong Sheng Kung Hui Outreaching Team for Multi-Cultural Community (OTEM) L102-103, 1/F, Long Ping Shopping Centre, Long Ping Estate, Yuen Long, New Territories (Sub-base: Room 113, 1/F, 22 Wo Yi Hop Road, Kwai Chung, New Territories)	3614 0575 otmc@skhwc.org.hk

Service Description

The Social Welfare Department commissioned three non-governmental organisations to set up three outreaching teams for ethnic minorities (OTEM) on mainly Hong Kong Island, in Kowloon and the New Territories to proactively reach out to ethnic minorities and connect those in need with mainstream welfare services. The outreaching team acts as a gateway to mainstream welfare services for ethnic minorities (EMs) to early identify the needy EMs for early intervention through the provision of a package of services.

Objectives

- To reach out to EMs and connect the needy ones with mainstream welfare services
- To provide services to forestall occurrence of family problems, enhance the problem solving capacity, family relationship and support network of EM service users for early integration into the local community
- To cultivate better understanding between EMs and local residents in pursuit of social inclusion and racial harmony

