

## **Neighbourhood Support Child Care Project**

### **Service Objective**

The Neighbourhood Support Child Care Project (NSCCP) aims to provide needy parents with a flexible form of day child care service at the neighbourhood level and, at the same time, to foster mutual help and care in the community. It also serves as a safety net to provide a safe venue for children whose parents/ carers have to stay away from home on occasions due to various personal commitments or sudden engagement, and to minimise the risk of children being left unattended.

### **Target Beneficiaries**

The service target of NSCCP is primarily for newborn to pre-primary school children whose parents are (a) either working long, unstable or unconventional hours, having emergency child care needs, or facing situations beyond their control so that ad-hoc child care service is required; (b) lacking in personal support network for child care assistance; and (c) having financial or social hardship in securing care by their own means. It also serves primary school children with ad-hoc or emergency care needs.

### **Service Components**

1. Home-based child care service: provides child care service for (a) newborn to pre-primary school children, and (b) primary school children with ad-hoc or emergency care needs at the child carers' own residence or a suitable place as approved by the service operator.
2. Centre-based care group: offers child care service to children from 3 years old to primary school level with ad-hoc or emergency care needs at the service centre of the service operator.

### **Operating Hours**

3. Home-based child care service: 7:00 a.m. to 11:00 p.m.
4. Centre-based care group: At least three sessions (each session lasts at least three consecutive full hours) on weekdays with normal operating hours from 9 a.m. to 9 p.m. and at least four sessions (each session lasts at least two consecutive full hours) on Saturdays/Sundays (except public holidays)

### **Fees**

1. Home-based child care service : \$28 per hour
2. Centre-based care group : \$20 per hour

Service users with social needs and financial hardship may approach service operators for fee waiving application.

### **Service Hotline**

A project-based service hotline with a designated telephone number will be in operation from 9:00 a.m. to 9:00 p.m. on weekdays and during the operation hours of CCG on Saturdays or Sundays (except public holidays) to handle enquiries for service information and child care service requests. Outside the operating hours, needy families under special circumstances requiring urgent child care service may contact SWD Hotline on 2343 2255 for assistance.

## List of NSCCP Service Teams

| <b>District</b>              | <b>Name of Agency</b>  | <b>Telephone Number</b> | <b>Address</b>  |
|------------------------------|--|-------------------------|---|
| <b>Central &amp; Western</b> | The Tsung Tsin Mission of Hong Kong Social Service                               | 9036 9017               | Portion A, Shop No. 4, G/F, Harbour View Garden, No.2 Catchick Street, Kennedy Town |
| <b>Eastern</b>               | Baptist Oi Kwan Social Service   | 3188 9757               | Room 1501-03 & 05, Lancashire Centre, 361 Shau Kei Wan Road, Shaukeiwan             |
| <b>Islands</b>               | OIWA Limited   | 3141 7160               | G/F, Wing C, Mun Yat House, Yat Tung Estate, Tung Chung                             |
| <b>Kowloon City</b>          | Yang Memorial Methodist Social Service   | 6500 9018               | Rm 501-504, Ka Man House, Oi Man Estate, Homantin [Note]                            |
| <b>Kwai Tsing</b>            | Women Service Association Limited  | 2489 9929               | G/F, No. 3 Nga Kwai House, Kwai Chung Estate, Kwai Chung                            |
| <b>Kwun Tong (Team 1)</b>    | Kwun Tong Resident Association   | 2341 6090               | Unit L10-12, G/F, Lower Block, Tsui Nam House, Tsui Ping (North) Estate, Kwun Tong  |
| <b>Kwun Tong (Team 2)</b>    | Baptist Oi Kwan Social Service   | 9423 6510               | To be confirmed   |
| <b>North</b>                 | Hong Kong Lutheran Social Service, the Lutheran Church - Hong Kong Synod Limited | 8490 0667               | Shop 13B on Level 2 of Belair Monte, 3 Ma Sik Road, Fanling                         |
| <b>Sai Kung</b>              | Hong Kong Family Welfare Society   | 2177 1321               | Shop No. 205, 2/F, Po Lam Shopping Centre, No. 18 Po Lam Road North, Tseung Kwan O  |
| <b>Sha Tin (Team 1)</b>      | Hong Kong Single Parents Association   | 2994 9527               | G/F, Wing B, Pine House, Kwong Yuen Estate, Sha Tin                                 |
| <b>Sha Tin (Team 2)</b>      | Yan Chai Hospital  | 6281 6558               | To be confirmed   |
| <b>Sham Shui Po (Team 1)</b> | Kowloon Women's Organisations Federation Limited                                 | 2267 4503               | No. 14, Wing B, G/F, and Unit 3, G/F, Fu Wong House, Fu Cheong Estate, Shamshuipo   |

| <b>District</b>              | <b>Name of Agency</b>                                   | <b>Telephone Number</b> | <b>Address</b>   |
|------------------------------|---|-------------------------|--|
| <b>Sham Shui Po (Team 2)</b> | The Tsung Tsin Mission of Hong Kong Social Service      | 6575 2897               | 2/F, Sham Tsung Court, 17-19 Wong Chuk Street, Sham Shui Po  |
| <b>Southern</b>              | Hong Kong Southern District Women's Association Limited | 2553 6773               | Shop No. 701 and 702, Wah Kwong House, Wah Fu (I) Estate, Hong Kong                                |
| <b>Tai Po</b>                | Hong Kong Women Development Association Limited         | 2623 2748               | G/F, No.5-7 Tai Wing House, Tai Yuen Estate, Tai Po  |
| <b>Tsuen Wan</b>             | Yan Chai Hospital                                       | 2487 1222               | Shop No. 9, G/F, Wing Tai House, Fuk Loi Estate, Tsuen Wan   |
| <b>Tuen Mun (Team 1)</b>     | Yan Oi Tong   | 2466 0312               | Room 319, Yan Oi Tong Jockey Club Community and Sports Centre, 18 Kai Man Path, Tuen Mun<br>[Note] |
| <b>Tuen Mun (Team 2)</b>     | Tuen Mun District Women's Association Limited           | 6555 9401               | Unit 21-22, G/F, Wu Tsui House, Wu King Estate, Tuen Mun   |
| <b>Wan Chai</b>              | Sheng Kung Hui St. Christopher's Home                   | 3628 5115               | 2/F, Sun Hey Mansion, 68-76 Hennessy Road, Wan Chai  |
| <b>Wong Tai Sin</b>          | Chinese Evangelical Zion Church Limited                 | 2324 0111               | G/F, Wing B and C, Man Kin House, Tsz Man Estate, Tsz Wan Shan                                     |
| <b>Yau Tsim Mong</b>         | Tung Wah Group of Hospitals                             | 2392 3256               | No.2 & 9, June Garden, 28 Tung Chau Street, Tai Kok Tsui   |
| <b>Yuen Long (Team 1)</b>    | Tin Shui Wai Women Association Limited                  | 2447 7780               | Shop No.7, G/F, Chestwood Court, Kingswood Villas, No. 8 Tin Shui Road, Tin Shui Wai               |
| <b>Yuen Long (Team 2)</b>    | Hong Kong Women Development Association Limited         | 2873 2207               | No. 9-14, G/F, Shek Ping House, Long Ping Estate, Yuen Long  |

Note: Temporary office