

Neighbourhood Support Child Care Project

Service Objective

The Neighbourhood Support Child Care Project (NSCCP) aims to provide needy parents with a flexible form of day child care service at the neighbourhood level and, at the same time, to foster mutual help and care in the community. It also serves as a safety net to provide a safe venue for children whose parents/ carers have to stay away from home on occasions due to various personal commitments or sudden engagement, and to minimise the risk of children being left unattended.

Target Beneficiaries

The service target of NSCCP is primarily for newborn to pre-primary school children whose parents are (a) either working long, unstable or unconventional hours, having emergency child care needs, or facing situations beyond their control so that ad-hoc child care service is required; (b) lacking in personal support network for child care assistance; and (c) having financial or social hardship in securing care by their own means. It also serves primary school children with ad-hoc or emergency care needs.

Service Components

1. Home-based child care service: provides child care service for (a) newborn to pre-primary school children, and (b) primary school children with ad-hoc or emergency care needs at the child carers' own residence or a suitable place as approved by the service operator.
2. Centre-based care group: offers child care service to children from 3 years old to primary school level with ad-hoc or emergency care needs at the service centre of the service operator.

Operating Hours

3. Home-based child care service: 7:00 a.m. to 11:00 p.m.
4. Centre-based care group: At least three sessions (each session lasts at least three consecutive full hours) on weekdays with normal operating hours from 9 a.m. to 9 p.m. and at least four sessions (each session lasts at least two consecutive full hours) on Saturdays/Sundays (except public holidays)

Fees

1. Home-based child care service : \$28 per hour
2. Centre-based care group : \$20 per hour

Service users with social needs and financial hardship may approach service operators for fee waiving application.

Service Hotline

A project-based service hotline with a designated telephone number will be in operation from 9:00 a.m. to 9:00 p.m. on weekdays and during the operation hours of CCG on Saturdays or Sundays (except public holidays) to handle enquiries for service information and child care service requests. Outside the operating hours, needy families under special circumstances requiring urgent child care service may contact SWD Hotline on 2343 2255 for assistance.

List of NSCCP Service Teams

District	Name of Agency	Telephone Number	Address
Central & Western	The Tsung Tsin Mission of Hong Kong Social Service	9036 9017	Portion A, Shop No. 4, G/F, Harbour View Garden, No.2 Catchick Street, Kennedy Town
Eastern	Baptist Oi Kwan Social Service	3188 9757	Room 1501-03 & 05, Lancashire Centre, 361 Shau Kei Wan Road, Shaukeiwan
Islands	OIWA Limited	3141 7160	G/F, Wing C, Mun Yat House, Yat Tung Estate, Tung Chung
Kowloon City	Yang Memorial Methodist Social Service	6500 9018	Rm 501-504, Ka Man House, Oi Man Estate, Homantin [Note]
Kwai Tsing	Women Service Association Limited	2489 9929	G/F, No. 3 Nga Kwai House, Kwai Chung Estate, Kwai Chung
Kwun Tong (Team 1)	Kwun Tong Resident Association	2341 6090	Unit L10-12, G/F, Lower Block, Tsui Nam House, Tsui Ping (North) Estate, Kwun Tong
Kwun Tong (Team 2)	Baptist Oi Kwan Social Service	9423 6510	To be confirmed
North	Hong Kong Lutheran Social Service, the Lutheran Church - Hong Kong Synod Limited	8490 0667	Unit 2116-2117, Level 21, Landmark North, 39 Lung Sum Avenue, Sheung Shui [Note]
Sai Kung	Hong Kong Family Welfare Society	2177 1321	Unit 2, Podium 1, Choi Ming Shopping Centre, Kin Ming Estate, Tseung Kwan O
Sha Tin (Team 1)	Hong Kong Single Parents Association	2994 9527	G/F, Wing B, Pine House, Kwong Yuen Estate, Sha Tin
Sha Tin (Team 2)	Yan Chai Hospital	6281 6558	To be confirmed
Sham Shui Po (Team 1)	Kowloon Women's Organisations Federation Limited	2267 4503	No. 14, Wing B, G/F, and Unit 3, G/F, Fu Wong House, Fu Cheong Estate, Shamshuipo

District	Name of Agency	Telephone Number	Address
Sham Shui Po (Team 2)	The Tsung Tsin Mission of Hong Kong Social Service	6575 2897	2/F, Sham Tsung Court, 17-19 Wong Chuk Street, Sham Shui Po
Southern	Hong Kong Southern District Women's Association Limited	2553 6773	Shop No. 701 and 702, Wah Kwong House, Wah Fu (I) Estate, Hong Kong
Tai Po	Hong Kong Women Development Association Limited	2623 2748	G/F, No.5-7 Tai Wing House, Tai Yuen Estate, Tai Po
Tsuen Wan	Yan Chai Hospital	2487 1222	Shop No. 9, G/F, Wing Tai House, Fuk Loi Estate, Tsuen Wan
Tuen Mun (Team 1)	Yan Oi Tong	2466 0312	Room 319, Yan Oi Tong Jockey Club Community and Sports Centre, 18 Kai Man Path, Tuen Mun [Note]
Tuen Mun (Team 2)	Tuen Mun District Women's Association Limited	6555 9401	Unit 21-22, G/F, Wu Tsui House, Wu King Estate, Tuen Mun
Wan Chai	Sheng Kung Hui St. Christopher's Home	3628 5115	2/F, Sun Hey Mansion, 68-76 Hennessy Road, Wan Chai
Wong Tai Sin	Chinese Evangelical Zion Church Limited	2324 0111	G/F, Wing B and C, Man Kin House, Tsz Man Estate, Tsz Wan Shan
Yau Tsim Mong	Tung Wah Group of Hospitals	2392 3256	No.2 & 9, June Garden, 28 Tung Chau Street, Tai Kok Tsui
Yuen Long (Team 1)	Tin Shui Wai Women Association Limited	2447 7780	Shop No.7, G/F, Chestwood Court, Kingswood Villas, No. 8 Tin Shui Road, Tin Shui Wai
Yuen Long (Team 2)	Hong Kong Women Development Association Limited	2873 2207	No. 9-14, G/F, Shek Ping House, Long Ping Estate, Yuen Long

Note: Temporary office

Family and Child Welfare Branch
Social Welfare Department
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